

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

According to the 2018-2022 Consolidated and the 2017 AFFH Plans, the priorities among the contributing factors for Rio Rancho are: Lack of state or local fair housing law, lack of availability of affordable accessible units in a range of types, availability of accessible units in publicly supported housing, and availability of public transportation. Due to the vacancy of the City Manager position, the City made minimal progress with respect to a Fair Housing Ordinance and public transportation. However, a new City Manager has been placed and the City should be moving toward these goals in the upcoming year. The City has completed negotiations with two developers that planned to construct three affordable, accessible, multi-family dwelling complexes. Two of the complexes will be affordable to the low-income population of Rio Rancho and the third complex will be specifically for senior citizens. These factors were established as goals in the 2017 AFFH and the 2018-2022 Consolidated Plans and are not identified as projects or activities in the Integrated Disbursement and Information System (IDIS); therefore, accomplishments could not be entered for these goals in IDIS; an appendix will be attached discussing the AFFH goals.

During the 2020 Program Year, the City of Rio Rancho utilized the funds provided by CDBG to improve public facilities, increase public services, prevent homelessness, assist first-time homebuyers with the purchase of affordable housing through down payment assistance. The Down Payment Assistance Program was funded in PY2016; the City assisted four low-income first-time homebuyers with funds for down payment and closing costs during the PY2020. A Substantial Amendment to the 2019 Annual Action Plan was approved in PY2019 that reprogrammed funds to Down Payment Assistance. The City did not accomplish the goal of assisting 10 first-time homebuyers with down payment assistance as the Substantial Amendment allocating funds to this activity was not approved until the end of that fiscal year. In PY19, the Star Heights Drainage Project Phase I Pecos Loop was completed and closed with over \$82,000.00 remaining. The remaining funds were reprogrammed and allocated to the PY20 Star Heights Drainage Project-Tula Drive Project. However, in PY20 the City discovered that the Star Heights Drainage Project – Tula Drive no longer met the requirements to utilize CDBG funding and the City is working towards other projects to utilize these funds. The St. Felix Pantry Storage Building Project was completed late in PY19; Due to the Covid-19 pandemic, the project remained open until a City inspection was finally complete in June 2021. The City explored the possibility canceling CDBG ADA Ramp Remediation Project and allocating those funds towards the costs associated with an affordable, accessible multi-family housing development. It was ultimately decided that the City would continue the ADA Ramp Remediation and successfully completed 115 ramps utilizing the City's General Fund and CDBG PY19 allocation of funds. The City continues to remain on track with the AFH2 goal for completion of 60 ADA Ramps completed per year with funds provided by the States

Local Government Road Fund and the City's General Fund.

The City fell short of its goals in the PY20 AAP due to the Covid-19 pandemic, as indicated in Table 1 and Table 2. However, the City continues to assist as many citizens as possible, as the State continues to re-open and recover from the Covid-19 pandemic.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Table 1 - Accomplishments - Program Year

| Goal | Category | Funding | | Outcome | | | | |
|--|---|---------|--------|---|----------|--------|---------------------|------------------|
| | | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| AFH1 Dev. more complete/ integrated transit system | Non-Housing Community Development | CDBG | \$0.00 | Other | 1 | 0 | Other | 0.00 % |
| | | | | | | | | |
| AFH2 Complete ADA & Bikeway infrastructure improv | Non-Housing Community Development | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 60 | 106 | Persons Assisted | 176.67 % |
| | | | | Other | 1 | 0 | Other | 0.00 % |
| AFH3 Increase supply higher density housing | Affordable Housing Non-Homeless Special Needs | CDBG | \$0.00 | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Other | 1 | 0 | Other | 0.00 % |

| | | | | | | | | |
|---|---|---|---------------|------------------|------------------|---------------|------------------------|-------------------------|
| AFH4 Increase supply of subsidized accessible house | Affordable Housing Public Housing | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | Other | 1 | 0 | Other | 0.00 % | | |
| AFH5 Adopt, enact and enforce Fair Housing | Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$0.00 | Other | 1 | 0 | Other | 0.00 % |
| Homelessness Prevention | Homeless Non-Housing Community Development | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | Public service activities other than Low/Moderate Income Housing Benefit | 0 | | Persons Assisted | 0 % | | |
| | | Homelessness Prevention | 384 | 217 | Persons Assisted | 56.51 % | | |
| Improved Public Facilities | Non-Housing Community Development | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 1048 | 0 | Persons Assisted | 0.00 % | | |

| | | | | | | | |
|--|----------------------------|--|--|-----------------|---------------|------------------------|-------------------------|
| Increase Affordability of Housing | Affordable Housing | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | Public service activities for Low/Moderate Income Housing Benefit | 0 | 0 | Households Assisted | 0 % |
| | | | Direct Financial Assistance to Homebuyers | 0 | 7 | Households Assisted | 0 % |
| Increased Public Services for the Disabled | Non-Homeless Special Needs | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | Public service activities other than Low/Moderate Income Housing Benefit | 76 | 0 | Persons Assisted | 0.00 % |
| Public Services-Domestic Violence Victims | Non-Homeless Special Needs | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | Public service activities other than Low/Moderate Income Housing Benefit | 300 | 656 | Persons Assisted | 218.67 % |

