



RIO RANCHO

POLICE

SERVING SINCE 1981

SERVING SINCE 1981

2018 Annual Report

Rio Rancho Police

Mission Statement

The Mission for Every Member of
This Department is to Consistently
Seek and Find Ways to Affirmatively Promote,
Preserve, and Deliver a Feeling of Security, Safety, and
Quality Services to All Persons Within the City of Rio Rancho.

Department Motto

- ◆ **Dedication - We are dedicated to our profession, our mission and values, and to providing quality public safety service to all people in Rio Rancho.**
- ◆ **Pride - We are proud to serve in a growing and vibrant community. Our pride and commitment to public safety reflect how we feel about our department, community, and one another.**
- ◆ **Service - Our number one priority is providing the people in Rio Rancho with quality service, professionalism, and integrity.**

In This, We Believe

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE VALUE OF HUMAN LIFE AND DIGNITY.

All persons shall be treated with courtesy and respect. Abuse of police authority is not compatible with the trust vested in us by the community.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES INTEGRITY IS THE BASIS FOR COMMUNITY TRUST.

Our members will conduct themselves in the most professional manner possible so as to serve as role models for the community. A higher standard of conduct is expected of those who carry out the goals of the criminal justice system.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE PRINCIPLES OF THE CONSTITUTION.

We respect the basic rights and freedoms afforded persons by the Bill of Rights of the U.S. Constitution.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN PROFESSIONAL AND PERSONAL EXCELLENCE.

We are committed to high standards of agency and individual performance. We encourage pursuit of higher education by our employees to enhance themselves, the Department, and the police profession.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE QUALITY OF OUR WORKFORCE.

We strive to employ capable, hard working people who are doing important and satisfying work for the citizens of Rio Rancho. We carefully screen our personnel to ensure compliance with the highest standards possible, provide the best training available and guide them with exemplary supervision.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN MAINTAINING HIGH STANDARDS OF FISCAL RESPONSIBILITY IN THE EXPENDITURE OF RESOURCES ENTRUSTED TO US.

We believe that all such resources should be directed to the achievement of departmental goals and objectives in service to the public.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN COOPERATION.

We believe in community policing to enhance public safety. We will work with the community to address problems that cause crime and disorder.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN CRIME PREVENTION.

We believe our basic mission is to prevent crime and to deliver vigorous law enforcement services when crime occurs. We welcome community participation to help us deter and successfully investigate crime.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN FAIRNESS AND EQUALITY TO ALL PERSONS.

Fair and equal treatment will be afforded to all individuals we come in contact with and our actions will be tempered with compassion.

From the Desk of Chief Steele



It is an honor to serve as the 5th Chief of Police for the City of Rio Rancho, and my pleasure to present you with the 2018 Annual Report of the Rio Rancho Police Department. This annual report provides a concise overview of our department units, functions, and community presence of our nearly 220 sworn and civilian member department.

It's been an exciting year for the Rio Rancho Police Department! One of my favorite highlights this past year, and one of our department achievements, is the success of the 2018 Citizens' Police Academy. This is the first academy of this kind to occur in years for our department. As a result, we had 18 Rio Rancho citizens graduate with more knowledge about law enforcement and how our department functions. Such a win for our department and community as many of these graduates have become active participants in community policing events such as Coffee with a Cop and the Annual Holiday Christmas benefit for children. Our goal this next year is to host two academies—doubling those graduation numbers!

In conjunction with our last year's goal of becoming a premier training department, we partnered with Intel and Northwestern University to bring 10 weeks of executive level police training to Rio Rancho. The School of Police Staff and Command prepares law enforcement leaders for senior positions by combining academic principles with practical applications. After a year of exhaustive planning and preparation, the class started January 28, 2019, and runs through April 5, 2019. The class is open to law enforcement leaders across the nation and has a class size of 40. This is one more way the Rio Rancho Police Department is leading from the front on the cutting edge in law enforcement.

“Alone we can do so little; together we can do so much” (Helen Keller). Moving forward, we will remain committed to our mission. We will strive to build stronger community-police relationships and partnerships through continued community-police engagements. We certainly recognize the community is who gives us authority and we do not take that for granted. I am excited to see all we will achieve together this year.

Be the Difference!

~ Chief Stewart Steele

Command and Supervisory Staff

Stewart Steele, Chief of Police

Paul J. Rogers, Deputy Chief

Andrew Rodriguez, Captain—Patrol and Traffic Unit

Jason Bowie, Captain—Criminal Investigations

Ronald Vigil, Captain—Support Services

Nicholas Onken, Lieutenant—Patrol

Joel Holt, Lieutenant—Patrol

Brian Rees, Lieutenant—Patrol

Ray Alderete, Lieutenant—Patrol

Kristofer Martin, Lieutenant—Criminal Investigations

Tim Robey, Lieutenant—Traffic Unit

Kenneth Willey, Lieutenant—Support Services

David Kent, Lieutenant—Office of Professional Standards

Steve Gill, Sergeant—Patrol

Richard Romero, Sergeant—Patrol

David Portis, Sergeant—Patrol

Gabriel Salgado, Sergeant—Patrol

James LaPorte, Sergeant—Patrol

Justin Dorian, Sergeant—Patrol

Rick Salgado, Sergeant—Patrol

Nick Army, Sergeant—Patrol

Rodney Montoya, Sergeant—Criminal Investigations

Jon Knoell, Sergeant—Criminal Investigations

Chris Schear, Sergeant—Criminal Investigations

Richard Koschade, Sergeant—Criminal Investigations

Brian Thacker, Sergeant—Traffic

Mike Naus, Sergeant—DWI Unit

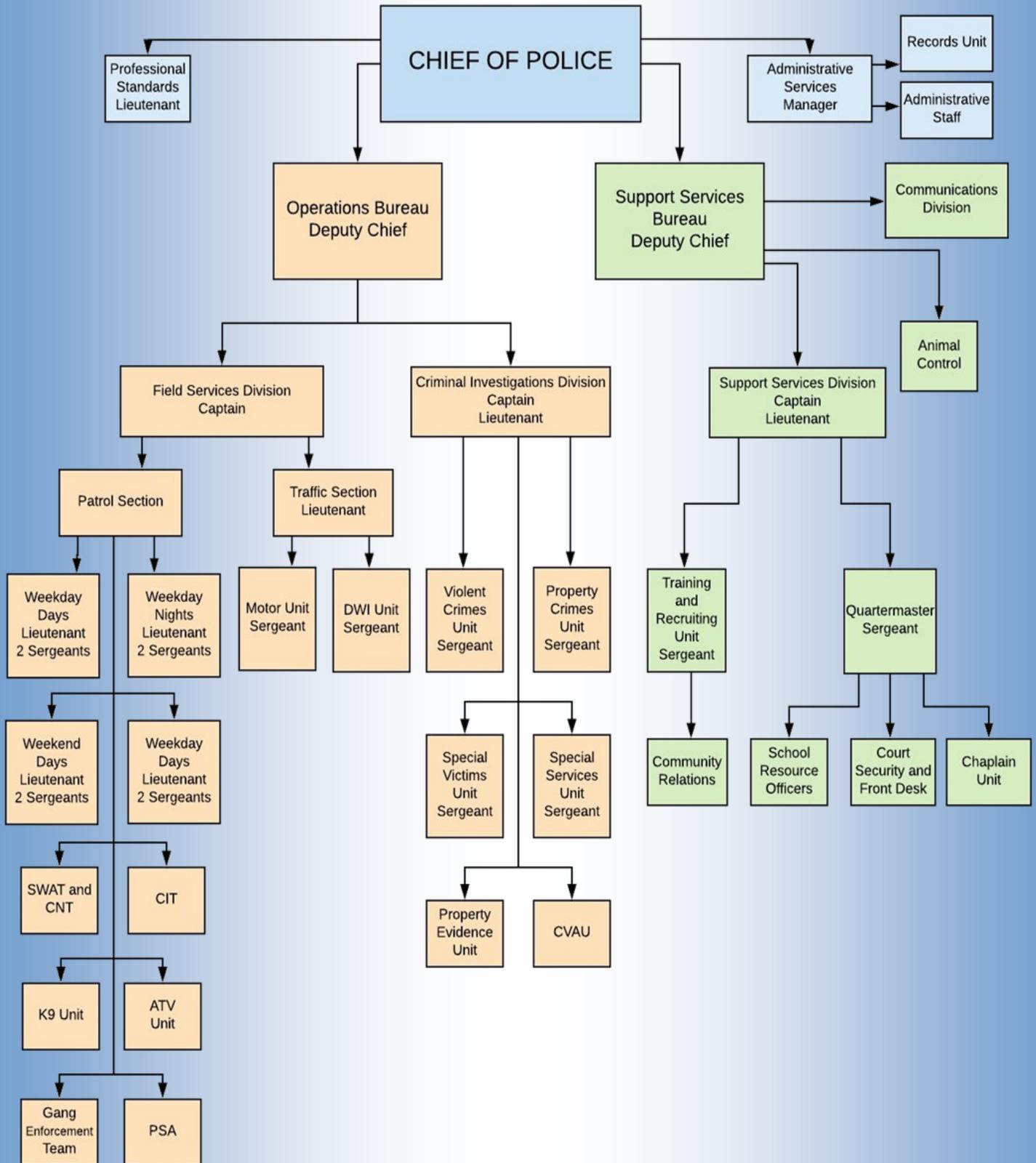
Greg Buhl, Sergeant—Training and Recruiting

Peter Rogahn, Sergeant—Support Services

Sarah Owens—Administrative Services Manager

Randy Vallejos—Communications Center Manager

Organizational Structure



In Our Words

My favorite thing at work is the ability to help other people. The job allows me to do what every person should, that is to look out for others, and I get to make a career out of that.

