DEPARTMENT OF FIRE/RESCUE

The Rio Rancho Department of Fire/Rescue provides fire, emergency medical and other life safety services to those who reside, work and travel through the City of Rio Rancho. The Department of Fire/Rescue continually works to meet the ever-increasing challenges in improving the quality and types of service that we provide to our fast-growing community. The Department operates out of five stations with 99 authorized fire/rescue personnel who provide fire prevention/suppression and emergency medical care to all of our residents and guests. We have maintained a Public Protection Classification of 4 from ISO (Insurance Service Organization) that translates into hazard insurance savings for both residential and commercial properties.

The Department of Fire/Rescue provides a vast array of services, not only to the citizens of Rio Rancho, but also to the commercial and industrial occupancies doing business here. The employees of these enterprises together with their customers and the other guests of our City are also recipients of fire services that include fire prevention, fire control and suppression, rescue, Emergency Medical Services, public education, and emergency management. Specifically, the Department is responsible for the following activities:

- To extinguish accidental or destructive fires and to prevent the occurrence and spread of such fires;
- To enforce all fire prevention regulations and all other ordinances and laws within the competence of the Department;
- To provide for emergency medical and rescue services;
- To review all building plans to ensure adherence to all fire prevention methods and procedures;
- To educate and train Department personnel to efficiently perform in their areas of responsibility and prepare them to function in the next highest position;
- To provide safety equipment for Department personnel that will assure adequate protection in all atmospheres and under all working conditions encountered.

The Department of Fire/Rescue also includes the Emergency Management Division which has as its mission to conduct planning, training, hazard identification, risk and vulnerability analyses, and resource identification for the City of Rio Rancho to further individual, business and community preparedness for all hazards thereby promoting a safe working environment and a sustainable community in pursuit of the mission of the City of Rio Rancho. The City’s Office of Emergency Management is established by ordinance to carry out the responsibility of community preparedness under the State Civil Emergency Preparedness Act, State Emergency Management Act, and other acts embodied in the State statutes to ensure our community is prepared for any emergency or disaster. This critical office exists to mitigate the effects of potential hazards, prepare/plan for measures to be taken which will preserve life and minimize damage to property, respond during emergencies and provide necessary assistance, and ensure a rapid recovery from disasters by restoring the community to its pre-disaster condition.
City of Rio Rancho
Department Budget Structure

Fire and Rescue Operations
(6030)

Emergency Management
(6045)
GENERAL FUND
FISCAL YEAR 2008
Fire & Rescue Department

Total Budget $7,354,964
Percentage by Cost Center

Fire/ EMS 98%

Emergency Management 2%

Municipal Court 2%

Public Infrastructure 13%

Public Safety 25%

Development Services 6%

Cultural Enrichment 15%

Fiscal Services 5%

City Attorney & Organizational Support 3%

City Clerk 1%

City Council 0.34%

Fiduciary 15%

Administration 2%

Fire & Rescue 13%

Public Safety 25%

Municipal Court 2%

Public Infrastructure 13%

Development Services 6%

Cultural Enrichment 15%

Fiscal Services 5%

City Attorney & Organizational Support 3%

City Clerk 1%

City Council 0.34%

Fiduciary 15%

Administration 2%

Fire & Rescue 13%
Department of Fire & Rescue / Operations (6030)

Program Description:

The Department of Fire and Rescue provides fire suppression and emergency medical services to the citizens of the community. Fire prevention efforts are in accordance with regulations set forth in the Uniform Fire Code and the Occupational Safety and Health Administration (OSHA).

Goals and Objectives:

PUBLIC SAFETY GOAL: Assure a safe, secure, and healthful community through the efficient delivery of Public Safety services designed to be preventive, protective, and responsive.

- OBJECTIVE: Invest in fire prevention and life safety education.
  1. In cooperation with schools, use the Fire Safety Trailer to train children K-3rd grade on residential evacuation
  2. Plan and implement additional fire prevention by having engine company inspections of businesses.
  3. Deliver life safety education programs to neighborhood organizations, corporate supporters and community service organizations.

OPERATIONS GOAL: Continue to define, improve, and enhance the delivery and efficiency of operations and services within city government and to the citizens of the community.

- OBJECTIVE: Meet minimum national response standards of NFPA 1710 50% of the time.
  1. Increase each fire company’s staffing to four firefighters (from two).
  2. Increase shift training to provide a more cohesive response.

Performance Indicators:

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>FY05 Actual</th>
<th>FY06 Actual</th>
<th>FY07 Actual</th>
<th>FY08 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average response time to priority 1 fire calls.</td>
<td>11 min</td>
<td>10.5 min</td>
<td>9.8 min</td>
<td>9.5 min</td>
</tr>
<tr>
<td>Total operating expenditures per population</td>
<td>$50.61</td>
<td>$54.66</td>
<td>$78.92</td>
<td>$94.71</td>
</tr>
</tbody>
</table>

Fire and Rescue became an independent department beginning July 1, 2007. Operating expenditures per population increased in FY07 and FY08 due to an additional 24 firefighters that were hired mid-way through FY07. The City also approved a customer service representative position due to the increased work required for a new department.