Table 2 - Accomplishments - Strategic Plan to Date

| Goal | Category | Funding | | Outcome | | | | |
|---|---|---|---------------|---|------------------|---------------|------------------------|-------------------------|
| AFH1 Dev. more complete/ integrated transit system | Non-Housing Community Development | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Other | 3 | 0 | Other | 0.00 % |
| AFH2 Complete ADA & Bikeway infrastructure improv | Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$444,725.00 | | | | | 78.74 % |
| | | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 301 | 237 | Persons Assisted | 78.74 % | | |
| Other | 0 | 0 | Other | 0 % | | | | |
| AFH3 Increase supply higher density housing | Affordable Housing Non-Homeless Special Needs | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 23000 | 0 | Persons Assisted | 0.00 % |
| | | | | Other | | 0 | Other | 0 % |

| | | | | | | | | |
|---|---|---------------|---------------|---|-----------------|---------------|------------------------|-------------------------|
| AFH4 Increase supply of subsidized accessible house | Affordable Housing Public Housing | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit | 23000 | 0 | Households Assisted | 0.00 % |
| | | | | Other | 1 | 0 | Other | 0.00 % |
| AFH5 Adopt, enact and enforce Fair Housing | Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development | | | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | | | Other | 2 | 0 | Other | 0.00 % |
| Accessibility-Facilities for Elderly | Non-Homeless Special Needs Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$444,725.00 | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | | 0 | Persons Assisted | 0 % |
| Homelessness Prevention | Homeless Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | | | | | |

| | | | | | | | | |
|------------------------------|-----------------------------------|---------------|---------------|---|-----------------|---------------|------------------------|-------------------------|
| | | | | Public service activities other than Low/Moderate Income Housing Benefit | | | Persons Assisted | 0 % |
| | | | | Homeless Person Overnight Shelter | 0 | 0 | Persons Assisted | 0 % |
| | | | | Homelessness Prevention | 1664 | 718 | Persons Assisted | 43.15 % |
| Homelessness Prevention - CV | Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | Other | \$52,033.00 | Homelessness Prevention | 52 | 51 | Persons Assisted | 98.08 % |
| Improved Public Facilities | Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$444,725.00 | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 23000 | 16305 | Persons Assisted | 70.89 % |
| | | | | Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit | 0 | 0 | Households Assisted | 0 % |

| | | | | | | | | |
|--|----------------------------|---------------|---------------|---|-----------------|---------------|------------------------|-------------------------|
| Increase Affordability of Housing | Affordable Housing | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | Public service activities for Low/Moderate Income Housing Benefit | 0 | 0 | Households Assisted | 0 % |
| | | | | Direct Financial Assistance to Homebuyers | 60 | 17 | Households Assisted | 28.33 % |
| Increased Public Services for Youth | Non-Homeless Special Needs | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | Public service activities other than Low/Moderate Income Housing Benefit | 50 | 12 | Persons Assisted | 24.00 % |
| | | | | | | | | |
| Increased Public Services for the Disabled | Non-Homeless Special Needs | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 1 | 1 | Persons Assisted | 100.00 % |
| | | | | Public service activities other than Low/Moderate | 200 | 15 | Persons Assisted | 7.50 % |

| | | | | | | | | |
|--|--|---------------|---------------|---|-----------------|---------------|------------------------|-------------------------|
| | | | | Income Housing Benefit | | | | |
| Increased Public Services for the Elderly | Non-Homeless Special Needs Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | Public service activities other than Low/Moderate Income Housing Benefit | 250 | 0 | Persons Assisted | 0.00 % |
| Parks, Recreational Facilities Improvement | Non-Housing Community Development | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$444,725.00 | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | 6000 | 6000 | Persons Assisted | 100.00 % |
| Planning and Administration | Other - Planning and Administration | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$547,354.00 | Other | 5 | 3 | Other | 60.00 % |
| Public Services-Domestic Violence Victims | Non-Homeless Special Needs | Source | Amount | Indicator | Expected | Actual | Unit of Measure | Percent complete |
| | | CDBG | \$51,314.44 | Public Facility or Infrastructure Activities other than Low/Moderate | 2500 | 2453 | Persons Assisted | 98.12 % |

| | | | | | | | | |
|--------------------------------|-----------------------------------|------------------------|-------------------------------|--|-----------------------|---------------------|--|------------------------------------|
| | | | | Income Housing Benefit | | | | |
| | | | | Public service activities other than Low/Moderate Income Housing Benefit | 1500 | 2224 | Persons Assisted | 148.27 % |
| Retain Affordable Housing | Affordable Housing | Source CDBG | Amount \$51,314.44 | Indicator Homeowner Housing Rehabilitated | Expected 25 | Actual 13 | Unit of Measure Household Housing Unit | Percent complete 52.00 % |
| Small Business Assistance - CV | Non-Housing Community Development | Source Other | Amount \$291,385.00 | Indicator Businesses assisted | Expected 40 | Actual 12 | Unit of Measure Businesses Assisted | Percent complete 30.00 % |

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

In the 2018-2022 Consolidated Plan, the City aimed its commitment to improving the lives of the low-income population in Rio Rancho through increased access to public services, improvements to public facilities, and increasing the affordability of housing, with an emphasis on public facility improvement. The City leveraged its own resources, the resources of quasi-government agencies, and funds provided by CDBG to increase services and to improve facilities for the at-risk population of Rio Rancho. The City has worked to accomplish goals that were established in 2018-2022 Consolidated Plan as well as goals established in the 2017 Affirmatively Furthering Fair Housing Plan. Overall, many of the goals that were established in the 2020 AAP were not accomplished due to office closures and social distancing measures imposed by the State of New Mexico in response to the COVID-19 pandemic. In addition, schools were closed in March 2020. Schools remained closed until

November 2020, but quickly shut down again until 2021. Students officially went back April 2021-May 2021 and were let out for summer break.