Officer Jason Winkler

Patrol Division

The cornerstone of the Rio Rancho Police Department is the Patrol Division. Currently made up of eight shifts that work around the clock, every day of the week, the patrol division is staffed with 56 patrol officers and eight sergeants. These officers are the first line of defense against criminal activity and work diligently to promote public safety. They are the first faces you will meet when you are in need of their help. The role of the patrol officer is as diverse as the people who fill that role. On any given call for service, an officer is a guardian, advisor, counselor, medic, engineer, mediator, investigator, leader, and so much more. Our officers not only fulfill their primary mission on patrol, but most of them are also Field Investigators, Field Training Officers, SWAT Officers, Crisis Negotiations Team Officers, Gang Officers, Crisis Intervention Team members, K9, ATV, Honor Guard, or Background Investigators. Without their assistance in these critical roles, our Agency would be far less efficient.



In Our Words

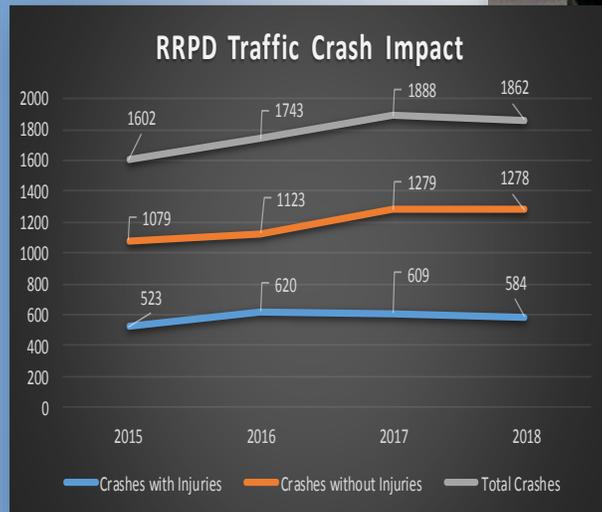
One thing most citizens don't know about officers is how they can relate to the people they have contact with - they can't always show it, but they empathise.

-Lt. Joel Holt

Traffic Unit

The safety of the residents and visitors who travel throughout the City of Rio Rancho is the paramount concern of our Motors Unit. The unit's objectives are to enforce traffic law, educate our community on safe driving behaviors, and respond to crashes within the City. The Motors Unit works closely with other State and Metro Area motorcycle officer units to support one another during dignitary and funeral motorcade escorts, as well as major traffic crash investigations. The RRPD Motors Unit works tirelessly to assist these other units with State accredited motorcycle operations training to improve rider safety and traffic enforcement for the betterment of motorist safety in our communities.

In 2018, the Rio Rancho Police Department's seven officer Motors Unit stopped 5,072 traffic law violators and conducted 536 traffic crash investigations.



In Our Words

To me, a spirit of service is taking responsibility for every citizen you come in contact with on a personal level.

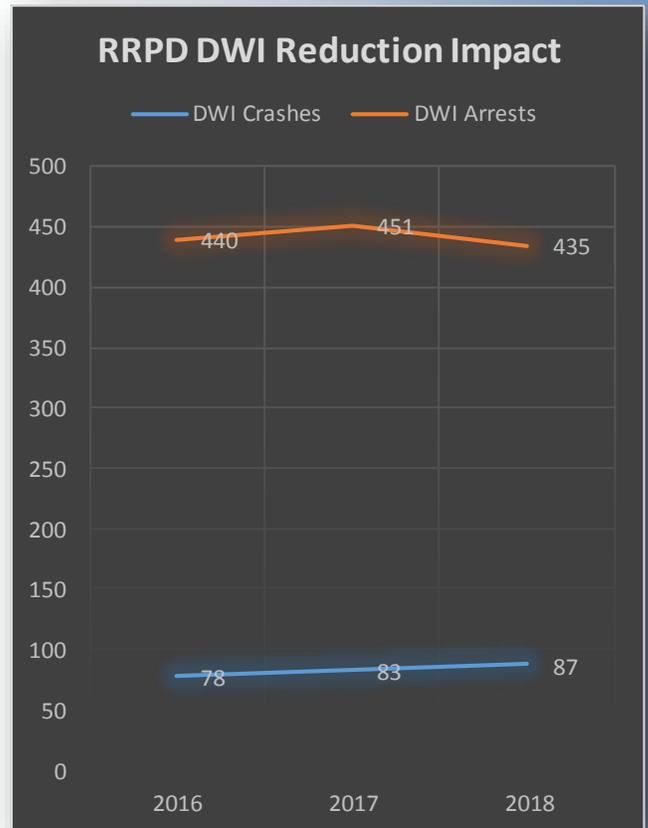
Officer Patrick Roberson

Traffic Unit

DWI Unit

The Rio Rancho Police Department's four officer DWI Unit works in partnership with patrol elements to combat impaired driving in our City and seeks to reduce DWI involved traffic crashes across the City. The DWI Unit not only takes the initiative to seek out and arrest impaired drivers before a crash occurs, but also lends a hand to patrol officers in assuming DWI investigations so that patrol officers are better able to focus their efforts on proactive policing across the City.

In 2018, the DWI Unit arrested 435 impaired drivers. That number is down slightly from the year before at 451.



Safe Traffic Operations Program



The City of Rio Rancho Safe Traffic Operations Program (S.T.O.P.) utilizes state of the art radar, photo, and video technology to deter speeding motorists. The program employs eight mobile speed enforcement units. The mobile speed enforcement units are placed throughout the City based upon need. In 2018 alone, 16,869 speeding citations were issued for speeding 11mph or more over the posted speed limit.



In Our Words

One thing most citizens don't know about officers is that we are human. We have feelings, we care.

Corporal Richard Martinez

Special Weapons And Tactics Team

The SWAT Team is a specialized unit that uses special tactics and weapons to resolve incidents exceeding the training and equipment capabilities of our patrol officers. The team is allotted 20 positions and, as of 2018, was staffed with nine operational members. Rio Rancho SWAT members must complete an 80 hour Rio Rancho Police Basic SWAT Course and obtain an Entry Operations Certification through one of several local advanced courses. Once certified, team members are assigned various specialties within the unit and must obtain additional certifications and conduct on-going training for these specialties. These specialties include Precision Rifle, Explosive/Manual breaching, Tactical Emergency Medicine, Special Impact/Chemical Munitions and K9. SWAT trains 20 hours per month and conducts an annual 40-hour training block.

This team is the only functioning tactical unit in Sandoval County and maintains a close working relationship with New Mexico State Police and Albuquerque Police Department SWAT Teams. Rio Rancho SWAT has been activated two times from January 2018 to December 2018. Those SWAT missions included a High Risk Warrant Service and a Barricaded Subject.

SWAT members are dedicated to their mission. They are committed to each other and to the citizens they serve. They maintain a proactive approach to fitness, training, and equipment acquisitions; therefore, ensuring preparedness for the many missions they could be tasked with resolving. It is every member's desire to fulfill the team's motto: "Uncompromised Duty, Valor and Courage."



In Our Words

*One thing most citizens don't know about officers is that we do have a sense of humor
(most of the time).*

Officer Arion Hayes

K9 Unit

The RRPD K9 Unit is made up of three handlers and a Sergeant. These members are assigned to patrol squads and respond to regular calls for service whenever they are not in training or on a specific K9 activity. There is one German Shepherd and two Belgian Malinois. The dogs the unit utilizes are specifically bred and selected for temperament and trainability to provide the best possible service to the community. They are all dual purpose K9s, meaning they are able to do narcotics detection as well as patrol work (search, apprehension, and protection). The animals live and work full-time with their handlers and a very strong bond between them is fostered.



In Our Words

To me, a spirit of service is pitching in wherever and whenever necessary.

