

RIO RANCHO POLICE DEPARTMENT 2019 ANNUAL REPORT



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MISSION STATEMENT

The Mission for Every Member of this Department is to Consistently Seek and Find Ways to Affirmatively Promote, Preserve, and Deliver a Feeling of Security, Safety, and Quality Services to All Persons Within the City of Rio Rancho.

DEPARTMENT MOTTO

Dedication - We are dedicated to our profession, our mission and values, and to providing quality public safety service to all people in Rio Rancho.

Pride - We are proud to serve in a growing and vibrant community. Our pride and commitment to public safety reflect how we feel about our Department, community, and one another.

Service - Our number one priority is providing the people in Rio Rancho with quality service, professionalism, and integrity.

IN THIS, WE BELIEVE

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE VALUE OF HUMAN LIFE AND DIGNITY.

All persons shall be treated with courtesy and respect. Abuse of police authority is not compatible with the trust vested in us by the community.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES INTEGRITY IS THE BASIS FOR COMMUNITY TRUST.

Our members will conduct themselves in the most professional manner possible so as to serve as role models for the community. A higher standard of conduct is expected of those who carry out the goals of the criminal justice system.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE PRINCIPLES OF THE CONSTITUTION.

We respect the basic rights and freedoms afforded persons by the Bill of Rights of the U.S. Constitution.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN PROFESSIONAL AND PERSONAL EXCELLENCE.

We are committed to high standards of agency and individual performance. We encourage pursuit of higher education by our employees to enhance themselves, the Department, and the police profession.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN THE QUALITY OF OUR WORKFORCE.

We strive to employ capable, hard working people who are doing important and satisfying work for the citizens of Rio Rancho. We carefully screen our personnel to ensure compliance with the highest standards possible, provide the best training available and guide them with exemplary supervision.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN MAINTAINING HIGH STANDARDS OF FISCAL RESPONSIBILITY IN THE EXPENDITURE OF RESOURCES ENTRUSTED TO US.

We believe that all such resources should be directed to the achievement of departmental goals and objectives in service to the public.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN COOPERATION.

We believe in community policing to enhance public safety. We will work with the community to address problems that cause crime and disorder.

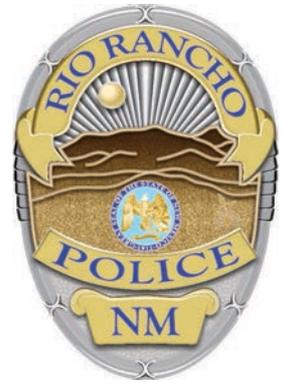
THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN CRIME PREVENTION.

We believe our basic mission is to prevent crime and to deliver vigorous law enforcement services when crime occurs. We welcome community participation to help us deter and successfully investigate crime.

THE RIO RANCHO POLICE DEPARTMENT BELIEVES IN FAIRNESS AND EQUALITY TO ALL PERSONS.

Fair and equal treatment will be afforded to all individuals we come in contact with and our actions will be tempered with compassion.

FROM THE DESK OF CHIEF STEELE



What an exciting year 2019 was for Rio Rancho Police Department! I am honored to share some of our achievements with you.

First, my favorite highlight of 2019 is the accomplishment of our first ever Police and Communications Family Support Academy. This is the first public safety family academy to occur in our state and one of a few held across our nation. This academy ran a total of 24 hours spread across seven weeks. It covered policies and procedures about what family members can expect their loved one to go through during and after crisis situations, employee benefits and resources available to them, and finally, an overview and tour of our police Department and communications center. This program is intended to improve employee wellness and to empower police and dispatch families. We had 26 dedicated family members in attendance and all surveys indicate this program is welcomed, appreciated, and should continue.

Second, I am very proud that we achieved our goal in hosting two Citizens' Police Academies in 2019. While this program is designed to bring awareness to what we actually do and how we function as a police department, we also utilized this program to build trust within the community. We had 40 people graduate and most of these graduates have become valuable ambassadors and advocates for public safety. Many of them have become active participants in our community policing events such as Coffee with a Cop, Germaine Casey Motorcycle Competition, and our Rio Rancho Police Department's Annual Holiday Christmas Benefit for Rio Rancho children. This academy is a win for our profession, community, and city.

We also achieved last year's goal of becoming a premier training department by partnering with Intel and Northwestern University bringing executive level police training to Rio Rancho. This training, School of Police Staff and Command, prepares law enforcement leaders for senior positions by combining academic principles with practical applications. This 10 week class started January 28, 2019, and we graduated 33 students April 5, 2019. As a Department, we want to be on the cutting edge in law enforcement. I am excited to announce this class is scheduled to be held again here this fall.

Another notable achievement is that our Police Department has been re-accredited for three years through the New Mexico Municipal League. This accreditation is important to have as it sets standards of expectations for professionalism within our profession. Achieving accreditation is no easy task and being re-accredited is even more tedious. We are also proud to be in the early stages of the accreditation process for our communication center.

Police suicides have steadily increased over the last five years. With that, there is a need to improve employee wellness programs and increase resources available to those in our profession. We have started to do what we can by hosting the family support academy, in addition, we are also in the process of developing a Peer Support and Suicide Prevention Programs for our Department members. We are currently working with the Rio Rancho Fire and Rescue Department, our Chaplaincy Program Professionals, and Public Safety Psychology Group to get this program in full swing before the end of 2020.

Another program we have been working on for the 2020 year, is a police K9 competition. This competition should bring K9 teams across the state to our Rio Rancho event. This training is an excellent event for all K9 handlers, but it is also a wonderful event for the community to attend. As you can see, we are always looking for ways to improve our service to the citizens of Rio Rancho, provide better support and services to our employees, and to continue to build stronger community-police relationships through ongoing police engagements and events. We remain fully committed to our mission and certainly recognize the community is who gives us authority and we do not take that for granted. We look forward to all we achieve together this year! Be the Difference!

Chief Stewart Steele

Chief Stewart Steele

COMMAND AND SUPERVISORY STAFF

Stewart Steele, Chief of Police

Paul J. Rogers, Deputy Chief

Jason Bowie, Deputy Chief

Andrew Rodriguez, Captain- Training and Recruiting Division

Nicholas Onken, Captain- Patrol and Traffic Division

David Kent, Captain- Criminal Investigations

K.C. Martin, Lieutenant–Patrol

Joel Holt, Lieutenant–Patrol

Kenneth Willey, Lieutenant–Patrol

Richard Koschade, Lieutenant–Patrol

Brian Rees, Lieutenant–Criminal Investigations

Tim Robey, Lieutenant–Traffic Unit

Ray Alderete, Lieutenant–Support Services

Nick Army, Lieutenant–Office of Professional Standards

Steve Gill, Sergeant–Patrol

Richard Romero, Sergeant–Patrol

David Portis, Sergeant–Patrol

Carlos Railey, Sergeant–Patrol

James LaPorte, Sergeant–Patrol

Justin Dorian, Sergeant–Patrol

Justin R. Garcia Sergeant–Patrol

Jacquelynne Reedy, Sergeant–Patrol

Rodney Montoya, Sergeant–Criminal Investigations

Jon Knoell, Sergeant–Criminal Investigations

Gabriel Salgado, Sergeant–Criminal Investigations

Christopher Carabajal, Sergeant–Criminal Investigations

Brian Thacker, Sergeant–Traffic

Mike Naus, Sergeant–DWI Unit

Scott Pope, Sergeant–Training and Recruiting

Peter Rogahn, Sergeant–Support Services

Sarah Owens–Administrative Services Manager

Randy Vallejos–Communications Center Manager

FIELD SERVICES DIVISION



PATROL SECTION

The cornerstone of the Rio Rancho Police Department is the Patrol Division. Currently made up of eight shifts that work around the clock, every day of the week, the Patrol Division is staffed with 48 patrol officers, 8 corporals and 8 sergeants. These officers are the first line of defense against criminal activity and work diligently to promote public safety. They are the first faces you will meet when you are in need of police assistance. The role of the patrol officer is as diverse as the people who fill that role.

On any given call for service, an officer is a guardian, advisor, counselor, medic, engineer, mediator, investigator, leader, and so much more. Our officers not only fulfill their primary mission on patrol, but most of them are also Field Investigators, Field Training Officers, SWAT Officers, Crisis Negotiations Team Officers, Gang Officers, Crisis Intervention Team members, K9, ATV, Honor Guard, or Background Investigators. Without their assistance in these critical roles, our Agency would be far less efficient.



MOTORS UNIT



The safety of the residents and visitors who travel throughout the City of Rio Rancho is the paramount concern of our Motors Unit. The unit's objectives are to enforce traffic law, educate our community on safe driving behaviors, and respond to crashes within the city. The Motors Unit works closely with other state and metro area motorcycle officer units to support one another during dignitary and funeral motorcade escorts, as well as major traffic crash investigations. The RRPD Motors Unit works tirelessly to assist these other units with state accredited motorcycle operations training to improve rider safety and traffic enforcement for the betterment of motorist safety in our communities. In 2019, the Rio Rancho Police Department's five officer Motors Unit conducted 2,437 traffic crash investigations.

The graph below provides a summary of traffic crashes within Rio Rancho for 2019.

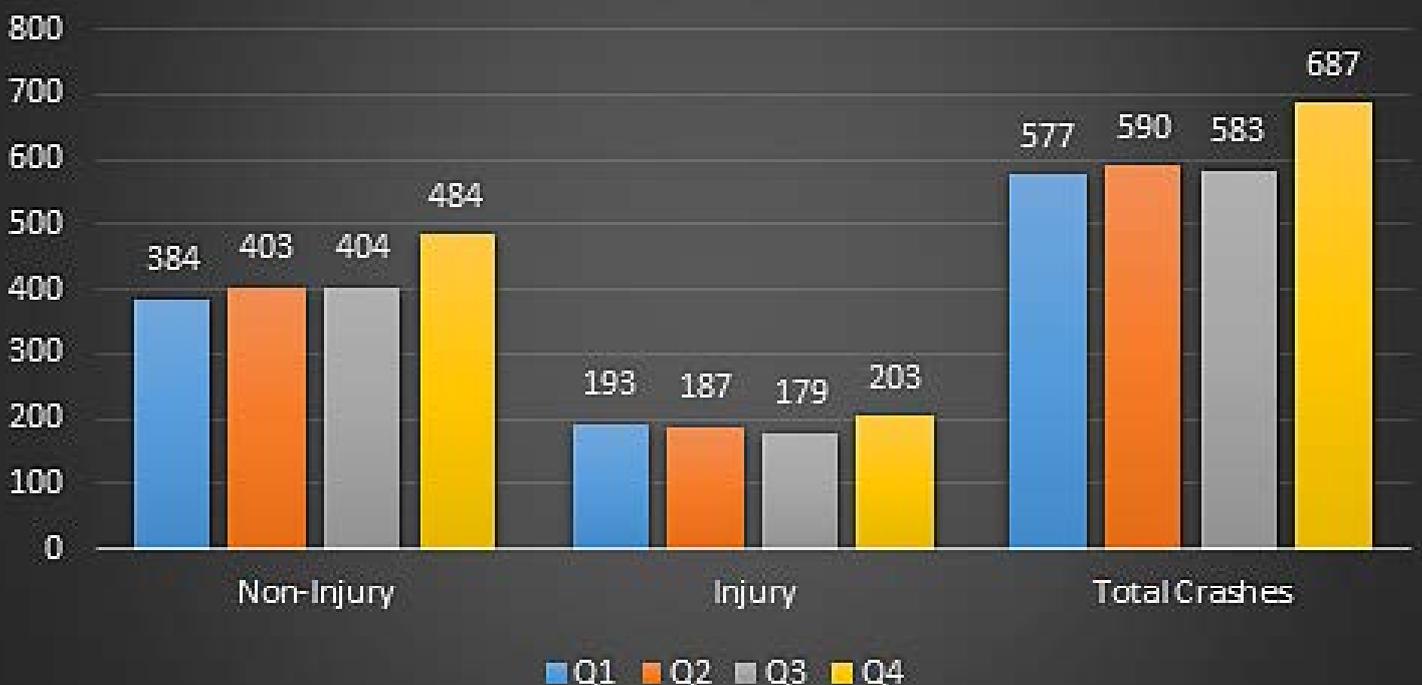
Q1: January through March

Q2: April through June

Q3: July through September

Q4: October through December

Traffic Crash Summary 2019



DWI UNIT



The Rio Rancho Police Department's four officer DWI Unit works in partnership with patrol elements to combat impaired driving in our City and seeks to reduce DWI involved traffic crashes across the City. The DWI Unit not only takes the initiative to seek out and arrest impaired drivers before a crash occurs, but also lends a hand to patrol officers in assuming DWI investigations so that patrol officers are better able to focus their efforts on proactive policing across the City.