Concerning funding priorities in the 2018-2022 Consolidated Plan and the 2017 AFFH Plan, ADA Ramp Remediation and Public Facility Improvements are the top priorities. The ADA Ramp Remediation Project was scheduled to begin early spring of 2020. Unfortunately, the project was delayed due to issues related to the COVID-19 pandemic. The Public Works Department requested bids for the ADA Ramp Remediation Project in August 2020 with construction to be completed by the end of the 2020. The City was contemplating a Substantial Amendment to reprogram the funds allocated to the ADA Ramp Remediation Project to an Affordable Housing Project for planning and design. However, the City ultimately decided to continue with the ADA Ramp Remediation and again requested bids in December 2020. The project was finalized in Spring 2021.

Construction of Phase I Pecos Loop of the Star Heights Drainage Project was completed under budget in PY2019 and Phase II Tula Drive was scheduled to begin before the end of 2020. However, the City discovered that the Phase II Tula Drive project no longer met the CDBG requirements based on the new census report. The funds that were remaining from Phase I of the Star Heights Drainage Project were reprogrammed to the PY2020 Star Heights Drainage Project – Tula Drive. Due to the cancellation of the project, the City is researching other projects to reprogram all funds. The City was able to utilize CDBG funding to accomplish specific objectives in the AAP through funding programs facilitated by Sub-Recipients such as Haven House, Saint Felix Pantry, and Sandoval County Permanent Supportive Housing. These organizations provide services and support to victims of domestic violence, the poor, and the homeless.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

| | CDBG |
|---|--------------|
| White | 2,626 |
| Black or African American | 45 |
| Asian | 22 |
| American Indian or American Native | 116 |
| Native Hawaiian or Other Pacific Islander | 0 |
| Total | 2,809 |
| Hispanic | 1,395 |
| Not Hispanic | 1,414 |

Table 1 – Table of assistance to racial and ethnic populations by source of funds

Narrative

There were also 98 persons that identified as Other that are not included in the table above. An attempt was made to include this category in the table but we were unable to do so.

The number of beneficiaries is significantly lower than anticipated in the AAP due to delays related to the COVID-19 pandemic

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

| Source of Funds | Source | Resources Made Available | Amount Expended During Program Year |
|-----------------|------------------|--------------------------|-------------------------------------|
| CDBG | public - federal | 589,587 | 100,508 |

Table 2 - Resources Made Available

Narrative

Publicly owned land and property located within the jurisdiction was used to accomplish the needs identified in the plan through the improvement of the Star Heights Drainage Improvement Phased project in PY 19. Due to a change in census, the area was no longer eligible to continue the project so Phase II - Star Height Drainage Tula Drive was canceled. The city is actively looking for other projects to re-allocate funds to. Once a project is identified, a substantial amendment will be complete. Public facilities within the jurisdiction were also utilized in accomplishing the goals established in the action plan. Tutoring offered as part of the Beyond the Bell Scholarship program was unable to continue due to the Covid-19 pandemic. Additionally, LifeRoots, Inc. was canceled due to the facility closure, also due to the Covid-19 pandemic.

Identify the geographic distribution and location of investments

| Target Area | Planned Percentage of Allocation | Actual Percentage of Allocation | Narrative Description |
|-------------|----------------------------------|---------------------------------|-----------------------|
| Citywide | 30 | | Quartile Method |

Table 3 – Identify the geographic distribution and location of investments

Narrative

The majority of activities funded through CDBG are geographically spread throughout the City of Rio Rancho and benefits low to moderate-income persons citywide. The Star Heights Drainage Project located in Census Tract 107.12 would have benefit hundreds of homeowners in the Star Heights neighborhood and would have improved the drainage capacity of the existing infrastructure. The City anticipated a larger percentage of our allocation to go towards the Star Heights Drainage Facility Improvement Project, however the remaining funds at closure of the project were reprogrammed and allocated to the PY20 Star Heights Drainage Phase II Tula Drive Project. Due to a change in census, the area was no longer eligible to continue the project so Phase II - Star Height Drainage Tula Drive was canceled. The city is actively looking for other projects to re-allocate funds to. Once a project is identified, a substantial amendment will be complete.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