Karen Anderson

Gang Enforcement Team

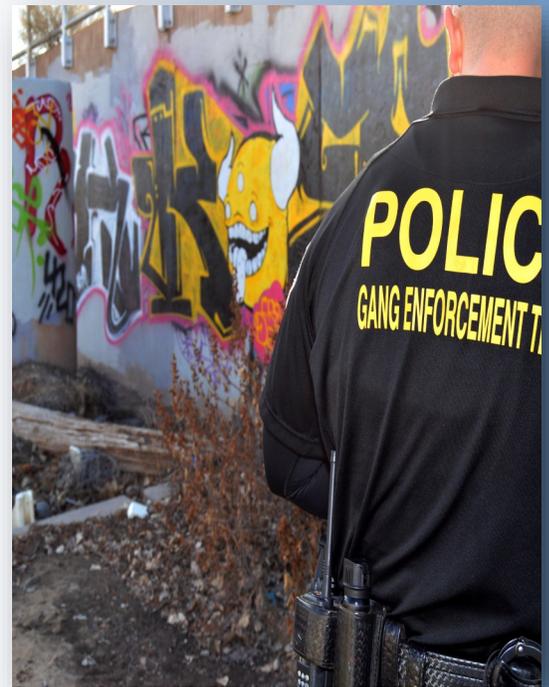
The Gang Enforcement Team is a part-time team with a full-time commitment. The goal of the team is to combat the negative influences that the gang lifestyles have on our community. The Gang Enforcement Team is comprised of patrol officers, school resource officers, and detectives. The Gang Enforcement Team also partners with Gang Teams from surrounding agencies, Probation and Parole, Juvenile Probation and Parole, FBI Safe Street Gangs Task Force, Drug Enforcement Agency, and the New Mexico Gang Task Force.

In 2018, the Rio Rancho Gang Enforcement Team introduced new leadership, new ideas, and new members to make a greater impact on our goal.

In 2018, the team received tactical training, brought in training on Cartel Gangs and the effects on the Community, and completed several surveillance trainings to better their intelligence gathering operations. The team worked hard to seek out training hosted by in-house instructors, and instructors from surrounding agencies to provide this training at no charge and ensure they could have all members receive the training at once.

The Gang Enforcement Team did not waste any time putting the training to use in the community. The Gang Enforcement made eight felony arrests that led to three search warrants obtained and executed. These cases were comprised of charges of possession of controlled substances, felon in possession of firearms, and warrant related charges. All arrests had gang associations and affiliations.

Recently, the Gang Enforcement Team has set out to make a greater impact in local schools. Recruitment trends of gangs have moved to recruiting at a younger age. With this knowledge, efforts to bring gang enforcement and deterrence in the schools became an increasing priority. The team's goal is to reach the younger aged population of our community prior to becoming involved in gangs, and to teach school staff and security current trends of gang activity, illegal substances, and what to look out for in their class rooms.



In Our Words

My favorite thing at work is fulfilling my belief that when provided with the ability and opportunity to help someone in need, it is one's moral obligation to do so.

Sergeant Gabe Salgado

Criminal Investigations Division

Violent Crimes Unit

The Violent Crimes Unit (VCU) consists of one sergeant and three detectives who are primarily tasked with investigating crimes against persons that are violent in nature. These cases often include aggravated battery, kidnapping, robbery, homicide, and missing person cases. In 2018, VCU detectives investigated over 73 reported violent crimes and brought numerous cases to successful resolution, many by arrest. During this year, Detectives tirelessly investigated four homicides, all of which resulted in the arrest of a suspect. Three of the cases are awaiting trial and the fourth is on hold while the suspect answers to federal charges.

VCU Detectives are tasked with crime scene investigation and evidence processing at crime scenes involving violence. VCU detectives utilize their training and experience and oversee the Department's Field Investigator training program for the Patrol Division.

In 2018, VCU Detectives participated in the Multi-Agency Task Force (MATF), which is responsible for investigating officer involved shootings, serious use of force investigations and in-custody death investigations in conjunction with the

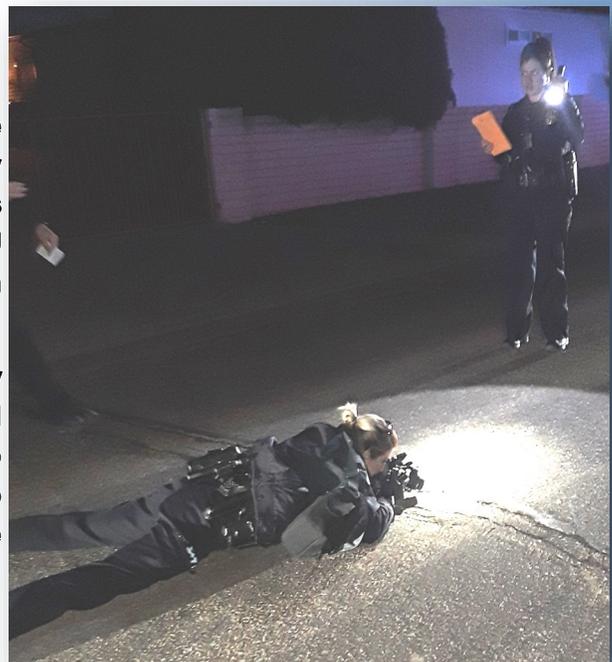
Albuquerque Police Department, Bernalillo County Sheriff's Department, and the New Mexico State Police. In 2018, members of VCU responded to 14 MATF investigations.

	2016	2017	2018
Cases Assigned	315	344	313
Cases Carried Over	114	51	27
Cases Cleared	358	355	241
Open Active Cases	107	45	66
MATF	11	26	14
Robberies	21	33	18
Homicides	1	2	4
Sexual Assaults	81	73	98
Unattended Death Cases Reviewed	106	130	105
Missing Persons, Runaway Juveniles	210	281	205
Kidnappings	3	2	1

Property Crimes Unit

The Property Crimes Unit (PCU) consists of one sergeant and three detectives who are primarily tasked with investigating non-violent crimes involving a victim's property. In 2018, PCU Detectives investigated over 90 cases with numerous arrests.

PCU Detectives participate in a number of property crime initiatives, these include: partnering and attending meetings with the local retail stores to reduce criminal activity, financial institutions to reduce fraud, and attending meetings with the vehicle theft multi-jurisdictional task force.



In Our Words

My favorite things at work are that I get to be myself and am encouraged to go for my goals.

Officer Ali Gokey

Criminal Investigations Division

Special Victims Unit

The Rio Rancho Police Department Special Victims Unit (SVU) investigates a variety of cases including child and elderly sexual assaults, abuse and neglect, domestic violence, stalking, and special cases that aren't classified as a violent crime or property crime.

In 2018, SVU investigated 142 cases and collectively reviewed 1,762 Child Protective Services (CPS) and Adult Protective Services (APS) intake reports. SVU collaborates with the Children, Youth and Families Department (CYFD) and APS to investigate intake reports to assure that children and elderly are receiving proper care, are in a safe environment, and their basic needs are being provided. When no criminal element exists, SVU works with numerous programs to provide families and potential victims with services to help resolve family issues and establish a positive home environment.

SVU works closely with the Rio Rancho Police Department's Crime Victims Assistance Unit (CVAU) to ensure services are offered to victims of violent crime and domestic violence. SVU and CVAU working jointly has resulted in numerous victims receiving services that reassure their safety during crisis situations and also resulted in several criminal convictions of perpetrators.

SVU team members are active participants of the Sandoval County Multi-Disciplinary Team (MDT). Monthly meetings are held with the members of the District Attorney's Office, CYFD, forensic interviewers, medical personnel, and other law enforcement agencies to discuss serious cases and ensure that best practices are being followed in order to assure the best possible outcome for victims.

In 2018, SVU attended numerous hours of advanced training courses related to the aforementioned investigative categories. SVU worked diligently in 2018 to close 154 cases.

	2016	2017	2018
New Cases assigned:	132	147	142
Cases Cleared:	358	154	154
Cleared by Arrest	6	12	15
Pending Further Leads	96	95	2
Exceptionally Cleared	6	22	31
Open/Active	72	55	41

In Our Words

My favorite thing at work is helping the department adapt to the times we live in.

Lt. Joel Holt

Criminal Investigations Division

Special Services Unit

The Special Services Unit (SSU) is comprised of one sergeant and four officers who are primarily responsible for fugitive apprehension and narcotic/vice investigations and operations. Cases that arise through apprehensions or investigations are completed in their entirety by the unit's officers. The unit works in lockstep with members of the Auto Theft Task Force, the Sandoval County Sheriff's Department, Albuquerque Police Department's Intelligence Unit, Gang Unit and NW Impact Teams as well as the Federal Bureau of Investigations and the Drug Enforcement Administration.

Fugitive apprehension consists of the search and apprehension of individuals wanted for a range of non-violent and violent misdemeanor and/or felonies. SSU works closely with the local State Probation and Parole Office and the United States Marshal's Office to ensure fugitives that may pose a threat to the community, or ones that evade probation status, are apprehended expeditiously. Each apprehension has the occasion to lead to more crimes being committed as some offenders are often apprehended with narcotics or other illegal items causing additional charges to be filed along with the original charges. The SSU has apprehended approximately 125 fugitives throughout the year, this does not include the fugitives that are turned over to the charging officers or charging agencies.

Narcotic and vice operations usually stem from suspicious activity and narcotic complaints fielded directly from the citizens of the community. These investigations take time and are usually lengthy to build solid cases that withstand the judicial processes. Most cases involve several moving parts that are individually investigated to solidify the cases. SSU works closely with the Albuquerque Police Department, Bernalillo County Sheriff's Office, Sandoval County Sheriff's Office, DEA, and FBI with these cases as they are usually tied throughout the Rio Rancho and Albuquerque metro area.