The chart below documents the number of crash reports taken, incident reports taken, traffic citations issued, and DWI arrests made.

DWI Unit:

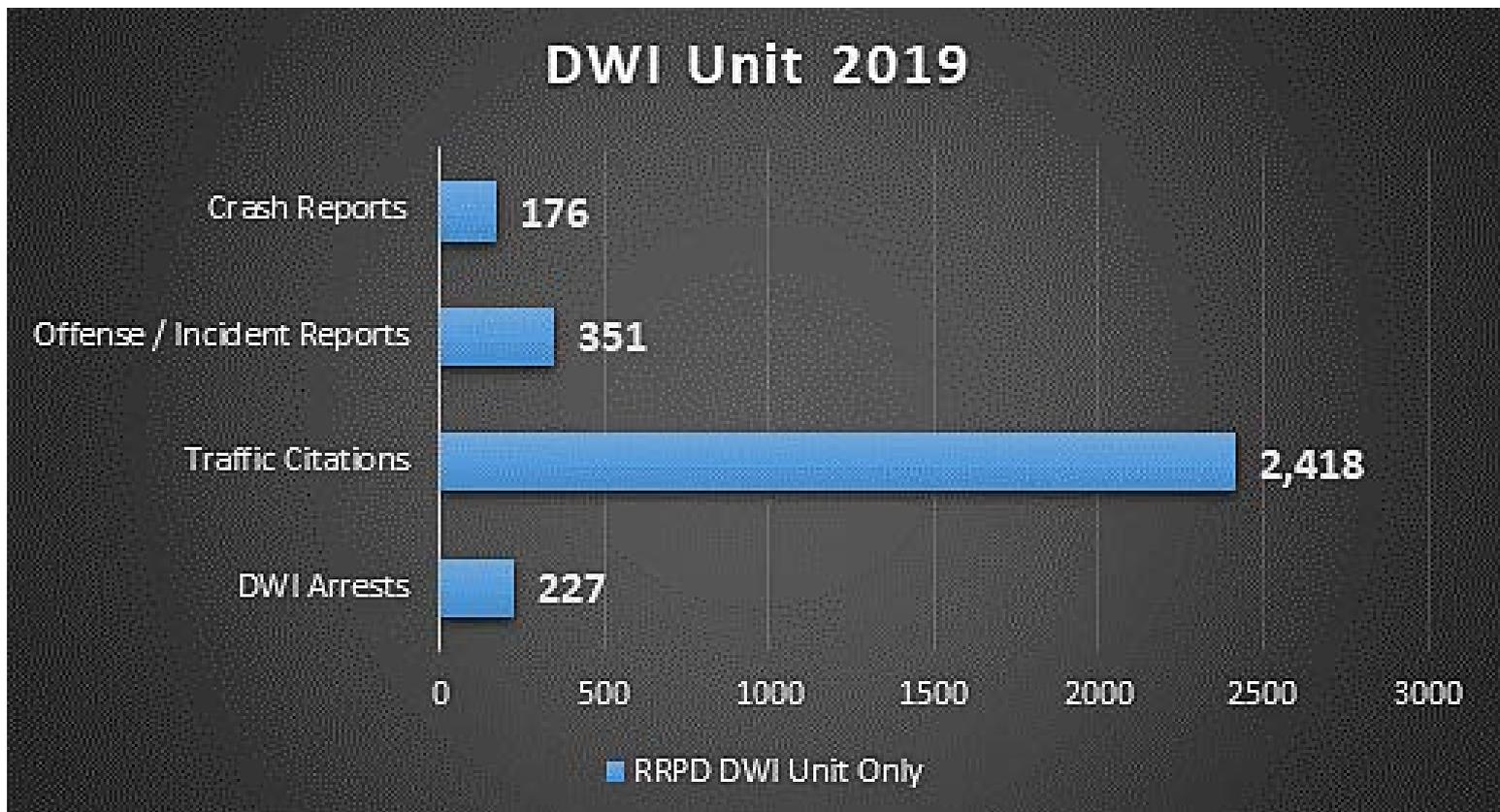
Crash Reports - 176

Offense/ Incident Reports - 351

Traffic Citations - 2,418

DWI Arrests - 227

*Three year comparison can be found on page 34 of this document



SAFE TRAFFIC OPERATIONS PROGRAM

The City of Rio Rancho Safe Traffic Operations Program (S.T.O.P.) utilizes state of the art radar, photo, and video technology to deter speeding motorists. The program employs eight mobile speed enforcement units. The mobile speed enforcement units are placed throughout the City based upon need. In 2019 alone, 16,869 speeding citations were issued for speeding 11mph or more over the posted speed limit.



ATV UNIT

The Rio Rancho ATV Program is a specialty unit within the Rio Rancho Police Department. The Unit was implemented in 2004. The Unit currently has six officers and one sergeant assigned to it. Each officer assigned to the team has completed a mandatory 10 hour certification class. The ATV Unit is not a full time specialty unit and responds to critical incidents and special events as needed. These are events that require a law enforcement presence in areas that are remote and cannot be accessed with normal patrol vehicles, such as missing persons, open space patrols, large special events, and search and rescue operations. In 2019 the team was called out twice for search and rescue incidents and also worked the Trump Rally, as well as the City of Rio Rancho 4th of July Event.



K9 UNIT



The RRPD K9 Unit is made up of two handlers and a Sergeant. These members are assigned to full time K9 duties, which include responding to priority calls for service and proactive narcotic enforcement. The dogs the unit utilizes are specifically bred and selected for temperament and trainability to provide the best possible service to the community. They are all dual purpose K9s, meaning they are able to do detection as well as patrol work (search, apprehension, and protection). Two of the dogs are trained in narcotics detection, and one dog is trained in explosives detection.

The animals live and work full-time with their handlers and a very strong bond between them is fostered.



K9 Abraham is a two year old German Shepherd assigned to Sergeant David Portis.



K9 Diesel is a 7 year old Belgian Malinois and German Shepherd mix assigned to Officer Jonathan Hickerson.



K9 Chico is a 6 year old Belgian Malinois assigned to Officer Isaac Giannini

DRONE UNIT



In 2019, the Rio Rancho Police Department introduced the Drone Unit. The Drone Unit is a part-time position within the Department. The Drone Unit was initially created in an effort to minimize resources needed for accident reconstruction, but soon many other uses were discovered. A drone can be deployed by a single officer within a minute of responding and can take multiple hi-resolution photos from many different angles. A priority of the Rio Rancho Police Department is keeping our citizens safe and the Department began using the drone for search and rescue missions. The Department also deploys the drone when attempting to locate a suspect who has fled from officers on foot. The drone has the ability to search for the suspect(s) with ease and is far safer for the officers on the ground who are searching yard to yard. In a tactical situation, the SWAT team may have a perimeter set up

on a residence but can't get close enough to the residence to ensure the safety of the neighboring citizens. The drone can keep an aerial eye on the situation to ensure everyone's safety as well as document the scene. On multiple occasions this year, the drone was deployed to assist the Rio Rancho Fire and Rescue Department. The drone is equipped with thermal vision and was able to direct personnel to the hot spots of the building and direct the firefighters where to focus their efforts. In 2019, the Department had a total of 53 drone deployments ranging from fatal car crashes, missing persons, SWAT call-outs, subjects fleeing on foot, to aiding Rio Rancho Fire and Rescue. Rio Rancho Police Department currently has two drones in operation and one operator. The Drone Unit will be expanding by four additional officers in 2020.



SPECIAL WEAPONS AND TACTICS



The SWAT Team is a specialized unit that uses special tactics and weapons to resolve incidents exceeding the training and equipment capabilities of our patrol officers. The team is allotted twenty positions and, as of 2019, was staffed with ten operational members. Rio Rancho SWAT members must complete an 80 hour Rio Rancho Police Basic SWAT Course and obtain an Entry Operations Certification through one of several local advanced courses. Once certified, team members are assigned various specialties within the unit and must obtain additional certifications and conduct on-going training for these specialties.

These specialties include Precision Rifle, Explosive/Manual breaching, Tactical Emergency Medicine, Special Impact/Chemical Munitions and K9. SWAT trains 20 hours per month and conducts

an annual 40-hour training block.

This team is the only functioning tactical unit in Sandoval County and maintains a close working relationship with the New Mexico State Police and Albuquerque Police Department SWAT Teams. Rio Rancho SWAT has been activated three times from January 2019 to December 2019. Those SWAT missions included a High Risk Warrant Service and a Barricaded Subject.

SWAT members are dedicated to their mission. They are committed to each other and to the citizens they serve. They maintain a proactive approach to fitness, training, and equipment acquisitions; therefore, ensuring preparedness for the many missions they could be tasked with resolving. It is every member's desire to fulfill the team's motto: "Uncompromised Duty, Valor and Courage."



GANG ENFORCEMENT TEAM



The Gang Enforcement Team is a part-time team with a full-time commitment. The goal of the team is to combat the negative influences that the gang lifestyles have on our community. The Gang Enforcement Team is comprised of patrol officers, school resource officers, and detectives. The Gang Enforcement Team also partners with gang teams from surrounding agencies, Probation and Parole, Juvenile Probation and Parole, FBI Safe Street Gangs Task Force, Drug Enforcement Agency, and the New Mexico Gang Task Force. The team has consistently worked hard to seek out training hosted by in-house instructors, and instructors from surrounding agencies, most of this training being provided at no cost to the Department. The Gang Enforcement Team did not waste any time putting the training to use in the community.

In 2019, the team made eight felony arrests that led to three search warrants obtained and executed. These cases were comprised of charges of possession of controlled substances, felon in possession of firearms, and warrant related charges. All arrests had gang associations and affiliations.

Recently, the Gang Enforcement Team has set out to make a greater impact in local schools. Recruitment trends of gangs have moved to recruiting at a younger age. With this knowledge, efforts to bring gang enforcement and deterrence in the schools became an increasing priority. The team's goal is to reach the younger aged population of our community prior to becoming involved in gangs, and to teach school staff and security current trends of gang activity, illegal substances, and what to look out for in their class rooms.