ADA Remediation is a top priority for the City of Rio Rancho. The City of Rio Rancho will leverage CDBG funds with City of Rio Rancho General Fund, MAP Grant funds, and LGRF funds to make the ADA Remediation Project whole. The MAP Grant and the LGRF funds have a 75% State, 25% local split. During PY20, the City reached its goal of 60 ADA ramps that were funded by the General Fund and CDBG funds. The AFFH Goal was accomplished and the City is still on track with the AFFH Plan goals. In addition, the City of Rio Rancho coordinated efforts with the Southern Sandoval County Flood Control Authority (SSCAFCA) to leverage the Star Heights Drainage Project. The City has completed Phase I construction of Pecos Loop. Due to a change in census, the area was no longer eligible to continue the project so Phase II - Star Height Drainage Tula Drive was canceled. The city is actively looking for other projects to re-allocate funds to. Once a project is identified, a substantial amendment will be complete.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

| | One-Year Goal | Actual |
|--|----------------------|---------------|
| Number of Homeless households to be provided affordable housing units | 64 | 58 |
| Number of Non-Homeless households to be provided affordable housing units | 0 | 0 |
| Number of Special-Needs households to be provided affordable housing units | 0 | 0 |
| Total | 64 | 58 |

Table 4 – Number of Households

| | One-Year Goal | Actual |
|--|----------------------|---------------|
| Number of households supported through Rental Assistance | 320 | 159 |
| Number of households supported through The Production of New Units | 0 | 0 |
| Number of households supported through Rehab of Existing Units | 0 | 0 |
| Number of households supported through Acquisition of Existing Units | 0 | 0 |
| Total | 320 | 159 |

Table 5 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City's goals and outcomes were effected by the Covid-19 pandemic that was not foreseen when implementing the strategic plan for this initiative. Table 5 indicates how many homeless families were assisted by Saint Felix Pantry, as well as Sandoval County Permanent Supportive Housing.

Discuss how these outcomes will impact future annual action plans.

The City of Rio Rancho consistently meets or exceeds the plan goals that are set for affordable housing. However, the City did struggle as a result of the Covid-19 pandemic for PY20. We are committed to support the efforts made by Sandoval County to provide a Continuum of Care for the homeless population within the community and will continue to fund this public service program. Funding for the St. Felix Pantry Homelessness Prevention Project remained the same for PY2020 in an effort to assist more families.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

| Number of Households Served | CDBG Actual | HOME Actual |
|------------------------------------|--------------------|--------------------|
| Extremely Low-income | 771 | 0 |
| Low-income | 143 | 0 |
| Moderate-income | 0 | 0 |
| Total | 914 | 0 |

Table 6 – Number of Households Served

Narrative Information

The City reports persons served as low income or extremely low income, based on gross annual income and household size. Both families assisted with down payment and closing cost assistance were classified as low income. Those persons assisted by Saint Felix Homelessness Prevention are primarily extremely low and low income; no households assisted by Saint Felix were considered to be moderate income. The City concentrates its efforts on all levels of the low-income population, and will continue to do so in upcoming years. Out of the 914 low-income households, 409 were Female Head of Household, 301 were elderly, and 204 were disabled.

The City did not provide a summary of its efforts to address “worst case needs”, and progress in meeting the needs of persons with disabilities. Worst-case housing needs are defined as low-income renter households, who pay more than half of their income for rent, live in seriously substandard housing, which includes homeless people, or have been involuntarily displaced. The needs of persons with do not include beds in nursing homes or other service-centered facilities.

The City continues to make efforts to coordinate services provided by the City with those services that are offered by other government and non-profit organizations to provide services to those in need.

The City did not describe other actions taken to foster and maintain affordable housing.

The City is continuing to work with developers that are looking to construct affordable and accessible housing within the community through the use of tax incentives, etc. Recently, the City of Rio

Rancho was approached by Catholic Charities who is looking to develop affordable housing within the City of Rio Rancho. We hope to have more information on the project within the coming year.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Currently, there are no homeless shelters in the City of Rio Rancho or in Sandoval County. The City does support the Sandoval County Permanent Supportive Housing Program with CDBG funds to assist with providing staff to work with the homeless population in Rio Rancho. The program provides outreach assessment, community service linkages, home visits, housing assessments, intakes, leasing coordination, move-in inspections and client advocacy.

Addressing the emergency shelter and transitional housing needs of homeless persons

Sandoval County Permanent Supportive Housing has implemented police force referrals for homeless persons. They have begun to work closely with police to identify chronically homeless persons throughout Rio Rancho through this referral service, to persons who otherwise would not know this program existed