SSU has answered approximately 64 narcotic tip reports and reports of suspicious activity complaints. Many of these complaints stem from several community complaints about one area. This ultimately led to four separate trafficking controlled substance cases charged federally and 10 separate cases charged under the State Statute. The Unit responded to seven bait car activations leading to five arrests. In 2018, the SSU recovered over 35 stolen vehicles.

In Our Words

One thing most citizens don't know about officers is that we picked this job because we care about people, and we too get discouraged when we cant correct your issue.

Officer Patrick Roberson

Criminal Investigations Division

Evidence Unit

Evidence collection and management is vital to obtaining successful prosecutions and to ensuring the safety of our community. The RRPD Evidence Unit is responsible for receiving, storing, and managing all property and evidence collected by RRPD Officers. The Evidence Unit is staffed by two civilian Evidence Technicians and is overseen by the CID Lieutenant. Each year, a full inventory is completed and quarterly audits are performed to ensure that policies are being adhered to and that all items within our control are accounted for. As of this date, the unit is housing 51,546 pieces of evidence/property. Last year, 7,303 items were submitted, 3,848 items were destroyed, 553 items were returned to the owners, and 81 items were auctioned. The Department continues to work with the DA's office to acquire destruction orders that date back two years.

The evidence vault has expanded over the years into various areas of the building due to the influx of material and legally required longer retention periods. Due to the need for storage expansion, the Department sought and received New Mexico Legislator Capitol Outlay funding in the amount of \$225,000 for the construction of additional evidence storage space. Construction on the new evidence facility began in early Fall 2018 and was near completion by December.



In Our Words

To me the spirit of service is when we work directly for the good of others which deepens in ways that rewards us beyond measure."

Corporal Richard Martinez

Crime Victims Assistance Unit

The Rio Rancho Police Department's Crime Victims Assistance Unit (CVAU) provides direct services to victims of violent crime in Rio Rancho. Our staff supports crime victims on scene, at the time of crisis, or during the immediate aftermath of reporting a violent victimization. Our services range from assistance with Orders of Protection, referrals to appropriate agencies for emergency shelter and other basic needs, case management providers, and collaboration with other branches of the criminal justice system. We educate our clients about various steps and options within the criminal and civil justice processes to empower them to make informed choices. A police report is not required to access CVAU services.

608 clients were provided direct services in calendar year 2018.

Our Mission: To *validate, educate, and empower* victims of violent crime as they move through the healing process.



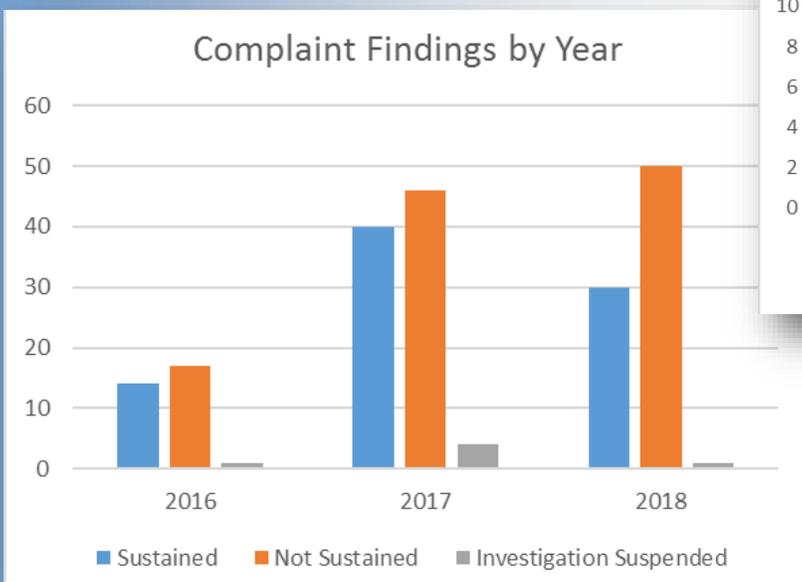
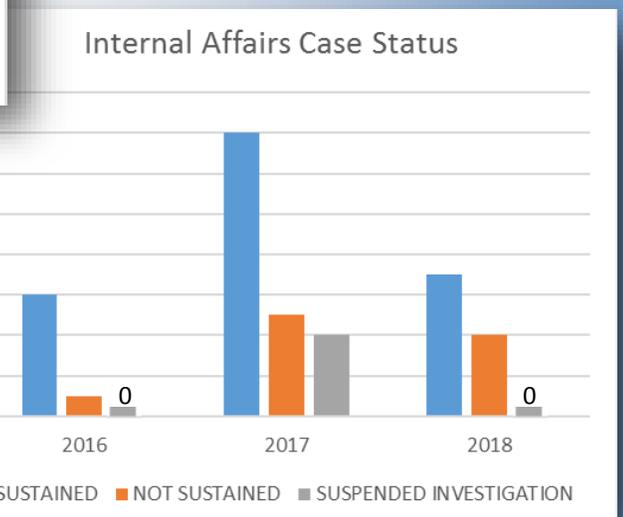
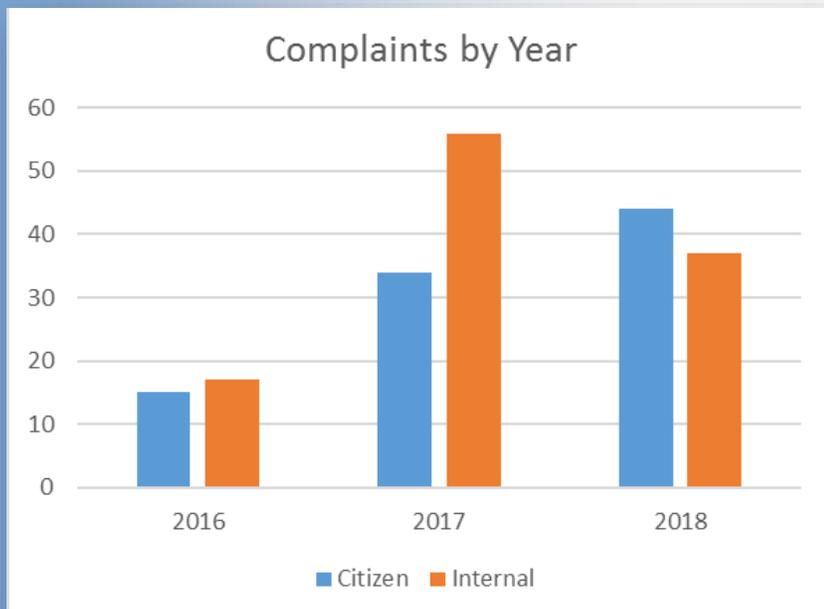
In Our Words

My favorite thing at work is the visceral nature of being present and in the moment.