CRIMINAL INVESTIGATIONS DIVISION



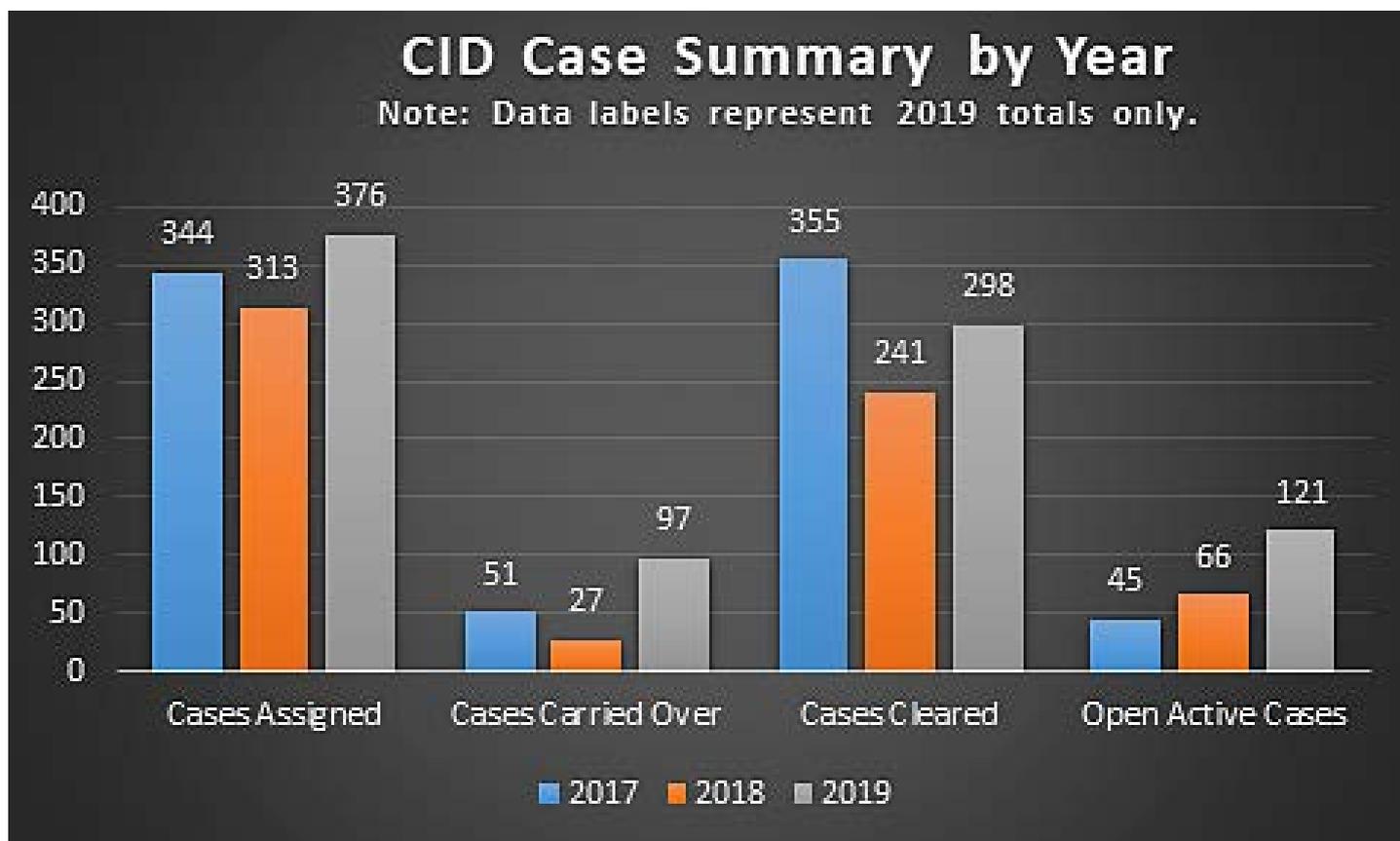
The purpose of the Criminal Investigations Division is to provide quality investigative services for increased public safety to the city. It is the primary task of the Criminal Investigations Division to direct their efforts toward the identification, documentation, collection and preservation of crime scene evidence for an unbiased examination of factual determination. Integrity, professionalism and maintaining the highest standards are the goals of the CID. The Criminal Investigations Division strives to provide proactive services through the reduction and suppression of crime by analyzing trends, patterns, criminal element groups or gangs, and forecasting. During major crimes all members of the Criminal Investigations Division come together to work the case as a team. There are currently 24 members of the Criminal Investigations Division.

The graph below provides the number of cases assigned to the Criminal Investigations Unit as a whole, to include cases carried over from the previous year, cases cleared and open active cases.

2017- 344 cases were assigned to the Division

2018- 313 cases were assigned to the Division

2019- 376 cases were assigned to the Division



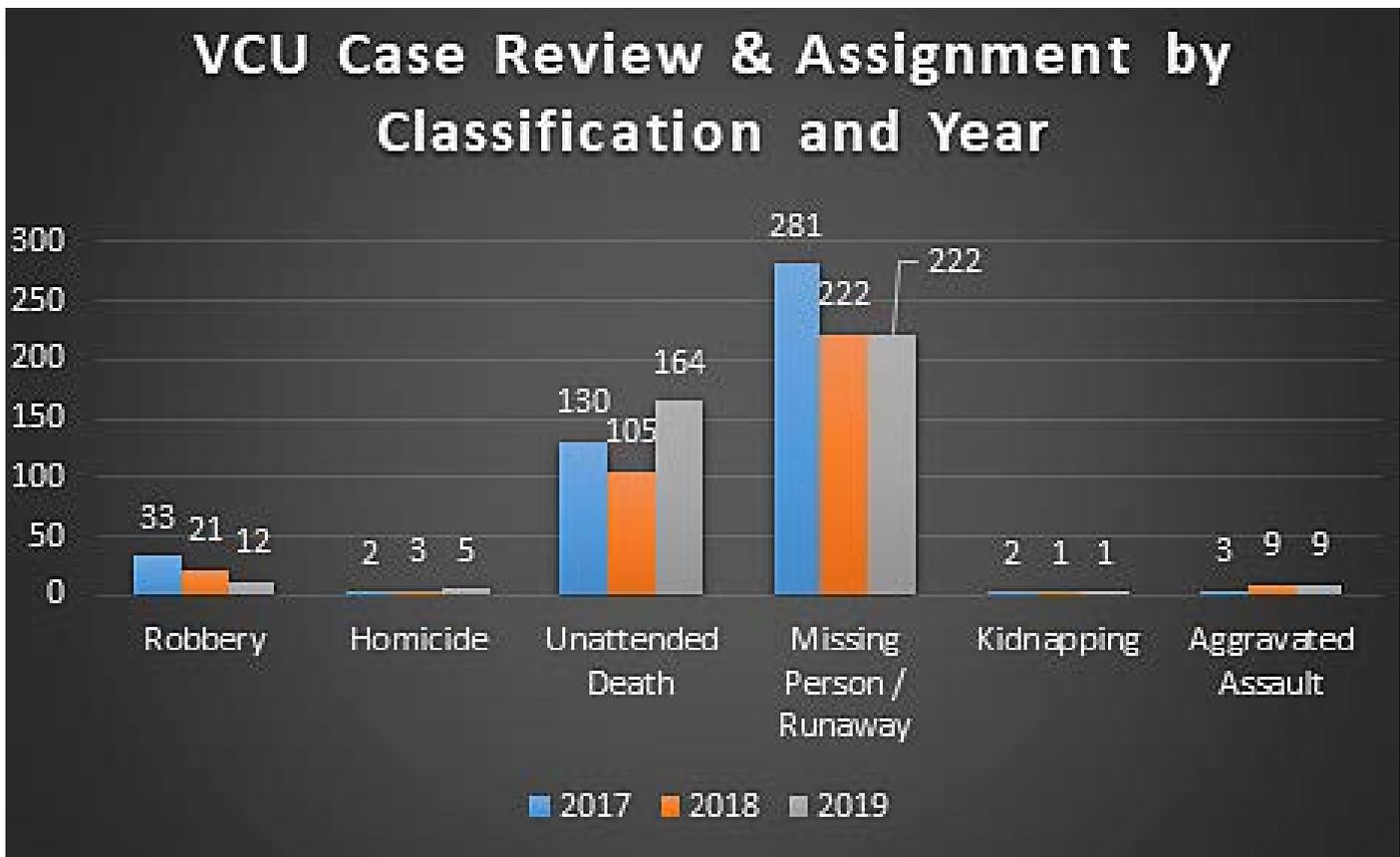
VIOLENT CRIMES UNIT



The Violent Crimes Unit (VCU) consists of one sergeant and two detectives who are primarily tasked with investigating crimes against persons that are violent in nature. These cases often include aggravated battery, kidnapping, robbery, homicide, and missing person cases. In 2019, VCU detectives investigated over 79 reported violent crimes and brought numerous cases to successful resolution, many by arrest. During this year, Detectives investigated two homicides, both of which are awaiting results from the forensics lab. VCU Detectives are tasked with crime scene investigation and evidence processing at crime scenes involving violence. VCU detectives utilize their training and experience and oversee the Department's Field Investigator training program for the Patrol Division.

The graph below provides the type and number of cases assigned to VCU in 2017, 2018, and 2019. [2019](#)

- Robberies- 12
- Homicides- 5
- Unattended Deaths- 164
- Missing Person- 222
- Kidnappings- 1
- Aggravated Assaults-9



PROPERTY CRIMES UNIT



The Property Crimes Unit (PCU) consists of one sergeant and three detectives who are primarily tasked with investigating non-violent crimes involving a victim's property. In 2019, PCU Detectives investigated over 137 cases with numerous arrests. PCU Detectives participate in a number of property crime initiatives, these include: partnering and attending meetings with the local retail stores to reduce criminal activity, financial institutions to reduce fraud, and attending meetings with the vehicle theft multi-jurisdictional task force.

The graph below provides the type and number of cases assigned to PCU in 2019, as well as those cases assigned in 2017 and 2018.