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Through the use of CDBG funding, Saint Felix Pantry, Inc. provides short-term utility, rent, and mortgage assistance to extremely low-income and low-income families to enable families to stay in their home with necessary resources in order to avoid shutoff, eviction, or foreclosure. Saint Felix Pantry also provides support with referrals to other agencies that can assist with housing, health, social services, employment, education, or youth needs. Saint Felix recently started a program to help clients prepare for and receive their GED so that they become more employable. The City does not directly fund programs that aid individuals being discharged from publicly funded institutions and systems of care; however, there are services available in the City of Rio Rancho that address those issues. Tenderlove Albuquerque has a group home located in the City of Rio Rancho that provides housing, counseling, and social services to women who are being discharged from correctional institutions. The Arrowhead apartment complex provides housing, counseling, and social services to at risk and homeless youth in the community. The City strives to coordinate with County and State institutions in the provision of these services. The City does not have a specific discharge coordination policy at this time.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The Sandoval County Permanent Supportive Housing Program assisted 58 persons (30 Households) located in Rio Rancho. All program participants are provided permanent housing as well as comprehensive case management, service coordination and advocacy services. The client-centered, strength-based case management services focus on facilitating participants' abilities to retain stable housing and increase self-sufficiency by connecting participants to mainstream services/benefits for which they may be eligible, and encourage participation in treatment services and activities such as secondary education, vocational rehabilitation and financial literacy training. Housing assistance is provided to participants to identify suitable housing units, establish relationships (act as a liaison with landlords), conduct periodic home safety inspections prior to move-in, and payment of move-in deposits and monthly rental assistance. The City is not a recipient of ESG funds and does not belong to a Continuum of Care Program (CoC). The New Mexico Coalition to End Homelessness identifies the Albuquerque CoC and the New Mexico Balance of State CoC as the two CoCs operating within the State of New Mexico. Both CoCs have received funding from HUD, and both have conducted the point-in-time count to determine the homeless population. The City of Rio Rancho is in close proximity to the City of Albuquerque and is part of the Albuquerque Metropolitan Statistical Area (SA); however, it is not within the Albuquerque CoC boundaries. Despite not receiving ESG program funds to create a Homeless Prevention Program targeted at chronically homeless individuals and families, families with children, veterans, and unaccompanied youth, which is eligible under the ESG program, the City uses CDBG funds to assist those persons that are at risk of becoming homeless. The City has funded outreach and case management activities through support of programs such as Sandoval County Permanent Supportive Housing. The City has also funded transitional housing services to the homeless and emergency services to the victims of domestic violence.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

While the City does not have its own public housing authority, it does have a Memorandum of Understanding (MOU) with the County of Bernalillo, Santa Fe Civic Housing Authority, and the Albuquerque Housing Authority. Inquiries received by the City of Rio Rancho in person or by phone are referred to the above-mentioned housing authorities.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Public Housing Authorities that service Rio Rancho are aware of the Down Payment Assistance Program to assist first time qualified homebuyers advance to homeownership. The program is designed to offset the costs of purchasing a home including closing cost and down payment assistance. In order to qualify for the Down Payment Assistance Program, the buyer must complete a homebuyer's education course. This supports the transition from public housing to affordable and successful homeownership for qualifying tenants.

Actions taken to provide assistance to troubled PHAs

At this time, none of the two housing authorities that the City has an outstanding MOU with have been deemed troubled. In the future, if one of the aforementioned Public Housing Authorities becomes troubled, the City will rely more heavily on the alternate and the vouchers from the troubled authority will be referred to the other Public Housing Authority for administration.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

City staff continues to review city ordinances, building codes, fees and charges, and land use controls. All changes must be reviewed and recommended by the Planning and Zoning Commission prior to any changes being presented to the Governing Body; the Governing Body must give final approval to any changes or new ordinances. In the 2018-2022 Consolidated Plan and 2017 AFFH Plan, the City has committed to develop and present to the Governing Body for approval, a Fair Housing Ordinance that addresses and enforces anti-discrimination within the City of Rio Rancho. Furthermore, the City has committed to consider changes to the existing Planning and Zoning Ordinances to designate areas in the Master Plan that would accommodate higher density housing. The Financial Services Division is currently working with the Development Services Division and the Economic Development Division on a Fair Housing Ordinance that focuses on affordable and accessible housing within the City of Rio Rancho. Plans are in place for the construction of two affordable housing multi-family complexes that will utilize 4% and 9% tax credits to assist in funding the development. Both complexes will be built in the Paseo del Volcan/550 intersection area. One of the two complexes will provide housing for income qualified families and the other complex will house senior citizens. Over the last year, the City has attended meetings with developers that are interested in building affordable housing on acreage surrounding the Felician Sisters Convent, which will soon be vacated. The City is committed to assist with the facilitation of this project should it come to fruition. Other uses for the convent being discussed is a health facility for low-income families, day care for low-income families and a job-training center.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City strives to encourage Citizen Participation throughout the CDBG funding process. Limited funding continues to be a major barrier in providing necessary assistance to all low-income persons in need. Due to limited funding, the City has not been able to award funds to all CDBG applications or able to fund the full amount requested by CDBG applicants. However, with the funding that is awarded through CDBG, we have been able to address some needs established for youth, homeless persons, disabled persons, and the overall low-income population of Rio Rancho

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City utilizes sub recipients of CDBG funds to aide in accomplishing City housing objectives. The City resumed the Rio Rancho Home Repair Assistance Program in Program Year 2017. The majority of housing inventory located within the City of Rio Rancho was built after 1978. However, in the event that repairs are being made to a home that was built prior to 1978, the home will be inspected and

a determination will be made as to whether or not lead paint exists in the home. In the event that there is evidence of lead-based paint, all regulatory procedures will be followed. Homes that are purchased with down payment assistance provided by CDBG are inspected prior to purchase for lead paint. If lead paint is present, the situation is remediated prior to purchase.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Rio Rancho works toward reducing the number of poverty-level families by dedicating internal resources and partnering with local and regional entities such as the Sandoval Economic Alliance, the Rio Rancho Regional Chamber of Commerce, New Mexico Workforce Solutions, and others to help grow the local economy through new business formation, economic resiliency, expansion of existing enterprises and bringing new businesses to the Rio Rancho area to provide employment opportunities to Rio Rancho residents.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City of Rio Rancho continues to use the General Fund to help support the staffing of the CDBG Program by providing management and oversight of the program, and by providing accounting and budget services. Other City departments, including Development Services and the GIS Division of the Public Works Department, assist with the preparation of maps for the Annual Action Plans, the Consolidated Annual Performance and Evaluation Report (CAPER) As well as the Five-Year Consolidated Plan.