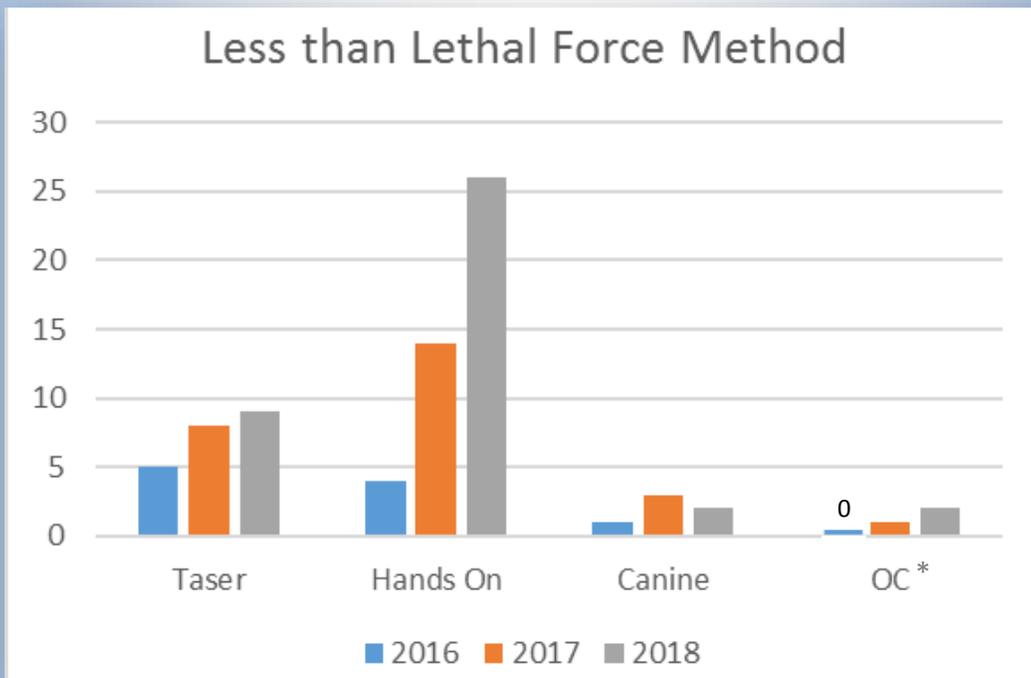
Officer Arion Hayes

Office of Professional Standards

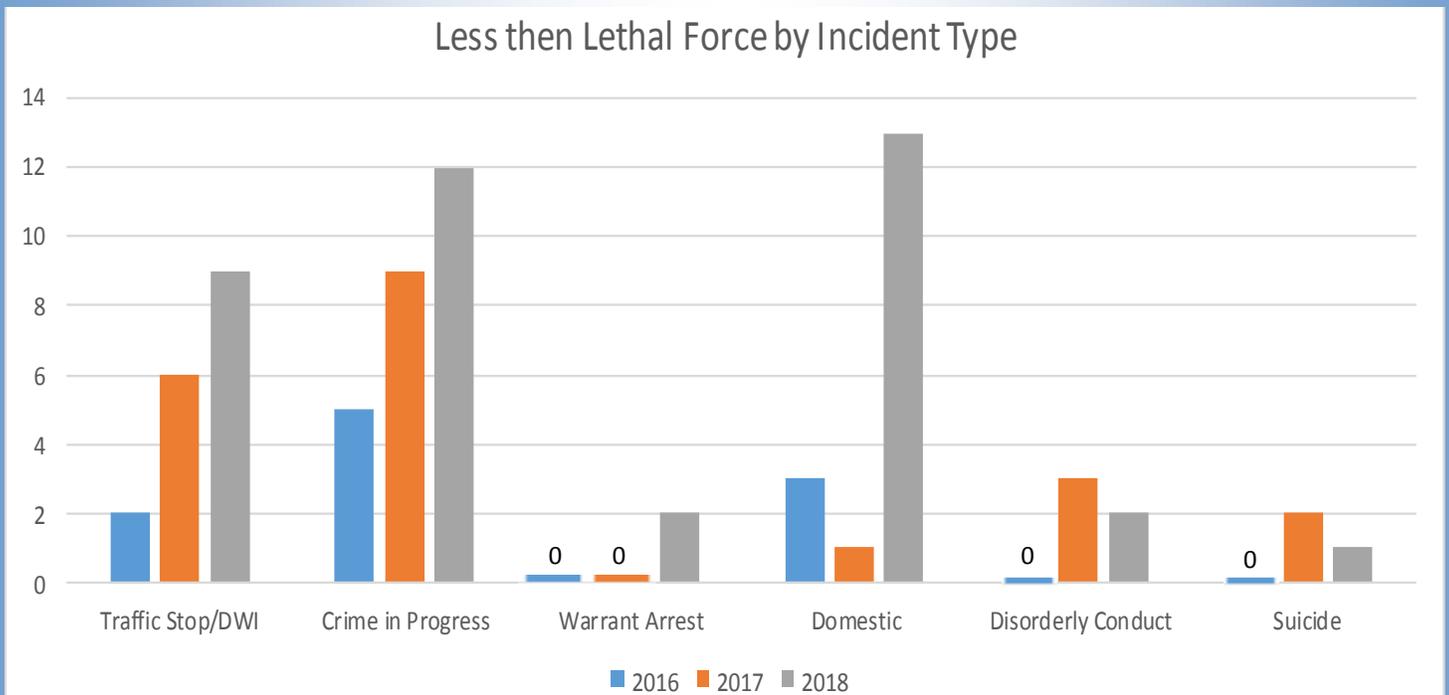
The Office of Professional Standards ensures that the mission of the Rio Rancho Police Department is achieved by every member of service. The Office conducts inquiries into allegations of misconduct from both internal as well as external complainants. These investigations differ from criminal investigations in both scope as well as breadth and take into consideration the Bill of Rights, Garrity Rights, Standards and Procedures, City Work Rules, and require preponderance of evidence supporting a sustained finding of misconduct. Also included in the duties assigned to the Office of Professional Standards is use of force data tracking, supervisor reviews, pursuit reviews, risk management, early intervention, and agency accreditation maintenance.



Office of Professional Standards



* Oleoresin Capsicum / AKA Pepper Spray



In Our Words

Two things most citizens don't know about officers is that officers are really respectful and caring individuals.

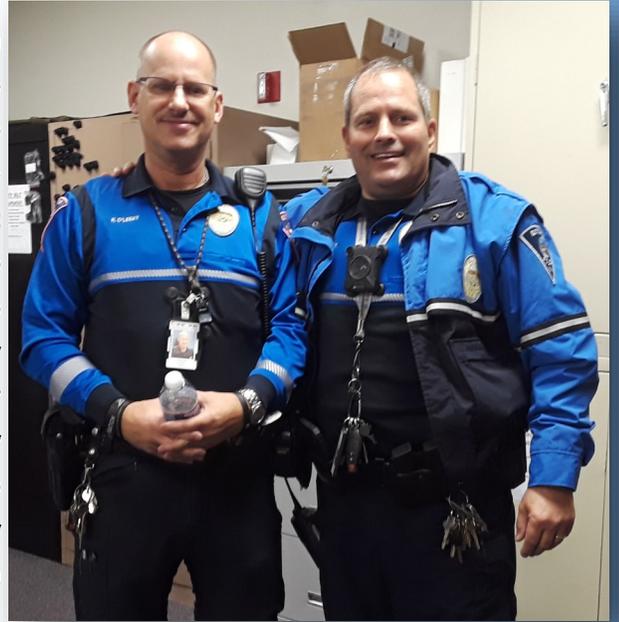
Karen Anderson

Support Services

The Support Services Sergeant is responsible for supervising the officers assigned as School Resource Officers, the Duty Officer, and Court Security Officer. The sergeant also manages the Department's quartermaster program, procurement and allocation of department equipment and manages the Department's cloud based video repository and body worn cameras.

School Resource Officers

Rio Rancho Police School Resource Officers take an active role in policing the schools and address both internal and external threats. They investigate misdemeanor and felony crimes and take students who commit crimes into custody when necessary. They also respond to trespassers who enter the campus without permission. They do not enforce school conduct or code violations unless there has been a criminal offense. The school district is comprised of three high schools, four middle schools, three alternative schools, 10 elementary schools and one pre-school, which are attended by approximately 20,000 students. School Resource Officers devote the majority of their time to the older children in the high schools; however, they do have a presence in and respond to calls in all of the schools.



Officers assigned as SRO are Chris Beck, Ben Wysong, and Ray O'Lesky.

SROs help students learn about the criminal justice system and the role of police, as well as issues like the use of alcohol and drugs, safe driving, personal safety, and crime prevention. School Resource Officers also have a responsibility to the school community. They work with school staff and parents to help them understand the issues their children may face. They also provide conflict resolution assistance to individual students.

Duty Officer

The Duty Officer is the first point of contact for the public visiting our police station. The Duty Officer is assigned to deal with callers' inquiries and ensures that they are passed to the most appropriate person or division and assist by carrying out administrative tasks as well.

Some of the front desk responsibilities are:

Responding to inquiries from the public and providing advice and assistance.

Taking reports on misdemeanor and felony crimes, missing persons, lost/found property, and delayed crash reports.

Maintaining security of police premises and screening citizens that come to the police department and municipal court.

In Our Words

One thing most citizens don't know about officers is the frustration experienced when we can't hold criminals accountable.

Sergeant Gabe Salgado

Support Services

Court Security Officer

The primary responsibility of the Court Security Officer is to provide a safe environment for the Judge, court personnel, attorneys, and the general public. The Court Security Officer ensures that criminal defendants in custody are prevented from having physical contact with family, friends, or spectators in order to prevent the passing of weapons or contraband. They observe all persons entering the court room, their movement and their activities, and limit access to the bench and other restricted areas. The Court Security Officer is responsible for searching the interior of the court room each morning prior to the arrival of any other court participants. Upon request of the presiding Judge, arrests will be made of persons who violate court order and/or city ordinances in the Court Security Officer's presence. The Officer regularly takes into custody individuals and arranges transportation to and from the Adult Detention Center. They are responsible for writing incident case reports, arrest reports, etc. for each case handled during the shift.



In Our Words

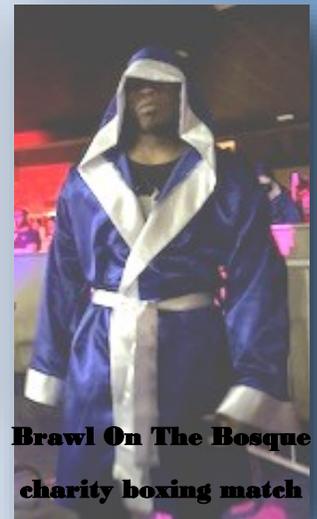
My favorite thing at work is (10-98-10-8) Basically, love finishing one job and going on to the next...

Helen Seymour

Training, Recruiting, Community Relations

The Training Division is tasked with the recruitment, initial training, advanced training and maintenance training of the Rio Rancho Police Department. The cadre of leaders and instructors ensures that all staff receive the most up-to-date knowledge and skills necessary to safely and appropriately address the challenges they face serving and protecting our community. Also housed within this Division is the Community Relations Officer, who coordinates the many public events you will see our officers attending and assisting with.