2019

Fraud- 25

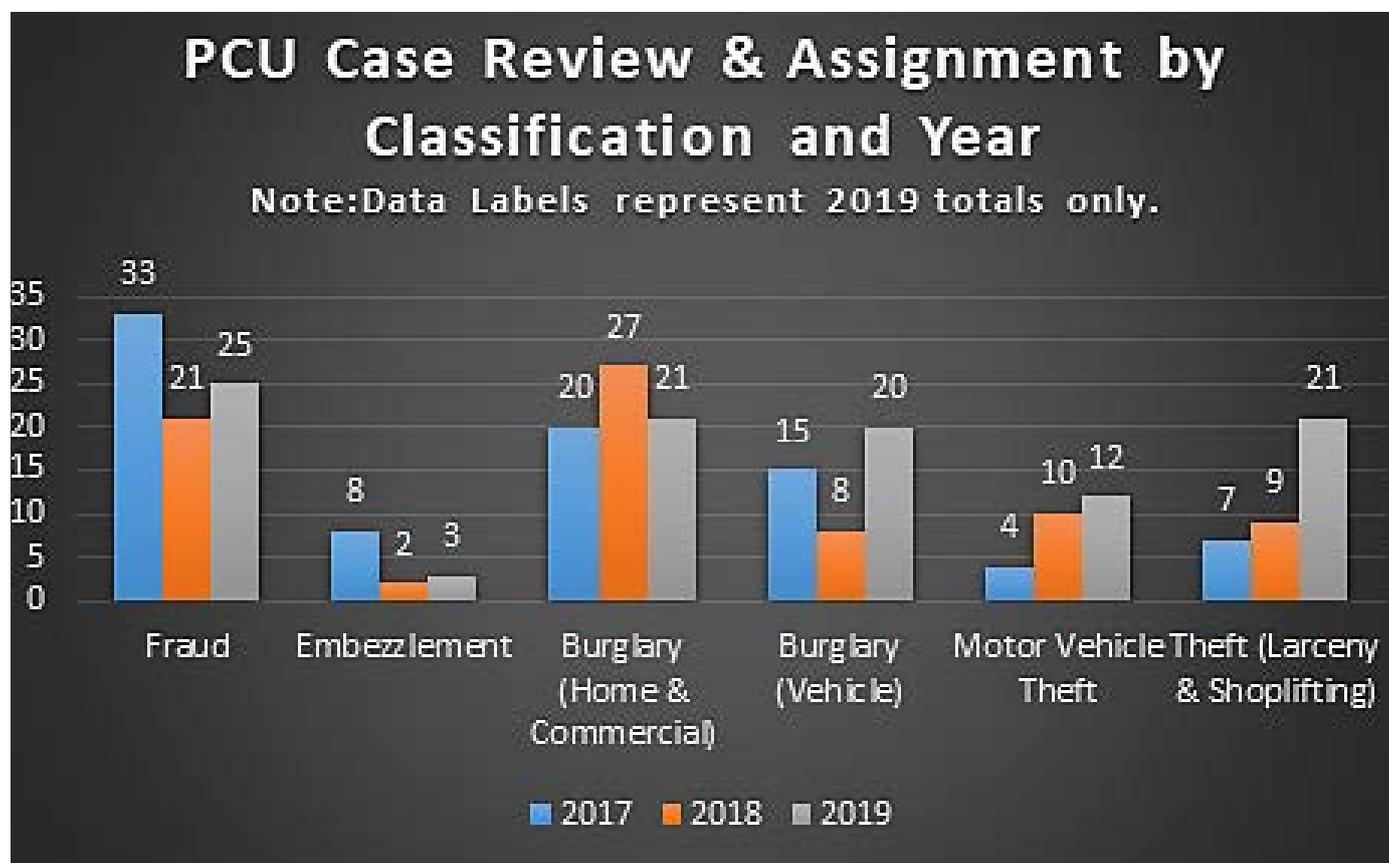
Embezzlement- 3

Burglary (home/ commercial)- 21

Burglary (vehicle)- 20

Motor Vehicle Theft- 12

Theft (larceny/ shoplifting)-21



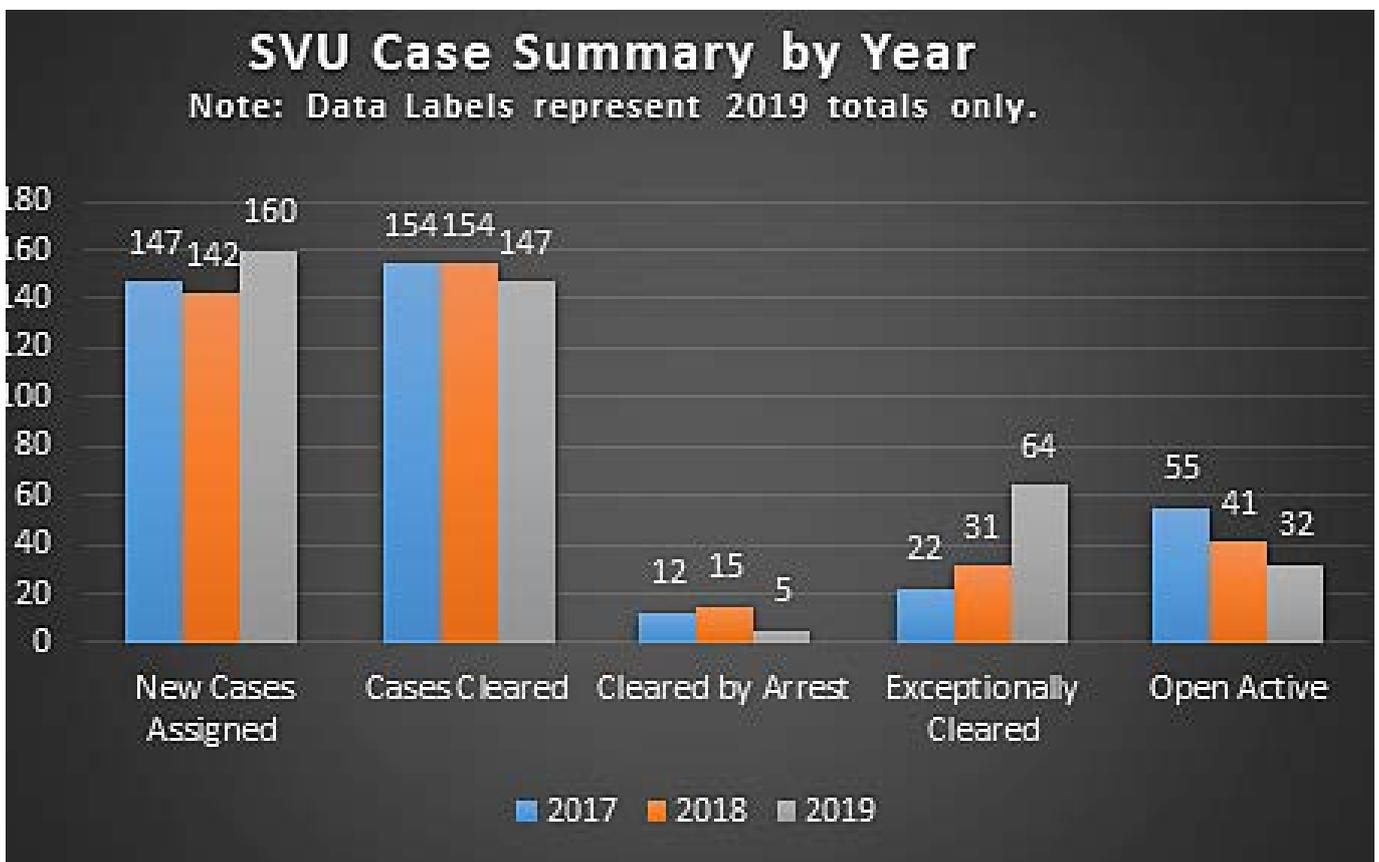
SPECIAL VICTIMS UNIT



The Rio Rancho Police Department Special Victims Unit (SVU) investigates a variety of cases including child and elderly sexual assaults, abuse and neglect, domestic violence, stalking, and special cases that aren't classified as a violent crime or property crime. In 2019, SVU investigated 160 cases and collectively reviewed 1,771 Child Protective Services (CPS) and Adult Protective Services (APS) intake reports. SVU collaborates with the Children, Youth and Families Department (CYFD) and APS to investigate intake reports to assure that children and elderly are receiving proper care, are in a safe environment, and their basic needs are being provided. SVU works closely with the Rio Rancho Police Department's Crime Victims Assistance Unit (CVAU) to ensure services are offered to victims of violent crime and domestic violence. SVU team members are active participants of the Sandoval County Multi-Disciplinary Team (MDT). Monthly meetings are held with the members of the District Attorney's Office, CYFD, forensic interviewers, medical personnel, and other law enforcement agencies to discuss serious cases and ensure best practices are being followed in order to assure the best possible outcome for victims.

The graph below provides the number of cases assigned to the Violent Crime Unit, to include cases cleared, cleared by arrest, exceptionally cleared and open active cases.

- 2017- 147
- 2018- 142
- 2019- 160



SPECIAL SERVICES UNIT



The Special Services Unit (SSU) is comprised of one sergeant and four officers who are primarily responsible for fugitive apprehension and narcotic/vice investigations and operations. Cases that arise through apprehensions or investigations are completed in their entirety by the unit's officers. The unit works jointly with members of the Auto Theft Task Force, the Sandoval County Sheriff's Department, Albuquerque Police Department's Intelligence Unit, Gang Unit and NW Impact Teams as well as the Federal Bureau of Investigations and the Drug Enforcement Administration. Fugitive apprehension consists of the search for and apprehension of individuals wanted for a wide range of crimes. SSU works closely with the State Probation and Parole Office and the United States Marshal's Service to ensure fugitives that may pose a threat to the community or ones that evade probation status, are apprehended expeditiously. Each apprehension has the occasion to lead to more crimes being committed as some offenders are often apprehended with narcotics or other illegal items causing additional charges to be filed along with the original charges. The SSU effected 148 arrests throughout the year, this does not include the fugitives that are turned over to the charging officers or charging agencies.

Narcotic and vice operations usually stem from suspicious activity and narcotic complaints fielded directly from the citizens of the community. These investigations take time and are usually lengthy to build solid cases that withstand the judicial processes. Most cases involve several moving parts that are individually investigated to solidify the cases. SSU works closely with the Albuquerque Police Department, Bernalillo County Sheriff's Office, Sandoval County Sheriff's Office, DEA, and FBI with these cases, as they are usually tied throughout the Rio Rancho and Albuquerque metro area. SSU has answered approximately 62 narcotic tip reports and reports of suspicious activity complaints. Many of these complaints stem from community complaints about an area. The Unit responded to three bait car activations leading to 4 arrests. In 2019, the SSU recovered over 30 stolen vehicles.

EVIDENCE UNIT



Evidence collection and management is vital to obtaining successful prosecutions and to ensuring the safety of our community. The RRPD Evidence Unit is responsible for receiving, storing, and managing all property and evidence collected by RRPD Officers. The Evidence Unit is staffed by two civilian Evidence Technicians and is overseen by the CID Lieutenant. Each year, a full inventory is completed and quarterly audits are performed to ensure that policies are being adhered to and that all items within our control are accounted for. As of this date, the unit is housing 56,504 pieces of evidence/property. In 2019, 6,474 items were submitted, 855 items were destroyed, 556 items were returned to the owners, and 104 items were auctioned. The Department continues to work with the DA's office to acquire destruction orders that date back three years. The evidence vault has expanded over the years into various areas of the building due to the influx of materials and legally required longer retention periods. Due to the need for storage expansion, the Department sought and received New Mexico Legislator Capital Outlay funding in the amount of \$225,000 for the construction of additional evidence storage space. The new evidence facility was completed in May 2019 and has since been occupied.

CRIME VICTIMS ASSISTANCE UNIT

The Rio Rancho Police Department's Crime Victims Assistance Unit (CVAU) provides direct services to victims of violent crime in Rio Rancho. The staff supports crime victims on scene, at the time of crisis, or during the immediate aftermath of reporting a violent victimization. The services range from assistance with Orders of Protection, referrals to appropriate agencies for emergency shelter and other basic needs, case management providers, and collaboration with other branches of the criminal justice system. CVAU educates the clients about various steps and options within the criminal and civil justice processes to empower them to make informed choices. A police report is not required to access CVAU services. 684 clients were provided direct services in calendar year 2019.

The Mission: To validate, educate, and empower victims of violent crime as they move through the healing process.

OFFICE OF PROFESSIONAL STANDARDS



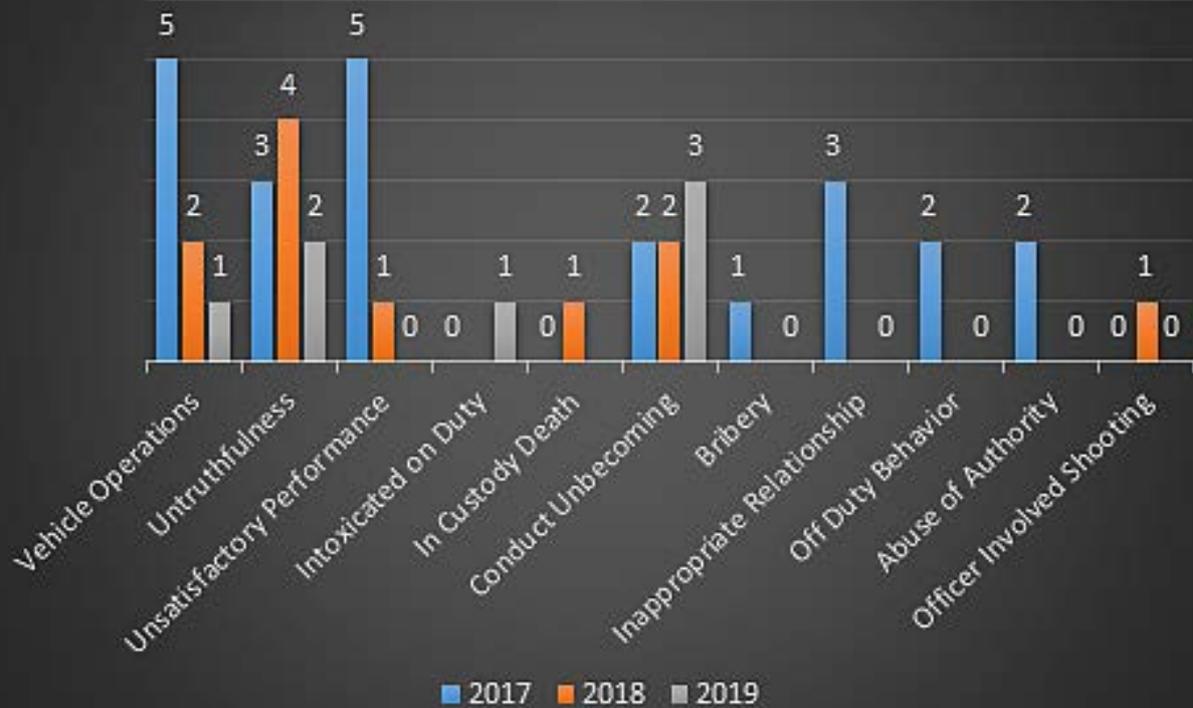
The Office of Professional Standards ensures that the mission of the Rio Rancho Police Department is achieved by every member of service. The Office conducts inquiries into allegations of misconduct from both internal as well as external complainants. These investigations differ from criminal investigations in both scope as well as breadth and take into consideration the Bill of Rights, Garrity Rights, Standards and Procedures, City Work Rules, and require preponderance of evidence supporting a sustained finding of misconduct. Also included in the duties assigned to the Office of Professional Standards is use of force data tracking, supervisor reviews, pursuit reviews, risk management, early intervention, and agency accreditation maintenance.