Prior Year Accomplishments:

- Increased minimum staffing to 17 MOS per shift.
- Successfully retained Class 4 ISO rating.
- Increased ALS staff by training 2 MOS and hiring 4 EMT-Paramedics.
- Purchased four (4) new fire apparatus.
- Arranged to obtain properties for new fire stations.
- Submitted and received a federal grant to subsidize 24 new firefighters.
- Conducted fire safety training for more than 2,500 children and adults.
- Doubled size of Fire Inspections Division to meet City needs.

330
<table>
<thead>
<tr>
<th></th>
<th>FY 2005 Actual</th>
<th>FY 2006 Actual</th>
<th>FY 2007 Actual</th>
<th>FY 2008 Adopted</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Services</td>
<td>$ 2,853,786</td>
<td>$ 3,727,039</td>
<td>$ 5,146,666</td>
<td>$ 6,405,515</td>
<td>24%</td>
</tr>
<tr>
<td>Materials &amp; Services</td>
<td>281,617</td>
<td>372,508</td>
<td>577,112</td>
<td>700,058</td>
<td>21%</td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>348,398</td>
<td>133,460</td>
<td>148,967</td>
<td>109,000</td>
<td>-27%</td>
</tr>
<tr>
<td>Total</td>
<td>$ 3,483,801</td>
<td>$ 4,233,007</td>
<td>$ 5,872,745</td>
<td>$ 7,214,573</td>
<td>23%</td>
</tr>
</tbody>
</table>

Positions Approved*  

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</tr>
</thead>
<tbody>
<tr>
<td>FY 2005</td>
<td>52</td>
<td>62</td>
<td>99</td>
<td>100</td>
<td>1%</td>
</tr>
</tbody>
</table>

*Full Time Equivalence
Program Description:

A division of the Fire Rescue Department, has as its mission to provide consultation and service to the City of Rio Rancho and the Community in the areas of emergency preparedness, health & safety, environmental protection, and insurance thereby promoting a safe working environment and community in their pursuit of the mission of the City of Rio Rancho. The City’s Office of Emergency Management is established by ordinance to carry out the responsibility of community preparedness under the State Civil Emergency Preparedness Act, State Emergency Management Act, and other acts embodied in the State statutes to ensure our community is prepared for any emergency or disaster. This critical office exists to mitigate the effects of potential hazards, preparation/plan for measures to be taken which will preserve life and minimize damage to property, respond during emergencies and provide necessary assistance, and ensure a rapid recovery from disasters by restoring the community to its pre-disaster condition.

Goals and Objectives:

PUBLIC SAFETY GOAL: Assure a safe, secure, and healthful community though the efficient delivery of Public Safety services designed to be preventive, protective, and responsive.

- OBJECTIVE: Conduct training to meet Department of Homeland Security National Incident Management System criteria.
  1. Conduct training for every responder to complete ICS-100 and 200 courses, Independent Study 700 and 800 courses, and the Terrorism Awareness AWR-160 course.
  2. Conduct training for supervisors to complete IS-300 and 400 courses.

- OBJECTIVE: Encourage community to be proactive during emergencies.
  1. Conduct Community Emergency Response Team (CERT) training classes for citizens.

PARTNERSHIP GOAL: Partner with other levels and/or jurisdictions of Government, Schools, and other public and private entities to enhance area services and infrastructure.

- OBJECTIVE: Work with State and FEMA to recoup monies for 2006 flood disaster.
  1. Ensure 30 projects totaling $2.46 million are successfully completed so the City may be reimbursed the 75% FEMA and 18% State shares.
  2. Obtain additional disaster mitigation funds for the City from FEMA Pre-Disaster Mitigation Program and from Stafford Act 404 funds activated by our federal disaster.

Performance Indicators:

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<th>FY08 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of training courses per FTE</td>
<td>109</td>
<td>367</td>
<td>345</td>
<td>250</td>
</tr>
</tbody>
</table>
In FY07 there was an unusual circumstance of a mandated class for 100 firefighters. The target level for FY08 is 250.

**Prior Year Accomplishments:**

- 296 City employees and volunteers who support our emergency programs attended AWR-160 classes.
- 220 people participated in our full-scale disaster exercise at Rio Rancho High School in March 2006.
- As Applicant Agent for the City for our 2006 flood disaster, identified 30 projects totaling $2.46 million in damages requiring restoration.
FIRE & RESCUE DEPARTMENT
Emergency Management
Cost Center 101-6045

Expenditures

<table>
<thead>
<tr>
<th></th>
<th>FY 2005 Actual</th>
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<th>FY 2007 Actual</th>
<th>FY 2008 Adopted</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Services</td>
<td>$ 110,577</td>
<td>$ 118,957</td>
<td>$ 119,656</td>
<td>$ 126,476</td>
<td>6%</td>
</tr>
<tr>
<td>Materials &amp; Services</td>
<td>16,077</td>
<td>7,742</td>
<td>10,334</td>
<td>13,915</td>
<td>35%</td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>3,260</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$ 129,914</strong></td>
<td><strong>$ 126,699</strong></td>
<td><strong>$ 129,990</strong></td>
<td><strong>$ 140,391</strong></td>
<td><strong>8%</strong></td>
</tr>
</tbody>
</table>

Positions Approved*  2  2  2  2  0%

*Full Time Equivalence