The City continues to seek training through webinars, participation in the National Community Development Association Region VI conferences, and other trainings that will assist the CDBG staff in managing the program effectively and efficiently.

Projects funded with CDBG funds meet the national objectives and every effort is made to verify activities are eligible, which include public facilities and improvements, housing or public services. Public service costs were reviewed to ensure they did not exceed the 15% cap.

The City has adopted the Infrastructure Capital Improvement Plan (ICIP) for Fiscal Years 2021–2026. This ICIP plan reflects the collective efforts of several City departments and various levels of management and staff and is intended to be a planning document and financial management tool that projects the capital needs and priorities of the City while identifying future financing requirements over the planning period. The ICIP is reviewed and updated each fiscal year.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City of Rio Rancho believes that by supporting the following organizations, it has assisted its low-to-moderate income citizens by providing them with the ability to secure food, educational services to

youth, services for the disabled, and shelter to those in need.

- Haven House, Inc. provided emergency shelter and assistance to victims of domestic violence and their families
- St. Felix Pantry, Inc. provided nutritious sources of protein to low-to-moderate income persons. St. Felix Pantry also offers assistance for past due rent/mortgage and utility payments to prevent homelessness. St. Felix was allocated additional funds in response to COVID-19 to give additional assistance for rent, mortgage, and utility payments.
- Sandoval County Permanent Supportive Housing Program provided outreach, comprehensive case management, and therapeutic support to 64 eligible program participants and immediate family members residing in Rio Rancho.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Impediments to fair housing choice in Rio Rancho are related to a lack of public transportation, limited employment opportunities, and a shortage of affordable, accessible housing. In the 2017 AFFH, these impediments are discussed and over the next five years, the City will focus addressing these impediments. The City has been working closely with developers on plans to build two affordable housing units near Paseo Del Volcan an NM550. One of these developments will be dedicated to senior citizen housing; both developments will be partially funded with 4% and 9% tax credits. The City is continuing to work with Catholic Charities of New Mexico to develop low-income multi-family housing on Meadowlark Drive in Rio Rancho. We anticipate that the plans for this development and funding will be secured within the upcoming year.

Financial Services Staff recently met with the City's Economic Development and Business Relations Manager to discuss moving forward with the creation of a Public Transportation Task Force that will explore the possibility of expanding public transportation within the City of Rio Rancho. Improved public transportation will provide additional opportunities for employment for those who cannot provide their own transportation.

Due to the vacancy of the City Manager position for most of PY 20, the City has not made the progress that it had anticipated with regards to a Fair Housing Ordinance. Many of the decisions that have to be made regarding the Fair Housing Ordinance requires guidance from the City Manager and without a permanent City Manager on staff, this process has been delayed. The City anticipates moving forward with a Fair Housing Ordinance within the upcoming year and will be handled by the new City Manager. The position for the City's Economic Development and Business Relations Manager is currently on hold.

The City provides Fair Housing information and training through the City of Rio Rancho website for citizens of the community and City of Rio Rancho staff. Although almost 100 percent of the calls

received by the City concerning Fair Housing are related to Landlord/Tenant Relations, a fair number of calls are received. Based on the number of calls received it is evident that the public is accessing the information provided on the website. Any calls received that are determined to be valid Fair Housing discrimination calls are then referred to HUD.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Under normal circumstances, CDBG funded Sub-recipients are monitored annually through a site visit. Due to the COVID-19 pandemic, program monitoring will be facilitated through desk audits. The process to determine eligibility is reviewed and a sample of files is examined to review beneficiary eligibility documentation. Accounting records are reviewed for accurate reporting and proper internal controls. Board meeting minutes are reviewed to determine if there are any outstanding programmatic or financial issues. The Sub-recipient Agreements are also reviewed to insure that the Sub-Recipient has fully undertaken the full scope of services listed in their respective agreements and has accomplished all of the goals. All aspects of the programs are reviewed. To date there have been no significant findings with any of the Sub-Recipient reviews.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The City's Citizen Participation Plan, as well as 24 CFR 91.105, requires all performance reports be made available to the public. All public documents are made available during business hours at the following locations: Financial Services Department located at 3200 Civic Center Circle, NE, Suite 300, City Clerk's Office located at 3200 Civic Center Circle, NE, Suite 150, City of Rio Rancho website at www.rrnm.gov/CDBG, Loma Colorado and Esther Bone Public Libraries, and the Meadowlark Senior Center. Additional single copies of all standard public documents may be obtained from the Financial Services Department at no charge. The draft and final performance reports can be provided in alternative formats (i.e. Braille, large print) and translated to Spanish upon request. The City posted a notice in English and Spanish in the Rio Rancho Observer on August 8, 2021 noticing a public comment period of 30 days. The review period is designed to receive comments on the performance report that is to be submitted to HUD before its submission. The public comment period began on Monday August 9, 2021 and will end on Tuesday September 7, 2021. The report will be submitted to HUD no later than September 30, 2021 and will include all public comments received, if any, and their respective responses.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