Department Public Records Custodian

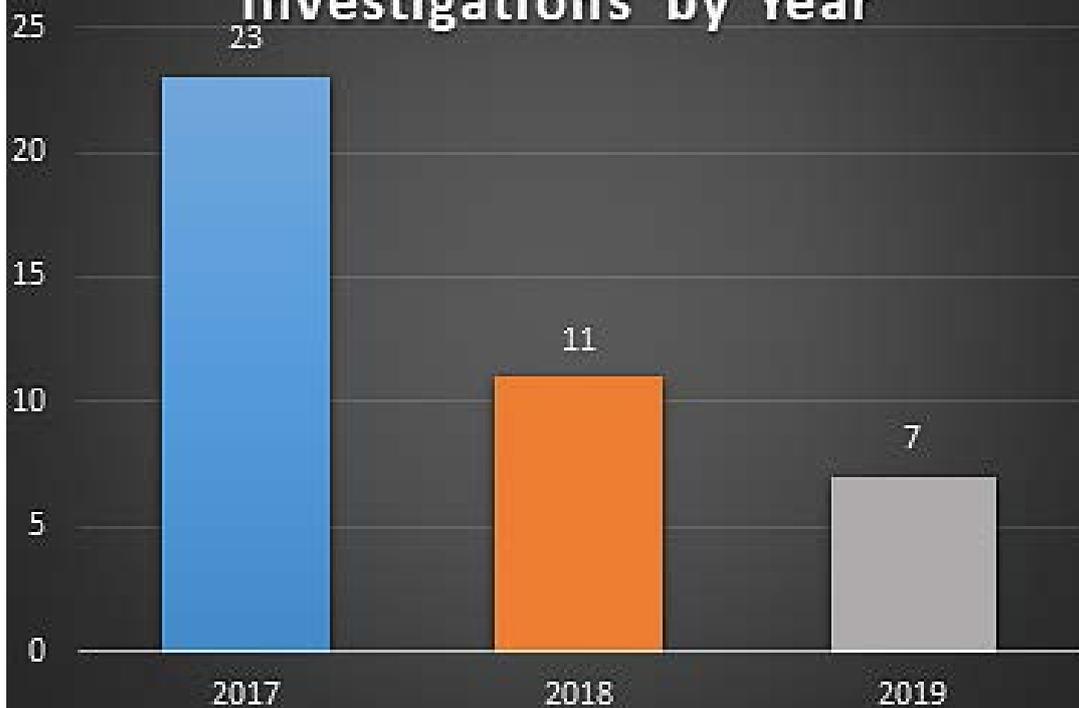
The Office of the Rio Rancho Police Department Public Records Custodian is responsible for processing requests for records made under New Mexico's Inspection of Public Records Act, commonly referred to as IPRA requests. Among all IPRA requests filed with the City of Rio Rancho, more than half pertain to law enforcement related records. These records may include audio recordings from the Sandoval County Regional Emergency Communications Center, items submitted to the Evidence Unit, Offense/Incident reports, and Body Worn Camera videos. The processing of an IPRA request requires review of each requested record and completing redaction as necessary before the records can be released.



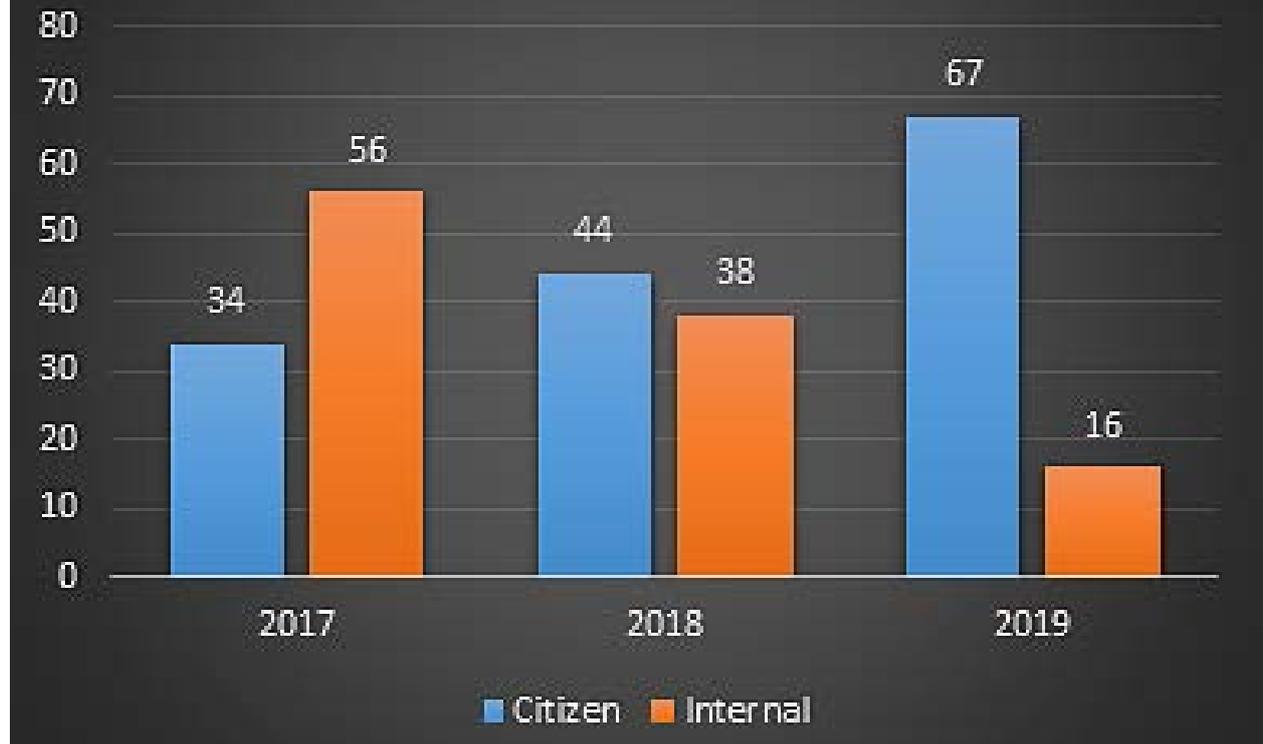
Internal Affairs Categories by Year



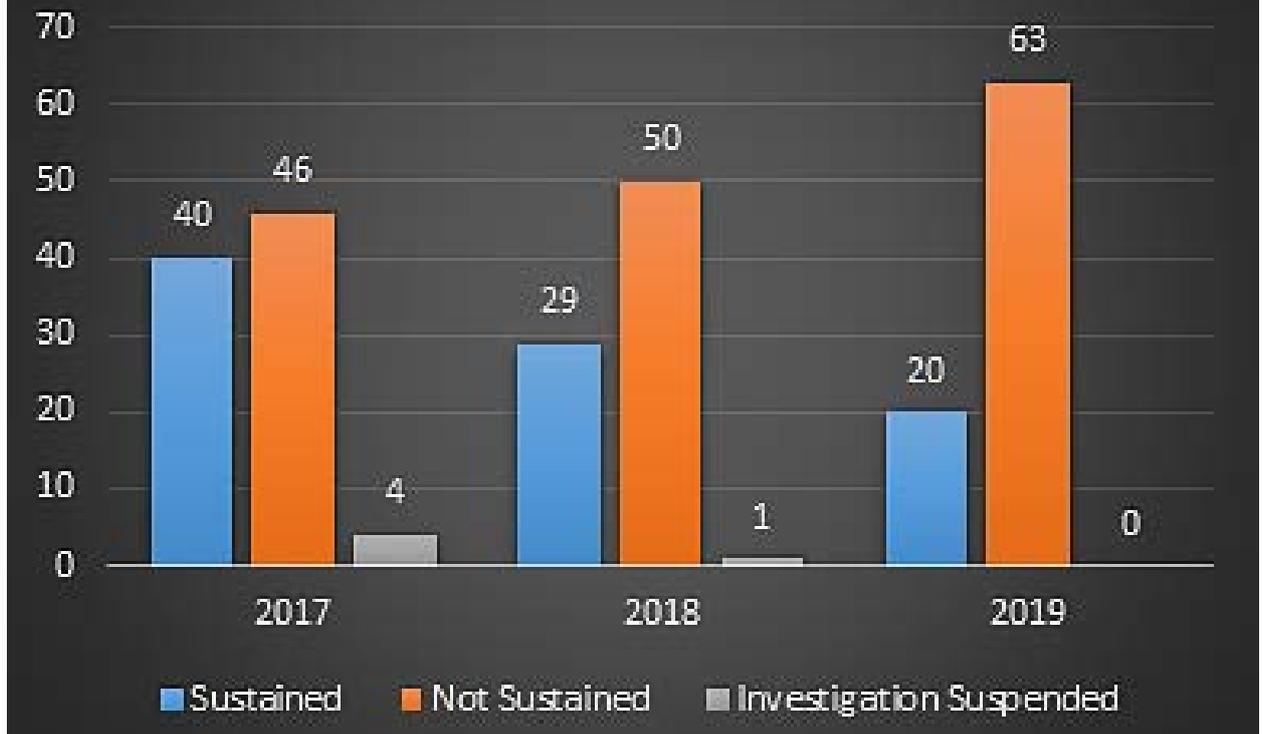
Internal Affairs Number of Investigations by Year