Training and Recruiting	2016	2017	2018
Facilitated Training Events	43	53	48
Hosted Training Events	28	28	32
Recruiting Events	10	9	9
Testing Events	13	17	19
Cadets Hired	12	16	16
Laterals Hired	3	2	1
Total People Tested	280	481	505



Brawl On The Bosque
charity boxing match

COMMUNITY RELATIONS

The Community Relations Officer coordinated/facilitated implementation and maintenance of the Silver Alert Program through special events and the Meadowlark Senior Center.

Additionally, he attended or assisted in the coordination of events where Community Relations/Crime Prevention was desirable, which included but was not limited to:

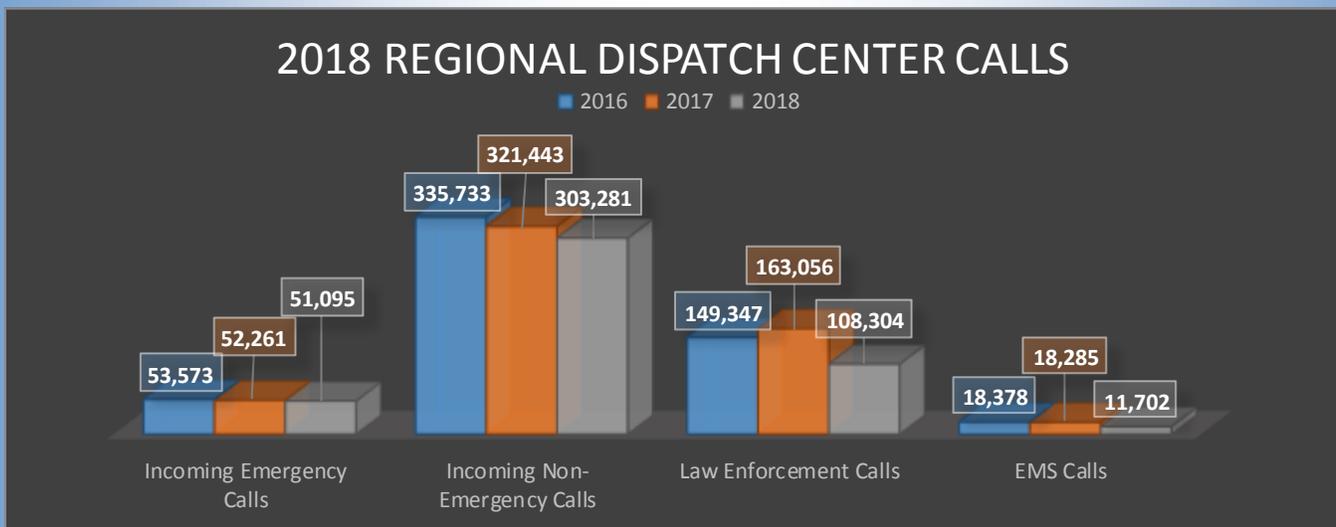
The Mayor's Sunday is FunDay, Christmas benefit for children, National Night Out, Rio Rancho COP CAMP, 2018 State Fair Law Enforcement Day, DEA Drug Take-Back Events, RRPD Citizens' Police Academy, and General Obligation Bond information meetings.

Community Relations Events	2016	2017	2018
Coffee With A Cop	0	0	14
Home Owners Assn. Events	6	6	4
Special Events	70	76	77
Department Tours	10	11	7
New Employee Backgrounds	3	0	0
Active Shooter Trainings	12	17	27
Citizen Corps Meetings	2	2	11
Planning Meetings	20	22	1
Email Responses to Neighborhood Issues	57	88	+/-100
Telephone Responses to Neighborhood Issues	59	71	+/-100
Child ID Events	12	10	2
Neighborhood Watch Meetings	17	19	21
Security Surveys	4	7	3

Coordinated/instructed or assisted in special projects directed at multiple corporations, City churches, Rio Rancho Public Schools, New Mexico Highlands University, Rio Rancho City Employees, Rio Rancho Senior Citizen Centers and community, and the public at large.

Sandoval County Regional Dispatch

The Sandoval County Regional Emergency Communications Center is the primary public safety answering point for all citizens who reside in and travel through the many communities and pueblos in the County. The center provides dispatch services for 10 law enforcement agencies, four full-time staffed Fire/EMS agencies, and 15 volunteer fire districts every hour of every day. After receiving an emergency or non-emergency call for service, the appropriate agency is dispatched. The authorized staff for the center consists of a manager, assistant manager, I.T. technician, eight shift supervisors, 35 dispatchers, and six call takers.



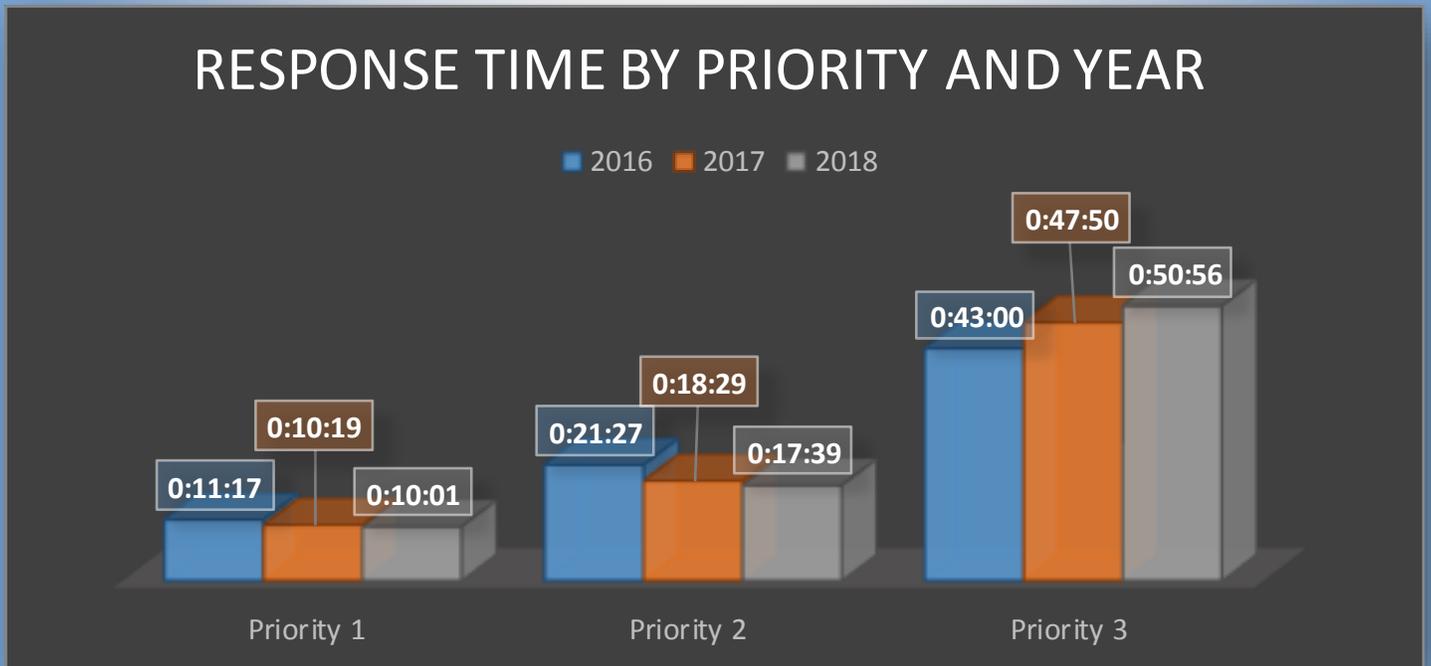
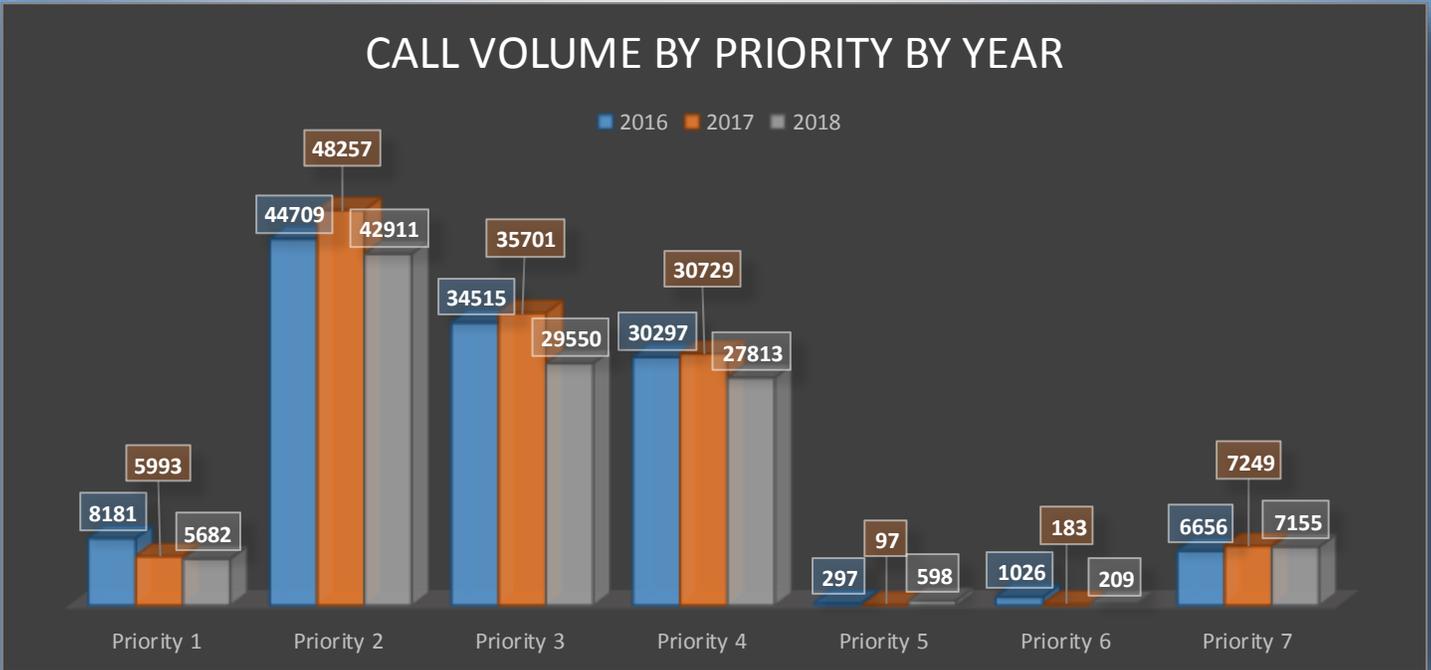
In Our Words