In response to the COVID-19 pandemic, HUD, through the CARES Act provided funds totaling \$756,169 to the City of Rio Rancho. The money allocated to the City by HUD will be used for Small Business Assistance, Homelessness Prevention and Senior Meal Programs . Homelessness Prevention activities had already been included in the 2018-2022 Consolidated Plan and the 2020 AAP, however, all Covid-19 related projects were added to the plan through a Substantial Amendment to the Consolidated Plan and the 2019 AAP. The Substantial Amendments were approved in May 2021. Goals for these projects will be accomplished in PY20 and in PY21

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

APPENDIX A
CITY OF RIO RANCHO
PY20 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT
AFFH GOAL ACCOMPLISHMENTS

Goal AFH1 – Develop a more complete/integrated Transit System

The need for public transportation was identified in the 2018 Affirmatively Furthering Fair Housing Plan as a disparity in access to opportunity within the City of Rio Rancho. The City of Rio Rancho recently completed the 2019 Citizen Survey. The City's survey was conducted as part of The National Citizen Survey (NCS), which is a collaborative effort between the National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The NRC developed the NCS to provide a statistically valid survey of resident opinions about community and services provided by local government. In the survey, 91% of those residents responding indicated that public transportation was not adequate within the City of Rio Rancho.

Public transportation services are currently offered within the City of Rio Rancho, however those services are very limited. Rio Metro, which is the regional transit district managed by the Mid-Region Council of Governments (MRCOG) provides transportation from various points within the City of Rio Rancho to the NM Rail Runner train stations. Dial-A-Ride is also offered to Senior Citizens over the age of 62 and disabled adults of any age. Dial-A-Ride will provide transportation throughout the City of Rio Rancho and limited trips into Albuquerque on a daily basis.

The City of Rio Rancho previously addressed the possibility of expanding public transit in Rio Rancho with MRCOG, and was told that the City of Rio Rancho is not dense enough to make the service viable. The City recognizes the need for movement towards the goal of a complete/integrated transit system, but realizes that the City will have to fund the project if it is to come into fruition. The City recently updated and amended the City's Strategic Plan in October of 2019. In the amended plan, the City recognized the need for public transportation and included the following priority:

m. Transportation.

Within the next year, explore and analyze on-demand rideshare services and how local government may establish, fund, or partner with the private sector to create a program in Rio Rancho for specific user groups (e.g., seniors). (October 2019 amendment)

Recent Administrative Staff changes have delayed progress in creating a task force to address the issue. A new City Manager was hired in May 2021 and although the administration realizes the progress that needs to be made towards the accomplishment of this goal, specific movement has not been made to accomplish the goal.

Goal AFH2 Complete ADA & Bikeway Infrastructure Improvements

The City exceeded the AFFH goal of 60 ADA ramps remediated per year within the FY19 through FY21 fiscal years, with 237 ramps completed. The goal of 60 ramps completed per year is based on funds provided from all sources, which include the CoRR General Fund, State Coop Grants, MAP Grants, and CDBG.

Goal AFH3 Increase Supply Higher Density Housing

The City of Rio Rancho has identified areas within the City's Land Use Map for development of high-density housing. Following is a link to the City of Rio Rancho Generalized Land Use Map, which is adopted by resolution:

<https://corrgis.maps.arcgis.com/home/webmap/viewer.html?webmap=7f6be30b494c4e78aed6f701ef8ff657>

Provisions exist in the current Planning and Zoning Ordinance to designate areas for high-density housing. Areas that have been determined to be appropriate for this use are currently zoned either R-1 or TZ. Once a request for a zone map amendment has been made, the area under consideration will be zoned appropriately for high-density housing as long as the process to do so has been completed.

The City of Rio Rancho is currently negotiating with two developers who are exploring the possibility of constructing high-density housing near the Paseo del Volcan and NM550 Intersection and on land that is being donated to Catholic Charities by the Felician Sisters. There will be two multi-family affordable housing complexes built near Paseo del Volcan; one complex will contain 240 units and the other complex will contain 150 units and will be built specifically for senior citizens. Both Paseo del Volcan developments will be partially funded by low income tax credits. The third multi-family complex being built will be located in the Meadowlark neighborhood near Southern and Highway 528 on the land being donated by the Felician Sisters.

Goal AFH4 Increase Supply of Subsidized Accessible Housing

The City of Rio Rancho is currently negotiating with two developers who are exploring the possibility of constructing accessible high-density housing near the Paseo del Volcan and NM550 Intersection and on land that is being donated to Catholic Charities by the Felician Sisters. There will be two multi-family affordable housing complexes built near Paseo del Volcan; one complex will contain 240 units and the other complex will contain 150 units and will be built specifically for senior citizens. Both Paseo del Volcan developments will be partially funded by low income tax credits. The third multi-family complex being built will be located in

the Meadowlark neighborhood near Southern and Highway 528 on the land being donated by the Felician Sisters. The City realizes the need for additional affordable accessible housing. Funds have been budgeted within the City's FY22 budget to complete a planning study for this purpose.