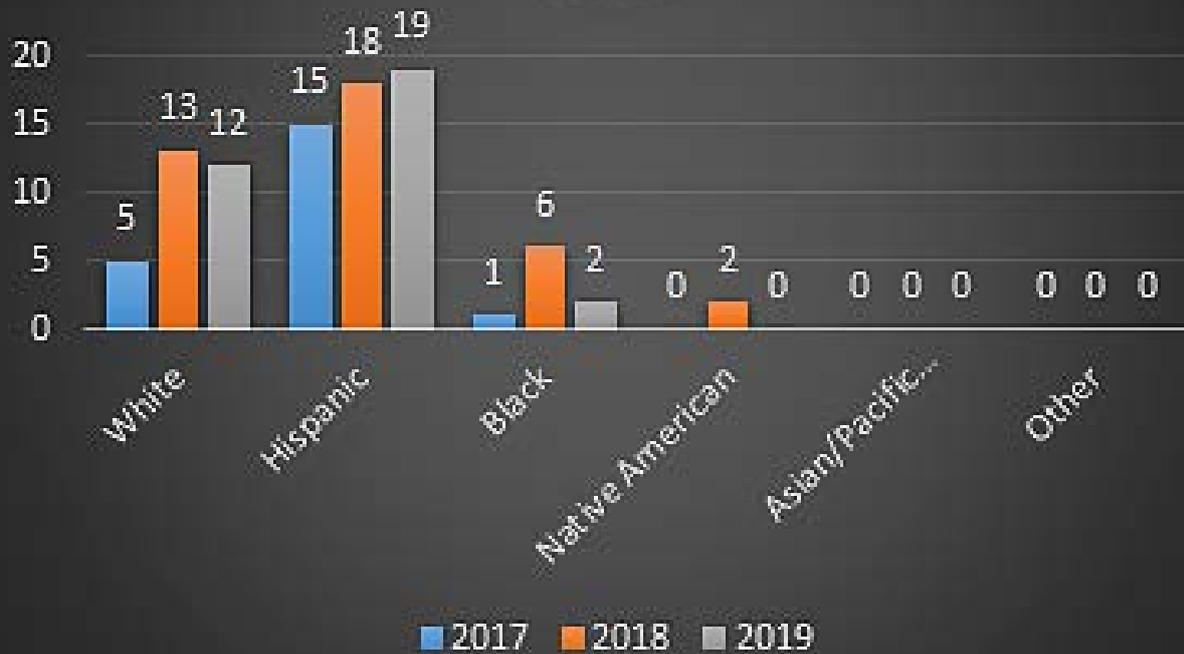
Complaints by Year



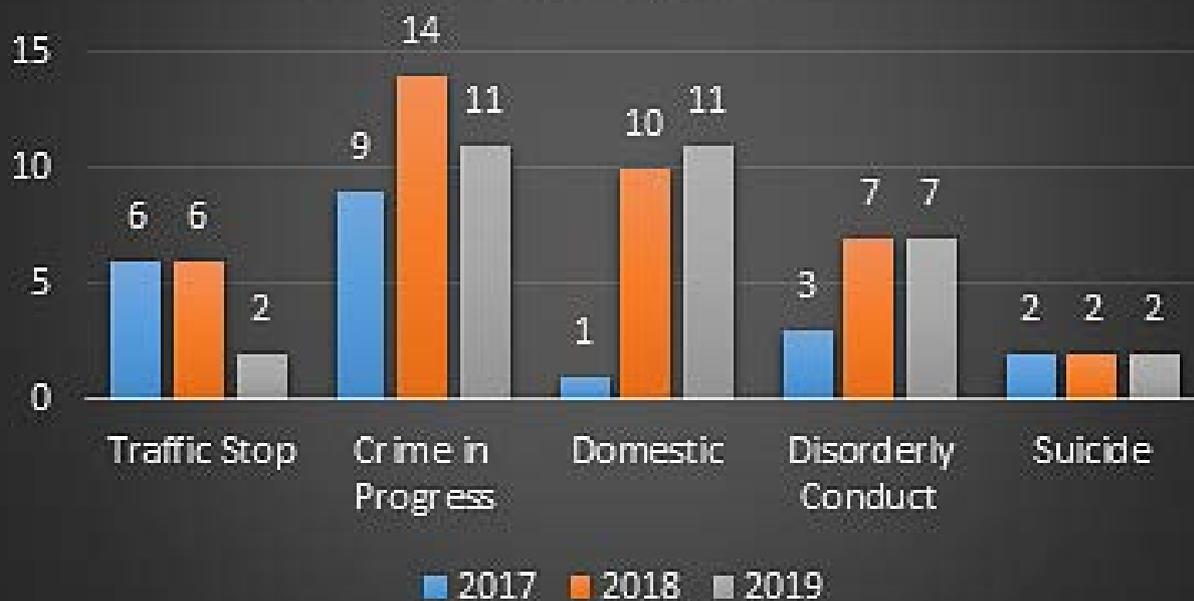
Complaint Findings by Year



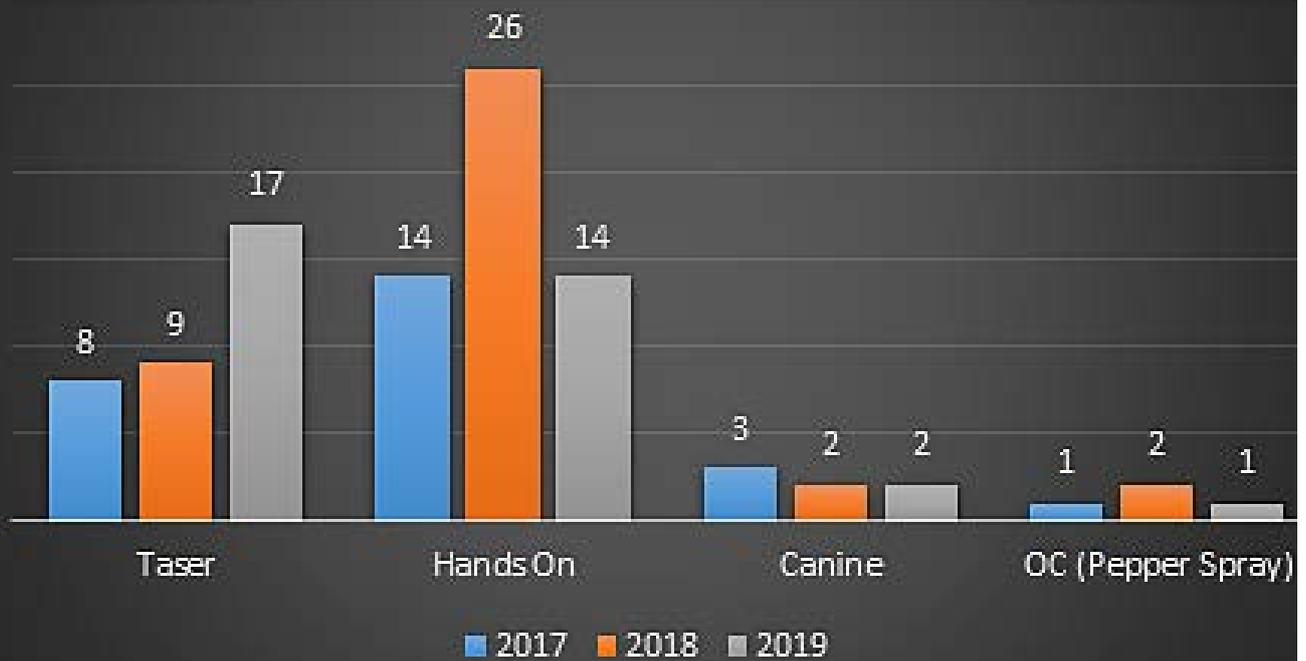
Less Than Lethal Force by Race



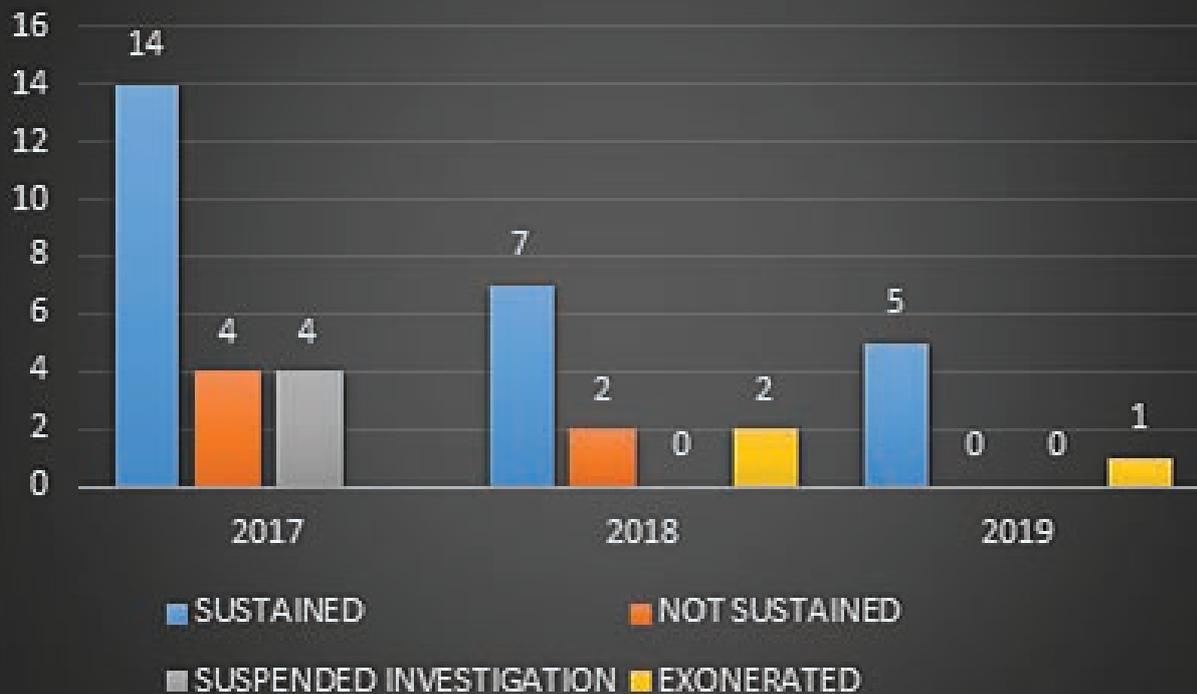
Less than Lethal Force by Incident Type



Less than Lethal Force Method



Internal Affairs Case Status



SUPPORT SERVICES DIVISION



The Support Services Division (SSD) Sergeant is responsible for supervising the officers assigned to the Support Services Division, which include four School Resource Officers, the Duty Officer, Court Security Officer, the Quartermaster Officer, Recruiting Officer, and the Training Officer. The SSD Sergeant is responsible for the development, implementation, management, and evaluation of training programs for the Department to ensure all personnel are highly qualified and well trained to perform their duties. This includes performing a wide variety of training and coordination efforts and serving as a liaison between the New Mexico Law Enforcement Academy and the Department. Additionally, the SSD Sergeant ensures all training is properly documented from the pre-cadet, throughout the academy, into all advanced level training.

SCHOOL RESOURCE OFFICER (SRO)

SROs provide mentorship and help students learn about the criminal justice system, the role of police, and provide education about DARE, Stranger Danger, when to call 911, safe driving, personal safety, and crime prevention. School Resource Officers also have a responsibility to the school community. They work with school staff and parents to help them understand the issues their children may face. They also provide conflict resolution assistance to individual students. Additionally, the SROs assist School District Administrators with threat assessments on juveniles who have behaviors that identify them as high risk.

Rio Rancho Police School Resource Officers take an active role in policing the schools and address both internal and external threats. They investigate misdemeanor and felony crimes and take students who commit crimes into custody when necessary. They also respond to trespassers who enter the campus without permission. They do not enforce school conduct or code violations unless there has been a criminal offense. The school district is comprised of three high schools, four middle schools, three alternative schools, 10 elementary schools and one pre-school, which are attended by approximately 20,000 students. School Resource Officers devote the majority of their time to the older children in the high schools; however, they do have a presence in and respond to calls in all schools in the Rio Rancho Public School District. Officers assigned as School Resource Officers are Officers Chris Beck, Donna Chaves, Lawrence Samuel and Ray O'Lesky.

QUARTERMASTER OFFICER

The Support Service Division Quartermaster manages the Department's Quartermaster Program, procurement and allocation of Department equipment and manages the Department's cloud based video repository, body worn cameras, and all Department issued equipment.

DUTY OFFICER

The Duty Officer is the first point of contact for the public visiting our police station. The Duty Officer is assigned to deal with callers' inquiries and ensures that they are transferred to the most appropriate person or division and assist by carrying out administrative tasks as well. Some of the front desk responsibilities are:

- 1) responding to inquiries from the public and providing advice and assistance
- 2) taking reports on misdemeanor and felony crimes, missing persons, lost/found property, and delayed crash reports
- 3) maintaining security of police premises and screening citizens who come to the Police Department and Municipal Court.

COURT OFFICER

The primary responsibility of the Court Security Officer is to provide a safe environment for the judge, court personnel, attorneys, and the general public. The Court Security Officer ensures that criminal defendants in custody are prevented from having physical contact with family, friends, or spectators in order to prevent the passing of weapons or contraband. They observe all persons entering the court room, their movement and their activities, and limit access to the bench and other restricted areas. The Court Security Officer is responsible for searching the interior of the court room each morning prior to the arrival of any other court participants. Upon request of the presiding Judge, arrests will be made of persons who violate a court order and/or city ordinances in the Court Security Officer's presence. The officer regularly takes into custody individuals and arranges transportation to and from the Adult Detention Center. They are also responsible for writing incident case reports and arrest reports.

TRAINING AND RECRUITING OFFICER

The Training Division is tasked with the recruitment, initial training, advanced training and maintenance training of the Rio Rancho Police Department. The cadre of leaders and instructors ensures that all staff receive the most up-to-date knowledge and skills necessary to safely and appropriately address the challenges they face serving and protecting our community. There are currently two officers filling the role; one for training and the other over recruiting.

Training & Recruiting	2016	2017	2018	2019
Facilitated Training Events	43	53	48	70
Hosted Training Events	28	28	32	59
Recruiting Events	10	9	9	12
Testing Events	13	17	19	41
Cadets Hired	12	16	16	10
Laterals Hired	3	2	1	7
Total People Tested	280	213	220	232

SUPPORT SERVICES CONT.



Community Relations

The Community Relations Officer fosters Community Relations and Crime Prevention by coordinating several community events. Some of these events included: The Mayor's Sunday is Funday, Christmas benefit for children, National Night Out, Rio Rancho COP CAMP, 2019 State Fair Law Enforcement Day, DEA Drug Take-Back Events, RRPD Citizens' Police Academy, and General Obligation Bond information meetings. Community Relations has interacted in special projects with multiple corporations, City churches, Rio Rancho Public Schools, Rio Rancho City Employees, Meadowlark Senior Center and within the community in general.