One thing most citizens don't know about officers is we really don't want to hear about that one time that you got pulled over.

Officer Ali Gokey

2018 Response Times and Call Volume

In 2018, response times remained largely unchanged, while overall call volume experienced a decreasing trend. The only notable increase was for non-priority, Priority 5 calls. This change stems mostly from a new non-emergency call code that was introduced in 2017. The code is administrative in nature and does not require a field response, but allows for tracking of administrative and non-priority calls.



Administrative Services

Administrative Services encompasses support for the following areas: Administration, Records, and Training & Recruiting.

Administration: Provide a wide variety of services to senior management, employees, citizens, business, and other law enforcement agencies. Administrative support staff are the behind the scenes army who ensure that day-to-day office needs are met and often serve as the liaison between Administration and the organization, other city staff, citizens, and businesses. Duties include, but are not limited to, scheduling, answering phones, budgeting, ordering, maintaining supplies/forms, reporting, etc. These positions are often thought of as the go-to employees whose functions performed by these positions provide adequate support to work efficiently.

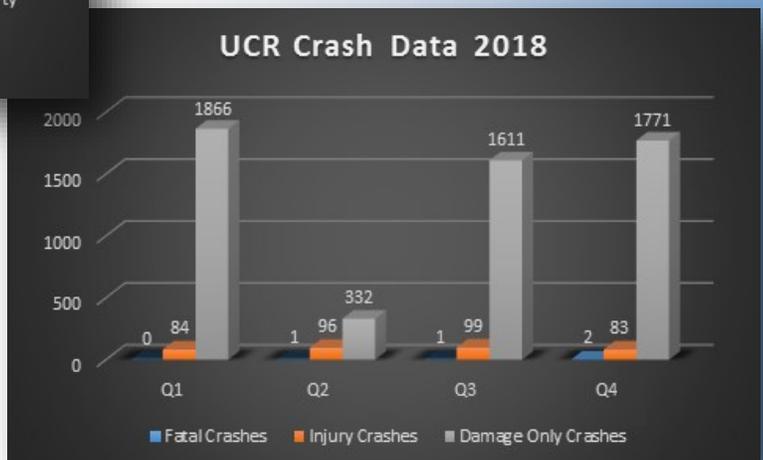
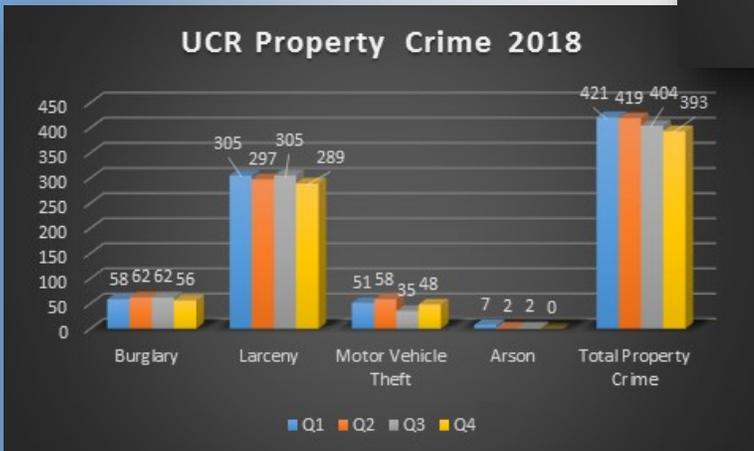
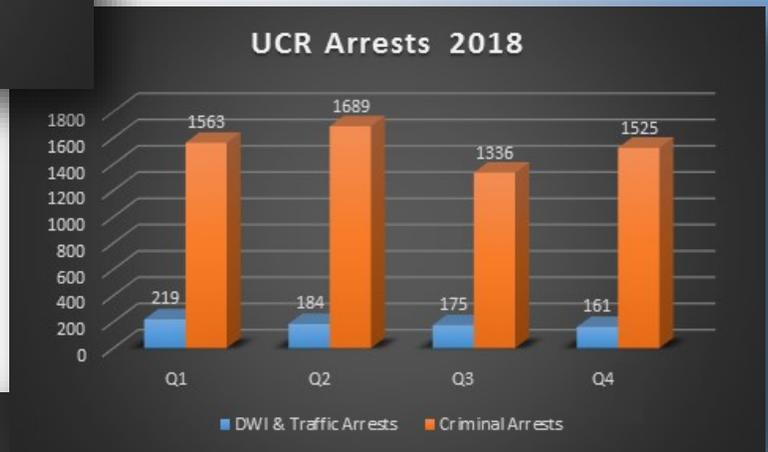
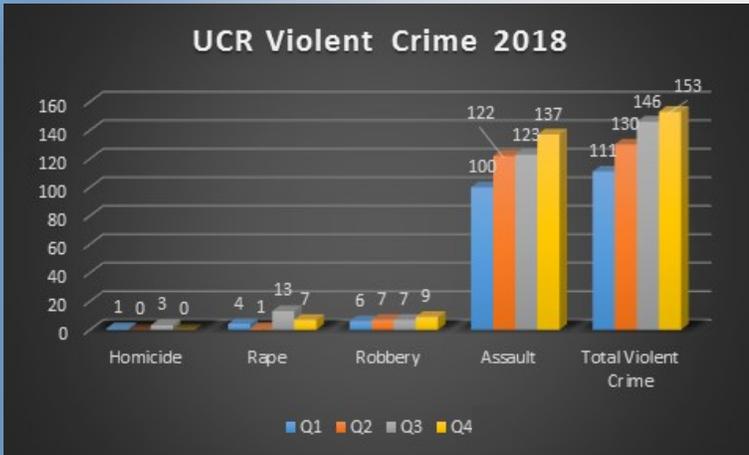
Records: The Records Unit manages approximately 34,887 records annually from the time of receipt to its eventual disposal or retention. This includes preserving the evidentiary integrity of data by efficient and systematic control of identifying, correcting, entering, digitizing, reporting, distributing, maintaining, retrieving, securing, tracking and destroying or permanently preserving records. Our employees must be knowledgeable and adhere to strict lawful procedures for the release, transaction, and capturing of hundreds of requests for release of records. As a result, the City and Police Department can obtain and review statistical information, which enhances policies, processes, and procedures and provides documented proof of behavior patterns, providing the ability to project needed services, citizen safety, and analysis.

Crime Analyst: Provides systematic analysis for identifying and analyzing patterns in crime. Daily tracking, mapping, analyzing, and providing valuable information to law enforcement for the purpose of devising solutions to crime problems and formulating crime prevention strategies are vital to operations and maintaining the safety of the community. In addition, it allows the City and Administration the ability to support future projects, growth, and budgeting needs.



2018 UCR Crime Trends

The Rio Rancho Police Department maintains records of police activity for statistical analysis. Parts of this data are reported to the Department of Justice for their annual Uniform Crime Report (UCR), which compares and contrasts crime related statistics throughout the country.