Goal AFH5 Adopt, Enact, and Enforce Fair Housing

The metrics and milestones established for this goal in the AFFH provide for completion of this goal within year 1 and year 2 of the plan. The City is currently in the process of developing a Fair Housing ordinance; however, progress on this project has been stalled due to the vacancy of the City Manager and Economic Development and Business Relations Manager positions. A new City Manager was hired in May 2021 and this goal is on his list of priorities for the City. The position for the City's Economic Development and Business Relations Manager is currently on hold. City Administration is in the process of coordinating efforts with the Development Services Director to accomplish this goal, as the ordinance will be needed, as we get closer to final plans and construction of the multi-family housing units near Paseo del Volcan and on Meadowlark.

APPENDIX B

CITY OF RIO RANCHO

PY20 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

Adjustments to Strategic Plan and Program Year Accomplishments

CR-05 - Goals and Outcomes

Goal AFH2 – Complete ADA & Bikeway Infrastructure Improvement

The Unit of Measure for this project was entered into the Con Plan as People, when actually this is a Facility Improvement Project that should be measured in number of ramps completed. The goal was set to complete 300 ramps over a five-year period. To date, 237 ramps have been completed since PY18.

Goal – Homelessness Prevention

Prior to this adjustment there was an accomplishment of 178 in the Actual Con Plan and Actual AAP columns reflected in the Homeless Non-Housing Community Development Category (public service activities other than low/moderate income housing benefit indicator). The accomplishment of 178 was moved to the Homelessness Prevention Indicator where the Con Plan goal of 300 was entered. The Con Plan goal of 300 reflects the goal for Homelessness Prevention services provided by Sandoval County Permanent Supportive Housing (SCPSH) only. However, this Con Plan Goal is not correct as SCPSH only assists 64 households annually. The Third Annual Action Plan reflects a goal outcome indicator of 384 persons assisted for this goal and category. The AAP goal of 384 consists of 64 households assisted by SCPSH and 320 persons assisted by St. Felix Pantry. The funding amount of \$55,600.00 consists of an allocation of \$40,000.00 for Saint Felix Homelessness Prevention and a \$15,600.00 allocation for SCPSH. The Expected Strategic Plan goal should actually be 1664 since this category includes both SCPSH and Saint Felix Homelessness Prevention. The Strategic Plan Goal for Saint Felix Pantry should be 1600, since they estimate that they will assist 320 persons per year. Sandoval County Permanent Supportive Housing assists approximately 64 households in total annually. The beneficiaries of the SCPSH program remain static throughout the year. When the Con Plan was developed, the five-year estimate of 300 persons assisted was entered in error. An amendment to the Con Plan would be necessary to correct the Strategic Plan goal. Until this error is fixed, the Strategic Plan goal will be incorrect. The actual accomplishments for both activities combined are as follows:

Expected Con Plan: 1664 Actual Con Plan: 718 % Complete: 43.14%

Expected AAP: 384 Actual AAP: 217 % Complete: 56.51%

Goal Homelessness Prevention – CV

A Substantial Amendment to the Second Annual Action Plan was approved by the CORR Governing Body and HUD allowing for the expenditure of funds allocated to the City per the CARES Act. Although the Con Plan was amended and the accomplishments have been entered into IDIS, the goals and accomplishments did not download into the report generated by IDIS. The Substantial Amendment was approved late in PY19 therefore, there was no activity recorded in PY19. The HP-CV activity was not included in the PY20 AAP reflecting an inflated percentage accomplished.

The accomplishments for Homelessness Prevention-CV are as follows:

Expected Con Plan: 52 Actual Con Plan: 51 % Complete: 98.07%

Expected AAP: 0 Actual AAP: 51

Goal Increase Affordability of Housing

Direct Financial Assistance to Homebuyers – Although the accomplishments for PY 2020 were entered into the City of Rio Rancho Down Payment Assistance Program Activity 229, the accomplishment did not download into the Goals and Outcomes table. The Actual Strategic Plan number was updated to 17 and the Actual PY number was updated to 7 beneficiaries.

Goal Public Services Domestic Violence Victims

Again, accomplishments for PY20 were entered into this activity and can be seen in IDIS, the accomplishments did not download into the Goals and Outcomes table. The accomplishments for this activity were entered manually into the table. Additionally, the goals that were entered into the Strategic Plan were not correct at 300 persons per year. Haven House estimates that they will assist approximately 950 persons per year for this activity. Due to this error, the percentage to plan appears to be inflated. Accomplishments entered manually are as follows:

Expected Strategic Plan: 4,750 Actual Strategic Plan: 2224 % Complete: 46.82%

Expected AAP: 950 Actual AAP: 656

Goal Small Business Assistance – CV

A Substantial Amendment to the Second Annual Action Plan was approved by the CORR Governing Body and HUD allowing for the expenditure of funds allocated to the City per the CARES Act. Although the Con Plan was amended and the accomplishments have been entered into IDIS, the goals and accomplishments did not download into the report generated by IDIS. The Substantial Amendment was approved late in PY19 therefore, there was no activity recorded in PY19. The City assisted 12 small and microenterprise businesses with grants to assist with continuity due to loss of income related to COVID 19. Accomplishments entered manually are as follows:

Expected Strategic Plan: 40 Actual Strategic Plan: 12 % Complete: 30.00%

Expected AAP: 0 Actual AAP: 12