Community Relations Events	2016	2017	2018	2019
Coffee With A Cop	0	0	14	7
Home Owners Assn. Events	6	6	4	21
Special Events	70	76	77	83
Department Tours	10	11	7	4
Civilian Active Shooter Response	12	17	27	16
Email Responses to Neighborhood Issues	57	88	+/-100	+/-600
Telephone Responses to Neighborhood Issues	59	71	+/-100	+/-500
Child ID Events	12	10	2	2
Neighborhood Watch Meetings	17	19	21	21
Security Surveys	4	7	3	2

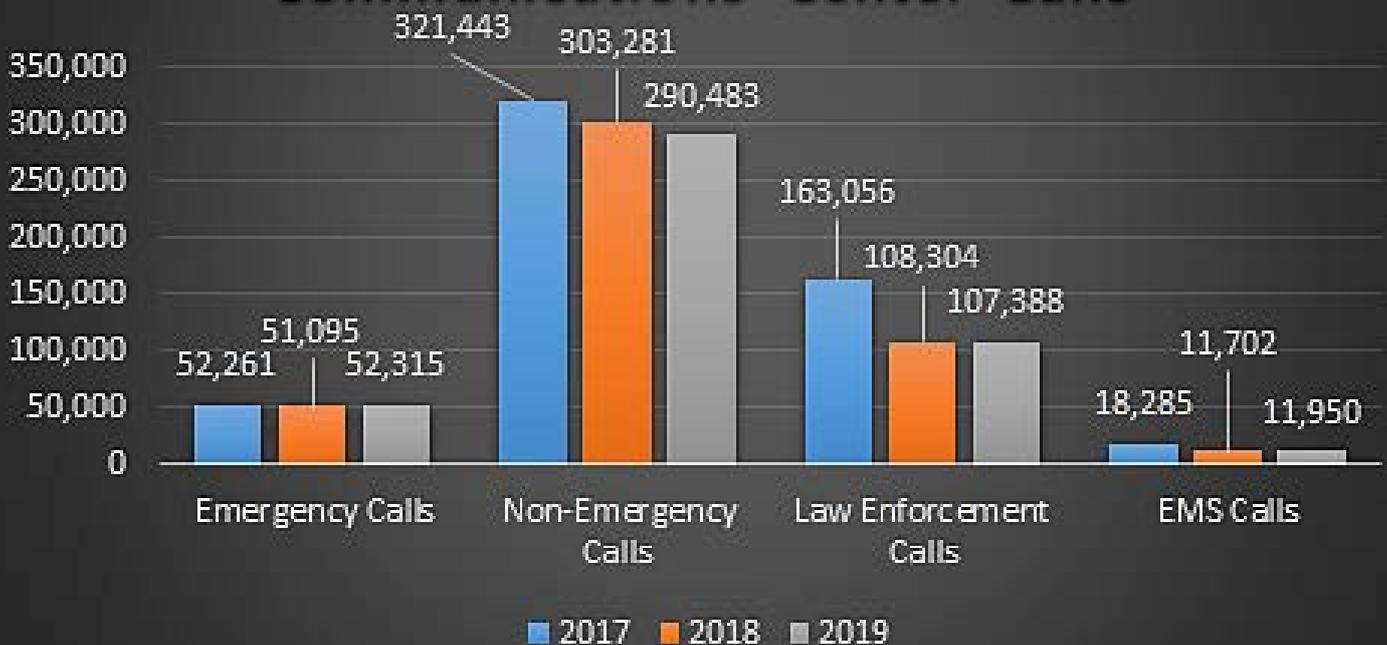
SANDOVAL COUNTY REGIONAL DISPATCH



The Sandoval County Regional Emergency Communications Center is the primary public safety answering point for all citizens who reside in and travel through the many communities and pueblos in Sandoval County. The center provides dispatch services for 10 law enforcement agencies, four full-time staffed Fire/EMS agencies, and 15 volunteer fire districts every hour of every day. After receiving an emergency or non-emergency call for service, the appropriate agency is dispatched. The authorized staff for the center consists of a manager, assistant manager, I.T. technician, eight shift supervisors, 35 dispatchers, and six call takers. The authorized staff (total of 52) includes 5 administrative positions, 47 operational positions: six Shift Supervisors, 35 Radio Dispatchers, and six Call Takers.

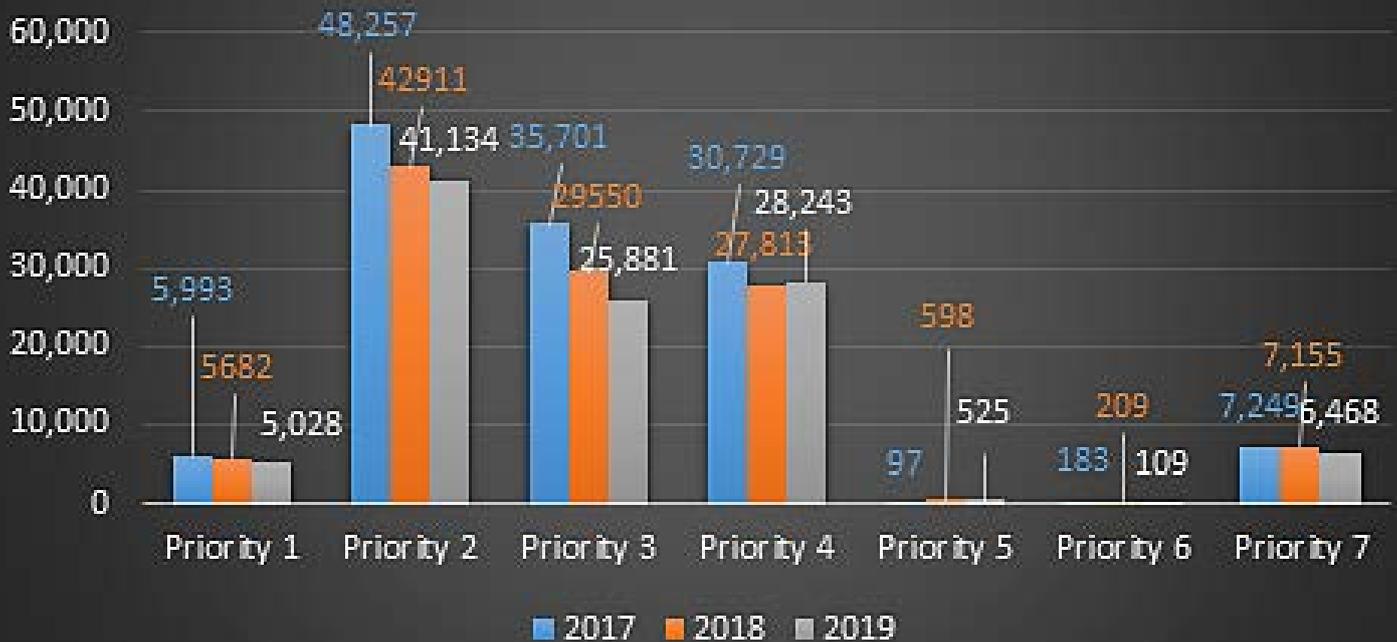
*Call types were re-categorized in 2017, which reflects a drop in call volume, when in actuality, call volume has increased.

Sandoval County Regional Emergency Communications Center Calls



Call Volume by Priority by Year

Note: Data labels represent 2019 totals only.



Response Time by Priority and Year



ADMINISTRATIVE SERVICES

Administrative Services encompasses support for the following areas: Administration, Records, and Training & Recruiting.

Administration

Provide a wide variety of services to senior management, employees, citizens, businesses, and other law enforcement agencies. Administrative support staff are the behind the scenes army who ensure that day-to-day office needs are met and often serve as the liaison between Administration and the organization, other city staff, citizens, and businesses. Duties include, but are not limited to, scheduling, answering phones, budgeting, ordering, maintaining supplies/forms, reporting, etc. These positions are often thought of as the go-to employees whose functions performed by these positions provide adequate support to work efficiently.

Records

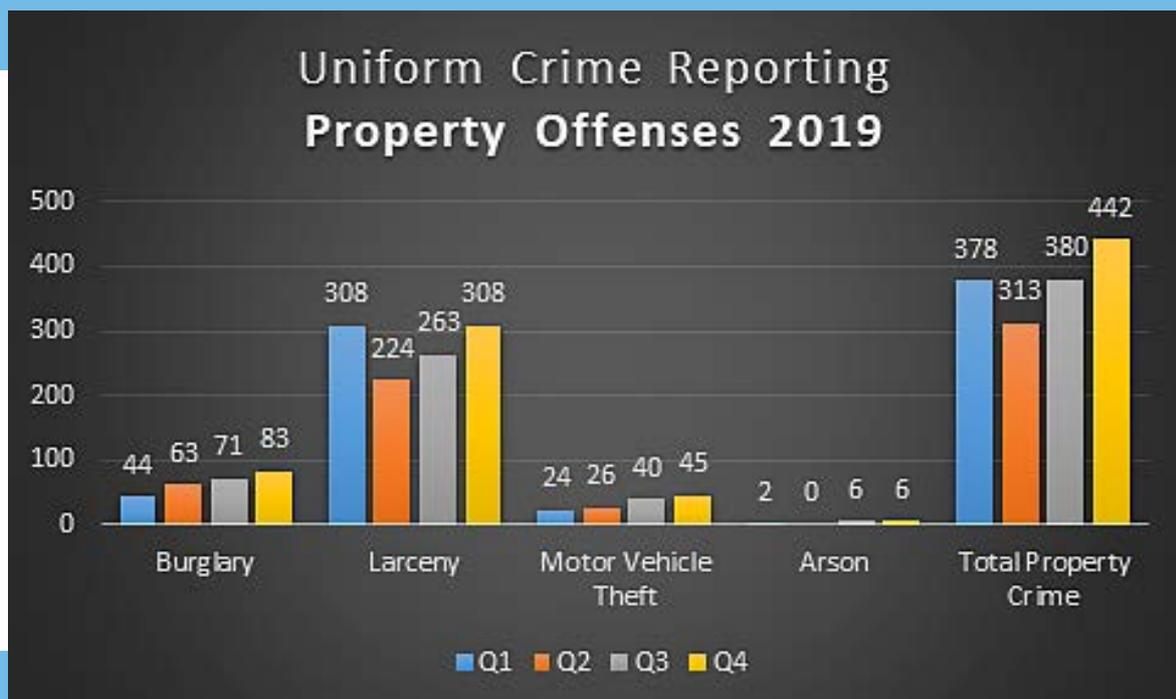
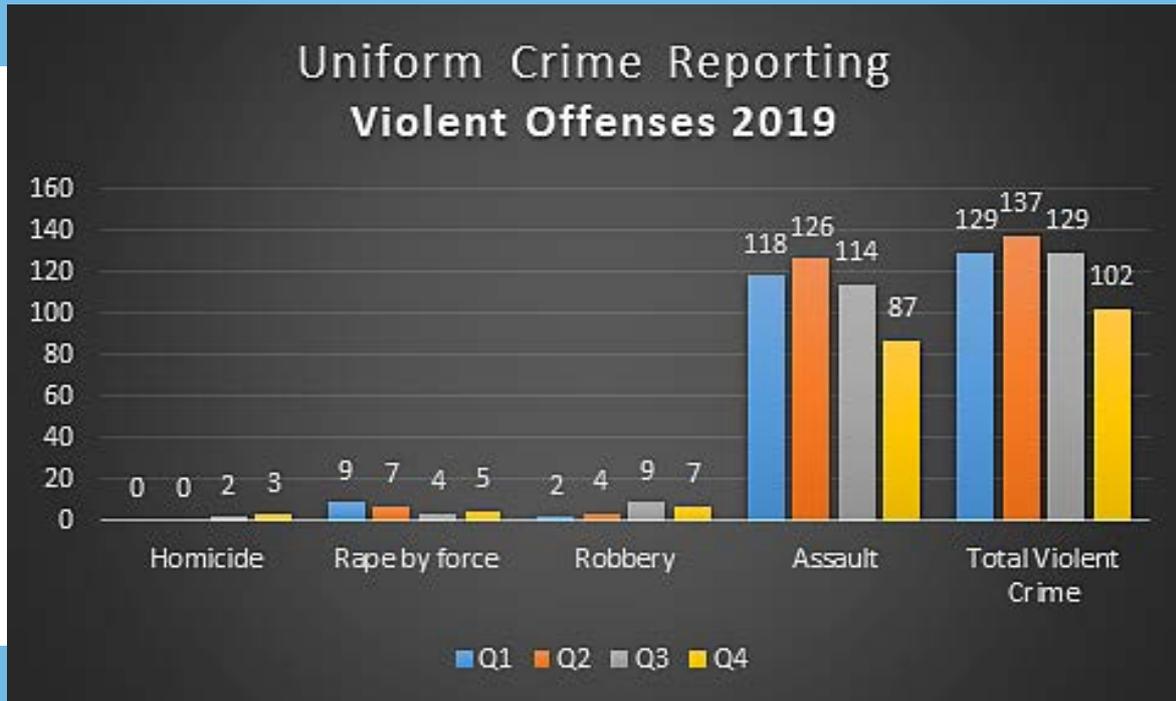
The Records Unit manages approximately 34,887 records annually from the time of receipt to its eventual disposal or retention. This includes preserving the evidentiary integrity of data by efficient and systematic control of identifying, correcting, entering, digitizing, reporting, distributing, maintaining, retrieving, securing, tracking and destroying or permanently preserving records. Our employees must be knowledgeable and adhere to strict lawful procedures for the release, transaction, and capturing of hundreds of requests for release of records. As a result, the City and Police Department can obtain and review statistical information, which enhances policies, processes, and procedures and provides documented proof of behavior patterns, providing the ability to project needed services, citizen safety, and analysis.