2018 UCR Crime Trends

Federal UCR Classification Incidents	2015	2016		2017		2018	
	Total	Total	Percent Change	Total	Percent Change	Total	Percent Change
No Classification Code	4	8	100%	2	-75%	5	150%
MURDER	2	1	-50%	2	100%	5	150%
RAPE BY FORCE	46	40	-13%	15	-63%	30	100%
ROBBERY FIREARM	13	21	62%	24	14%	14	-42%
ROBBERY KNIFE	2	4	100%	5	25%	4	-20%
ROBBERY DANGEROUS WEAPON	4	5	25%	1	-80%	7	600%
ROBBERY STRONG-ARM	2	5	150%	7	40%	8	14%
ASSAULT FIREARM	12	13	8%	13	0%	25	92%
ASSAULT KNIFE	8	20	150%	11	-45%	17	55%
ASSAULT OTHER DANGEROUS WEAPON	12	20	67%	16	-20%	38	138%
ASSAULT OTHER AGGRAVATED	106	87	-18%	83	-5%	69	-17%
ASSAULT SIMPLE	267	258	-3%	270	5%	341	26%
BURGLARY FORCE	178	187	5%	184	-2%	112	-39%
BURGLARY UNLAWFUL ENTRY	144	161	12%	129	-20%	118	-9%
BURGLARY ATTEMPT	8	5	-38%	6	20%	7	17%
LARCENY PICKPOCKET	2	7	250%	6	-14%	0	-100%
LARCENY PURSE SNATCH	3	2	-33%	2	0%	4	100%
LARCENY SHOPLIFTING	408	343	-16%	353	3%	345	-2%
LARCENY FROM M/V (EXCEPT 21)	440	571	30%	537	-6%	398	-26%
LARCENY M VEH PARTS & ACC	89	144	62%	109	-24%	66	-39%
LARCENY BICYCLES	5	21	320%	14	-33%	11	-21%
LARCENY FROM BUILDING	201	190	-5%	268	41%	181	-32%
LARCENY FROM COIN OPERATED MACHINE	2	9	350%	1	-89%	0	-100%
LARCENY OTHER	246	321	30%	212	-34%	206	-3%
MOTOR VEHICLE THEFT-AUTO	117	197	68%	121	-39%	127	5%
MOTOR VEHICLE THEFT-TRUCK-BUS	51	85	67%	90	6%	39	-57%
MOTOR VEHICLE THEFT-OTHER	27	40	48%	33	-18%	19	-42%
ARSON-SINGLE OCCUPANCY RESIDENCE	1	1	0%	2	100%	0	-100%
ARSON-OTHER RESIDENCE	0	1	100%	1	0%	0	-100%
ARSON-STORAGE	1	0	-100%	1	100%	2	100%
ARSON-COMMUNITY/PUBLIC	0	3	300%	0	-100%	2	200%
ARSON-MOTOR VEHICLE	4	6	50%	12	100%	6	-50%
ARSON-OTHER	1	1	0%	3	200%	6	100%
OTHER CRIMINAL OFFENSES	6478	6656	3%	6758	2%	6472	-4%
RECOVERED MOTOR VEHICLE FOR OTHER	39	47	21%	39	-17%	31	-21%
RECOVERED PROPERTY FOR OTHER	6	11	83%	20	82%	11	-45%
REVOKED/SUSPENDED LICENSE	160	155	-3%	100	-35%	97	-3%
DWI	397	454	14%	476	5%	452	-5%
TOTAL OFFENSES	9,487	10,100	6%	9,926	-2%	9,278	-7%

Animal Control

Enforcement of the animal control ordinances is also a responsibility of the Rio Rancho Police Department. In addition to providing for lost and found animals, the Animal Control Office regulates most interactions between domestic animals and the City's inhabitants.

The Animal Control Office is staffed by five Kennel Workers and a supervisor, six Animal Control Officers and a supervisor, two Customer Service Representatives, and one Manager. The Animal Control Facility is 8,267 square feet. It contains 59 dog kennels, 45 cat cages, and administrative space. Animal Control administers adoptions, transfers pets to other shelters, returns pets to their owners, quarantines dangerous animals, provides animal licenses, and enforces all applicable laws.



	2015	2016	% Change	2017	% Change	2018	% Change
Intakes	2256	2224	-1.40%	2238	0.63%	2254	0.71%
Claims	859	614	-28.50%	990	2.17%	865	-12.63%
Adoptions	543	969	78%	719	17.1	564	-21.56%
Transfers	157	217	38.20%	161	-25.80%	238	47.83%
Euthanasia	501	385	-23.10%	356	-7.50%	358	0.56%
Animal Complaints	4593	6245	35.90%	4081	-34.60%	4480	9.78%



Chaplain Unit

The Rio Rancho Chaplain Unit consists of 20 Chaplains representing various backgrounds and faiths and in 2018 provided approximately 1,300 hours of service to our community and Department. These men and woman provide 24-7 service with an operating budget of \$650 annually, and raised \$13,7000 in funding for special events donated by the chaplains and their church members in 2018. They are incredibly supportive of both our community and public safety initiatives. They provide countless hours of training, assistance at calls for service, and counseling. The Department provides training and uniforms, and they meet once a month for training. Our Chaplain Unit has an extraordinary reputation around the State of New Mexico.

In 2018, the chaplains were very busy attending 10 training sessions at RRPD, numerous call-outs, follow-ups, counseling, funerals for victims and families, ride alongs, meetings, confidential counseling/prayer with officers, instructing in Citizens' Police Academy classes, and special events. Some of those special events included the Fallen Officer Memorial, recruit lunches and follow-ups, monthly appreciation breakfasts, the Annual Awards Ceremony, and a Family Support Academy.



2018 Sworn MOS of the Year

Detective Carlos Railey has served with the Rio Rancho Police Department since June 2011. During this time, he has served on the Patrol Division and the Criminal Investigations Division. In September 2017, Detective Railey was selected to join the Violent Crimes Unit and has been the lead investigator on several high priority cases including the investigations of robberies, unattended deaths, and homicides.



In 2018, the Rio Rancho Police Department investigated five homicides and of those five investigations, Detective Railey was the lead investigator on three. Additionally, Detective Railey was the lead investigator for several other violent crimes cases including an aggravated battery case. In this particular investigation, he was off duty and in the area of the incident and responded to assist in the preliminary investigation. Though off duty, Detective Railey processed several crime scenes and followed up on investigative leads that ultimately led to the arrest of the suspect.

In 2018, Detective Railey took over the Department's field investigator program and trained five new field investigators. He also completed a refresher course for current field investigators. Detective Railey has taken it upon himself to work the New Mexico Department of Public Safety Forensic Laboratory to obtain training for the Department and improve our investigations.

Since 2015, Detective Carlos Railey has surpassed all expectations of what a detective is asked to do. His abilities, work ethic, and thoroughness have resulted in his success in every one of the roles he has served within CID. Detective Railey takes great pride in providing guidance and teaching anyone who wants to learn from his knowledge and experience.

Detective Railey does not seek out praise or acknowledgment, he simply strives to better himself and those around him. Detective Railey is highly respected by his supervisors and peers within this agency as well as those with surrounding law enforcement agencies. It is for these reasons and many others that we congratulate Detective Railey for being our 2018 Sworn Employee of the year!

2018 Civilian MOS of the Year

Rebecca Steele was hired as a Records Technician on December 19, 2011. In addition to continuing to provide outstanding performance in her normal job functions this year, Rebecca has also delivered exceptional service outside her normal scope of duties to ensure that critical functions of the Police Department continue to be fulfilled.



In 2018, due to a sudden resignation in the Criminal Investigations Division, Rebecca stepped forward to offer her assistance. Without Rebecca's willingness to assist, CID would not have had the immediate information needed to ensure cases were entered, assigned, closed, and tracked. Outside of her regular job duties Rebecca became directly responsible for producing daily reports, exporting specialty cases, and forwarding them to various sergeants for review and assignment, maintaining all open active cases, case management, and closing cases accordingly. Ultimately, Rebecca worked this detail from December 2017 until May 28, 2018.

In May and June of 2018, the Records Division received the resignation of two employees, one being their most tenured Records Technician. In order to maintain records data entry, in addition to working the assignment in CID, Rebecca again volunteered to work overtime to enter many of the hundreds of reports received in records weekly. The responsibility of providing services for two separate demanding divisions requires concentration, accuracy, efficiency, working long hours, and no doubt is a huge undertaking. Rebecca did this with confidence for several more months until staff could be hired. Once the records positions were filled, Rebecca assisted in the training and development of the new employees and to date continues to work overtime to work on the backlog of records created as a result of those vacancies. For nearly a year, Rebecca has forfeited her personal time to ensure critical work was completed both outside her department and in her assigned department.

It is easy to provide numerous examples of Rebecca's esprit de corps, dedication, motivation, and efficiency in her daily normal employment functions (all criteria required to nominate a candidate for this award) and how her overall performance, knowledge, and expertise is relied on to show she is a valued asset to this department and the citizens of the City of Rio Rancho. Moreover, it is by her own demonstration of repeatedly going above and beyond that Rebecca has earned this recognition and we congratulate Rebecca Steele for being our Civilian MOS of the Year for 2018.

In Memoriam

Officer Germaine Casey

End Of Watch August 27, 2007

Officer Anthony Hasse

End Of Watch October 26, 2014

Officer Gregg “Nigel” Benner

End Of Watch May 25, 2015

**“To dissipate danger, they plunged into it
To alleviate fears, they served fearlessly
To serve justice, they died unjustly
To honor their sacrifice,
We shall never forget them.”**

In Valor, There is Hope