



**Instructions**

1. Rebates apply to newly purchased high efficiency clothes washers with an Integrated Water Factor (IWF) of 3.2 or lower, EPA WaterSense approved High Efficiency toilets (1.28 gallons per flush), and automatic evaporative (swamp) cooler thermostats.
2. This completed application form and an itemized receipt must be received within 90 calendar days from purchase date.
3. Please ensure that you have read the Terms and Conditions, attached and on our website, before you complete this application.

**Applicant Information**

Water Account #: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Installation Address: \_\_\_\_\_  
Address Zip

Mailing Address: \_\_\_\_\_  
Address City State Zip

Type of Fixture(s) Installed (Check all that apply):

- HE Clothes Washer       HE Toilet       Evaporative Cooler Thermostat

**Fixture(s) Details**

Type of Fixture:	HE Clothes Washer	HE Toilet	Cooler Thermostat
Brand:			
Model Name:			
Model Number:			
Purchase Date:			
Installation Date:			
Purchase Price:	\$ _____	\$ _____	\$ _____
# of Fixtures Replaced:	1		1

**Acknowledgement and Signature**

I have read, understand, and agree to the terms and conditions of this agreement and the information contained in the application is truthful and correct to the best of my knowledge. I hereby certify that I am the customer authorized to replace the clothes washer, toilet, and/or evaporative cooler thermostat at the address listed above. I understand that providing false information may result in revocation of funds.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**FOR DEPARTMENT USE ONLY**

Rebate Number(s): Washer: \_\_\_\_\_ Toilet: \_\_\_\_\_ Thermostat: \_\_\_\_\_

	Washer		Toilet		Thermostat	
	Y	N	Y	N	Y	N
Applicant information is correct and applicable for:	<input type="checkbox"/>					
Fixture information is correct and applicable:	<input type="checkbox"/>					

Year Home/Business was built: \_\_\_\_\_

Status (Approved or Denied):  Approved       Denied (provide reason)

Comments: \_\_\_\_\_

Checked By: \_\_\_\_\_ Date: \_\_\_\_\_

# Terms and Conditions



INDOOR REBATES

## **Indoor Rebate Terms and Conditions**

### **I. Terms:**

- A. Evaporative Cooler Thermostat (Cooler Thermostat):
  - I. Cooler Thermostats must be automatic and work only on evaporative coolers (swamp coolers).
  - II. Qualifying product must be programmable, automatic and work only on evaporative/swamp coolers.
- B. High-Efficiency Clothes Washer (HE Washer):
  - I. HE Washers must have an Integrated Water Factor (IWF) of 3.2 or lower based upon the Consortium for Energy Efficiency (CEE).
  - II. CEE qualifying product list at <https://cee1.my.site.com/s/resources?id=a0V2R00000sUQbm>.
- C. High-Efficiency Toilets (HE Toilets):
  - I. Tank type or Flushometer (Valve/Bowl combination) type HE toilets that use 1.28 gallons per flush (gpf) or less as determined by the Environmental Protection Agency (EPA) WaterSense Program or as rated by M.a.P. testing.
  - II. Qualifying product list at [http://www.epa.gov/watersense/product\\_search.html](http://www.epa.gov/watersense/product_search.html).
- D. High-Volume Toilet (not eligible for rebate):
  - I. A high-volume toilet is a toilet that uses 3.0 gpf or more.
- E. Low-Flow/ Low-Volume Toilet (not eligible for rebate):
  - I. A low-flow or low-volume toilet is a toilet that uses 1.6 gpf.
- F. Rebate Amounts:
  - I. Evaporative Cooler Thermostat- up to a \$30 water bill credit.
  - II. HE toilets- up to a \$100 water bill credit per toilet.
  - III. HE washer- up to a \$100 water bill credit.
- G. Receipt:
  - I. An original or copy of the itemized receipt showing the purchase of the HE toilet, HE washer and/or automatic evaporative cooler thermostat.

### **II. Conditions:**

- A. These indoor rebates Term and Conditions only apply to automatic evaporative/swamp cooler thermostats, HE toilets, and HE washers.
  - I. The refrigerated air rebate requires pre-approval and uses a different application and has its own Terms and Conditions.
- B. Applicant, at the time of purchase, must be a City of Rio Rancho water utility service customer with an account in their name at the service address where the fixture is installed.
- C. Rebates will be issued based on address, not individual. Applicants are eligible for a rebate if they move home addresses.

- D. Used or reconditioned evaporative cooler thermostats, HE toilets, and HE washers do not qualify for a rebate.
- E. Rebates do not apply to purchases for new construction or development.
- F. HE toilets must replace high-volume toilets. High-volume toilets were used in homes built in 1996 and before.
- G. Conversions to low-flow toilets (1.6 gpf) do not qualify for a rebate. Conversions must be to HE toilets (1.28 gpf).
- H. Applicant or customer is solely responsible for the automatic evaporative cooler thermostat, HE toilet, and/or HE washer installation arrangements and payment.
  - I. The City does not warrant, endorse, or assume liability for the quality, performance or safety of any product or services performed by any retail outlet, plumber, contractor, or employees or agents of same, related to a purchase under this program.
- I. Installations shall be completed immediately and may be subject to inspection and verification. Customer agrees to allow the City of Rio Rancho to inspect the fixture at the installation address by appointment with prior notification.
- J. All Rebate applications must be accompanied by an itemized receipt.
  - I. If the receipt is not included with the application then the application will be considered incomplete and not processed.
- K. Rebates are issued as a credit to the applicant's water bill account for the installation address.
- L. Customers can apply for rebates based on the below timelines:
  - I. HE washing machines: once every 10 years
  - II. HE toilet: Max 2 toilets every 5 years
  - III. Automatic evaporative cooler thermostat: Once every 10 years
  - IV. Refrigerated Air: Once a lifetime based on address (requires pre-approval and uses a different application and has its own Terms and Conditions.)
- M. Rebates are subject to program funding availability
  - I. Applications will be processed until funds are depleted.
- N. The City reserves the right, at its sole and absolute discretion and at any time, to change any or all of the Terms and Conditions for the rebate program or to cancel the rebate program without prior notice.
- O. Applicant will be required to repay the rebate if any of these Terms and Conditions are found to have been false or breached.