Crime Analyst

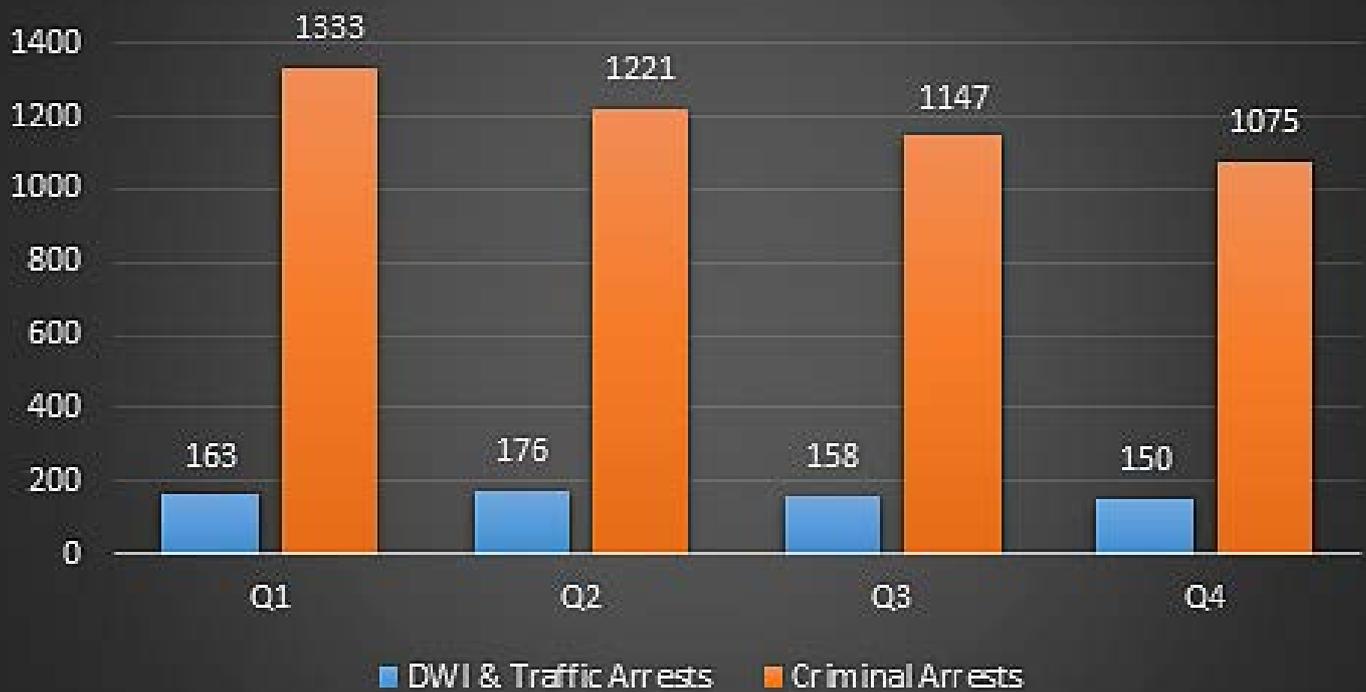
Provides systematic analysis for identifying and analyzing patterns in crime. Daily tracking, mapping, analyzing, and providing valuable information to law enforcement for the purpose of devising solutions to crime problems and formulating crime prevention strategies are vital to operations and maintaining the safety of the community. In addition, it allows the City and Administration the ability to support future projects, growth, and budgeting needs.

2019 UNIFORM CRIME REPORT

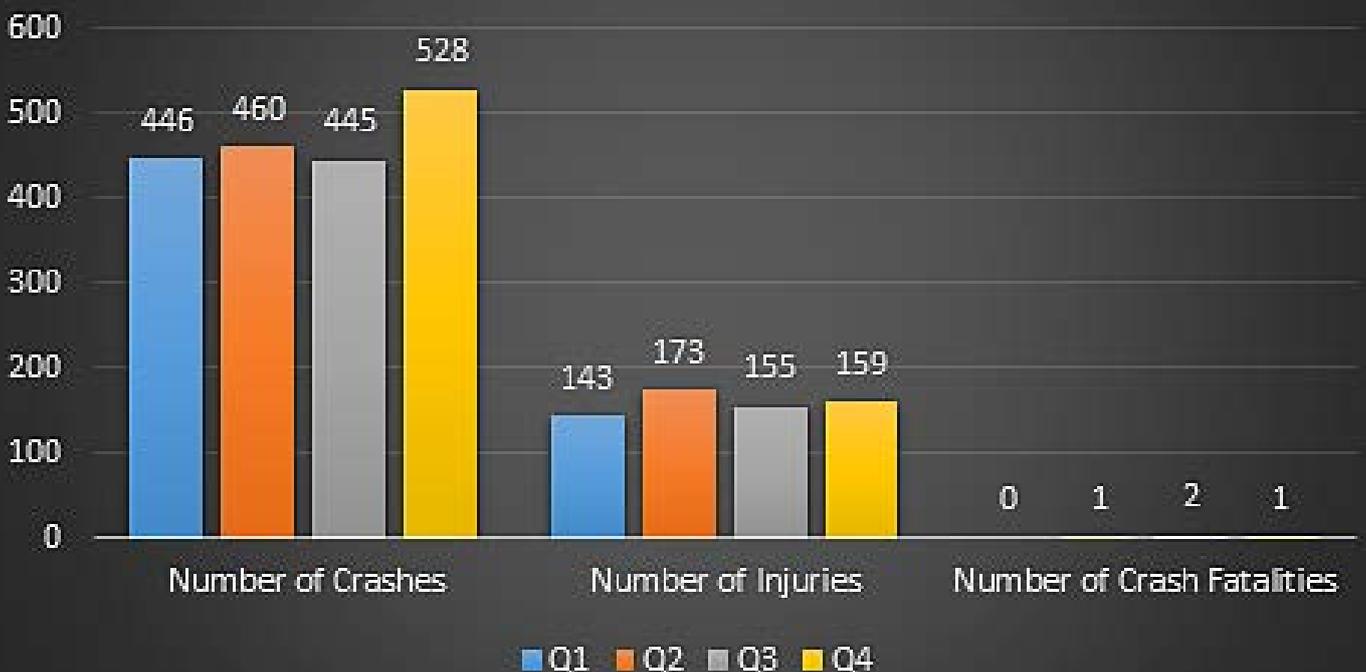
The Rio Rancho Police Department maintains records of police activity for statistical analysis. Parts of this data are reported to the Department of Justice for their annual Uniform Crime Report (UCR), which compares and contrasts crime related statistics throughout the country.



UCR Arrests 2019



Traffic Crash Summary 2019



UNIFORM CRIME REPORT

Federal UCR Classification Incidents	2017		2018		2019	
	Total	Percent Change from 2016	Total	Percent Change from 2017	Total	Percent Change from 2018
MURDER	2	-75%	5	150%	3	-40%
RAPE BY FORCE	15	-63%	38	100%	37	-3%
ROBBERY FIREARM	24	24%	13	-48%	15	15%
ROBBERY KNIFE	5	25%	4	-20%	1	-75%
ROBBERY DANGEROUS WEAPON	1	-80%	7	600%	3	-57%
ROBBERY STRONG-ARM	7	40%	8	14%	3	-63%
ASSAULT FIREARM	13	0%	25	92%	20	-20%
ASSAULT KNIFE	11	-45%	17	55%	22	29%
ASSAULT OTHER DANGEROUS WEAPON	16	-20%	38	138%	28	-26%
ASSAULT OTHER AGGRAVATED	82	-5%	70	-14%	44	-37%
ASSAULT SIMPLE	270	5%	340	26%	367	8%
BURGLARY FORCE	184	-2%	113	-39%	98	-13%
BURGLARY UNLAWFUL ENTRY	128	-20	119	-7%	159	34%
BURGLARY ATTEMPT	6	20%	7	17%	6	-14%
LARCENY PICKPOCKET	6	-14%	0	-100%	1	*
LARCENY PURSE SNATCH	2	0%	4	100%	4	0%
LARCENY SHOPLIFTING	353	3%	345	-2%	398	15%
LARCENY FROM M/V (EXCEPT 21)	536	-6%	401	-25%	325	-19%
LARCENY M VEH PARTS & ACC	109	-24%	66	-39%	66	0
LARCENY BICYCLES	14	-33%	11	-21%	7	-36%
LARCENY FROM BUILDING	268	41%	182	-32%	100	-45%
LARCENY FROM COIN OPERATED MACHINE	1	-89%	0	-100%	2	*
LARCENY OTHER	212	-34%	211	-3%	202	-4%
MOTOR VEHICLE THEFT	245	-22%	174	-28%	137	-21%
ARSON-SINGLE OCCUPANCY RESIDENCE	2	100%	0	-100%	1	*
ARSON-STORAGE	1	100%	2	100%	0	-100%
ARSON-COMMUNITY/PUBLIC	0	-100%	2	*	0	-100%
ARSON-MOTOR VEHICLE	12	100%	6	-50%	9	50%
ARSON-OTHER	3	200%	6	100%	3	-50%
OTHER CRIMINAL OFFENSES	6,763	2%	6,528	-3%	6,410	-2%
RECOVERED MOTOR VEHICLE FOR OTHER	39	-17%	33	-15%	46	40%
RECOVERED PROPERTY FOR OTHER	20	82%	11	-45%	8	-27%
TOTAL OFFENSES	9,926	-2%	9,346	-7%	9,052	-3%

CHAPLAIN UNIT



The Rio Rancho Chaplain Unit consists of 16 Chaplains representing various backgrounds and faiths. They have been serving our Department and community for over 25 years, This Unit is available for call-outs 24/7. In 2019, they provided approximately 20,000 hours of service to our Department and to the community.

In addition to call-outs, the Chaplains also provide confidential counseling and encouragement to the officers, MOS and their families. They perform weddings and funerals and give invocations and benedictions at various Department events. The Chaplain Unit also supports our cadets in the academy by providing them with lunch and support for them and their families. Chaplains also provide support and teaching for the Family Support Academy and the Citizens' Police Academy. They also support the annual Germaine Casey Motors competition and bring food and drink to officers involved in SWAT situations and more.

The Chaplains train every month to hone their skills. They are seeking membership and accreditation through the International Conference of Police Chaplains, the largest Chaplains organization in the world. Our Chaplain unit is recognized as one of the best in the state of New Mexico and they are helping to organize and train other Chaplain units throughout the State.

This year, the Governing Body recognized what a valuable asset the Chaplain's Unit is to the Department and to the community and has provided funding to help defray and cover costs for uniforms and training, much of which the Chaplains had been paying for out of their own pockets.





IN MEMORIAM

**Officer Germaine Casey
End Of Watch August 27, 2007**

**Officer Anthony Hasse
End Of Watch October 26, 2014**

**Officer Gregg "Nigel" Benner
End Of Watch May 25, 2015**

“TO DISSIPATE DANGER,
THEY PLUNGED INTO IT

TO ALLEVIATE FEARS,
THEY SERVED FEARLESSLY

TO SERVE JUSTICE,
THEY DIED UNJUSTLY

TO HONOR THEIR SACRIFICE,
WE SHALL NEVER FORGET THEM.”